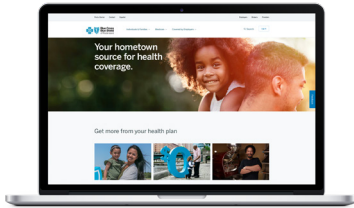


USING YOUR BCBSRI ONLINE MEMBER ACCOUNT

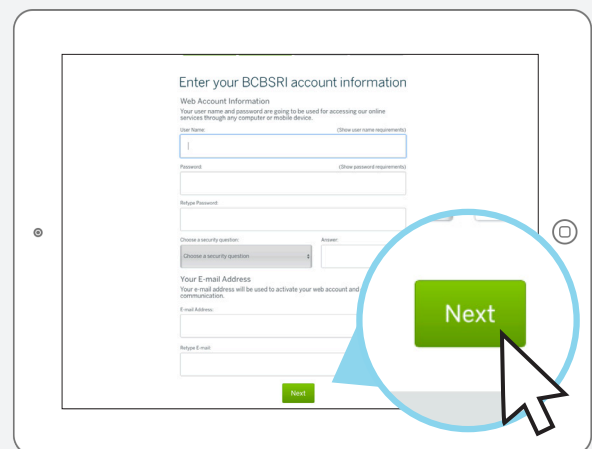
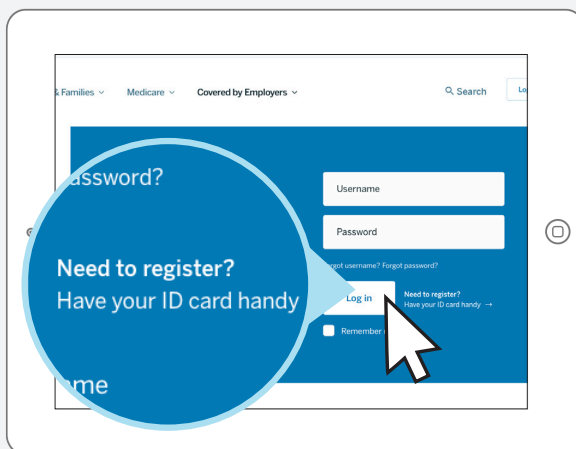


As a member of Blue Cross & Blue Shield of Rhode Island (BCBSRI), you have easy 24/7 access to health plan information through your online member account at bcbsri.com. Whether you want to check your deductible, find a doctor, or order a new ID card, you can do it all from here.

Create your member account

- Go to “**Covered by Employers page**” at bcbsri.com
- Click on ‘**Need to register?**’ (You’ll need your **BCBSRI ID card** to complete your registration, so keep it nearby.)
- Select ‘**Member**’ from the registration categories.
- Fill in your member ID and other required information and click ‘**Next.**’
- Enter your BCBSRI account information including a user name and password. Once you’ve completed all fields, click ‘**Next.**’

Your account has been created!



Navigating your home page

Each time you log in, you'll be sent to your home page. You'll find a brief plan overview, along with any alerts or updates. **To reach other pages, click on the navigation bar links on the left-hand side.**

Home

Benefits

Claims & HSS/EOBs

Blue365

Documents

Wellness Portal

Health Center

Telehealth

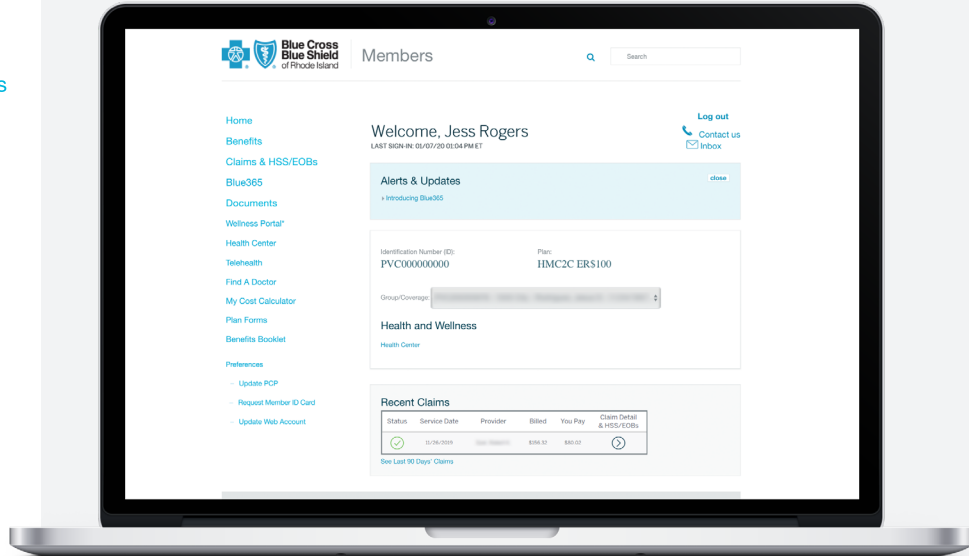
Find A Doctor

My Cost Calculator

Plan Forms

Benefits Booklet

Preferences



Benefits – View your plan’s coverage for office visits, urgent care, and hospital stays—including copays. Plus, see how close you are to meeting your deductible and out-of-pocket maximum.

Claims & HSS/EOBs – Check your claims history, including the date, the provider, and the amount paid.

Blue365 – Gain access to health- and wellness-related deals on fitness products, gym memberships, healthy eating, and more.

Documents – View your plan’s Summary of Benefits and Coverage.

Wellness Portal – Link to the Virgin Pulse platform and complete wellness activities. (Available to groups participating in the wellness program.)

Health Center – Make better health decisions by using an interactive tool to see what specific symptoms might mean and learn about recommended treatments.

Telehealth – Connect to Doctors Online for convenient, easy-to-access general treatment for many common, non-emergency health issues.

Find a Doctor – Search for doctors, with results customized for your plan.

My Cost Calculator – See costs for common procedures so you’ll know before you go.

Plan Forms – Access commonly used BCBSRI forms.

Benefits Booklet – Find information about covered healthcare services, benefit limits (e.g. copayments, deductibles, coinsurance), and information about eligibility, how to file a claim, and more.

Preferences – View your address, PCP, and other information on file. Updates must be made through the City of Providence Human Resources Department.

