

# REQUEST FOR PROPOSALS

Item Description: DRIVER'S LICENSE RESTORATION CLINIC

**Date to be opened:** September 27, 2021

**Issuing Department**: Mayor's Office - Policy Department

## **QUESTIONS**

• Please direct questions relative to the bidding process, how to fill out forms, and how to submit a bid (Pages 1-8) to Purchasing Agent Patti Jordan.

o Phone: (401) 680-5264

o Email: pjordan@providenceri.gov

Please use the subject line "RFP Question"

 Please direct questions relative to the Minority and Women's Business Enterprise Program and the corresponding forms (Pages 9-13) to the MBE/WBE Outreach Director for the City of Providence, Grace Diaz

o Phone: (401) 680-5766

- o Email: gdiaz@providenceri.gov
  - Please use subject line "MBE WBE Forms"
- Please direct questions relative to the specifications outlined (beginning on page 14) to the issuing department's subject matter expert:
  - o Bret Jacob
  - 0 (401) 680-5751
  - o bjacob@providenceri.gov

## **Pre-bid Conference**

THERE IS NO PRE-BID CONFERENCE



### INSTRUCTIONS FOR SUBMISSION

Bids may be submitted up to **2:15 P.M.** on the above meeting date at the **Department of the City Clerk. Room 311, City Hall. 25 Dorrance Street, Providence.** At 2:15 P.M. all bids will be publicly opened and read at the Board of Contract Meeting in the City Council Chambers, on the 3<sup>rd</sup> floor of City Hall.

- Bidders must submit **2 copies** of their bid in sealed envelopes or packages labeled with the captioned **Item Description** and the **City Department to which the RFP and bid are related**. (On page 1)
- Communications to the Board of Contract and Supply that are not competitive sealed bids (i.e. product information/samples) should have "**NOT A BID**" written on the envelope or wrapper.
- Only use form versions and templates included in this RFP. If you have an old version of a form <u>do not</u> recycle it for use in this bid.
- The bid envelope and information relative to the bid must be addressed to:

Board of Contract and Supply Department of the City Clerk – City Hall, Room 311 25 Dorrance Street Providence, RI 02903

\*\*<u>PLEASE NOTE</u>: This bid may include details regarding information that you will need to provide (such as proof of licenses) to the issuing department before the formalization of an award.

This information is <u>NOT</u> requested to be provided in your initial bid by design.

All bids submitted to the City Clerk become public record. Failure to follow instructions could result in information considered private being posted to the city's Open Meetings Portal and made available as a public record. The City has made a conscious effort to avoid the posting of sensitive information on the City's Open Meetings Portal, by requesting that such sensitive information be submitted to the issuing department only at their request.



## **BID PACKAGE CHECKLIST**

Digital forms are available in the City of Providence Purchasing Department Office or online at <a href="http://www.providenceri.gov/purchasing/how-to-submit-a-bid/">http://www.providenceri.gov/purchasing/how-to-submit-a-bid/</a>

The bid package **MUST** include the following, in this order:

- Bid Form 1: Bidder's Blank as the cover page/ 1<sup>st</sup> page (see page 6 of this document)
- Bid Form 2: Certification of Bidder as 2<sup>nd</sup> page (see page 7 of this document)
- Bid Form 3: Certificate Regarding Public Records (see page 8 of this document)
- Forms from the Minority and Women Business Enterprise Program: Based on Bidder Category. See forms and instructions enclosed (pages 9-13) or on: <a href="https://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">https://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/</a>

\*Please note: MBE/WBE forms must be completed for EVERY bid submitted and must be inclusive of <u>ALL</u> required signatures. Forms without all required signatures will be considered <u>incomplete</u>.

- Bidder's Proposal/Packet: Formal response to the specifications outlined in this RFP, including pricing information and details related to the good(s) or service(s) being provided. Please be mindful of formatting responses as requested to ensure clarity.
- Financial Assurance, <u>if requested</u> (as indicated on page 5 of this document under "Bid Terms")

**All of the above listed documents are REQUIRED.** (With the exception of financial assurances, which are only required if specified on page 5.)

\*\*\*Failure to meet specified deadlines, follow specific submission instructions, or enclose all required documents with all applicable signatures will result in disqualification, or in an inability to appropriately evaluate bids.



## **NOTICE TO VENDORS**

- 1. The Board of Contract and Supply will make the award to the lowest qualified and responsible bidder.
- 2. In determining the lowest responsible bidder, cash discounts based on preferable payment terms will not be considered.
- 3. Where prices are the same, the Board of Contract and Supply reserves the right to award to one bidder, or to split the award.
- 4. No proposal will be accepted if the bid is made in collusion with any other bidder.
- 5. Bids may be submitted on an "equal in quality" basis. The City reserves the right to decide equality. Bidders must indicate brand or the make being offered and submit detailed specifications if other than brand requested.
- 6. A bidder who is an out-of-state corporation shall qualify or register to transact business in this State, in accordance with the Rhode Island Business Corporation Act, RIGL Sec. 7-1.2-1401, et seq.
- 7. The Board of Contract and Supply reserves the right to reject any and all bids.
- 8. Competing bids may be viewed in person at the Department of the City Clerk, City Hall, Providence, immediately upon the conclusion of the formal Board of Contract and Supply meeting during which the bids were unsealed/opened. Bids may also be accessed electronically on the internet via the City's Open Meetings Portal.
- 9. As the City of Providence is exempt from the payment of Federal Excise Taxes and Rhode Island Sales Tax, prices quoted are not to include these taxes.
- 10. In case of error in the extension of prices quoted, the unit price will govern.
- 11. The contractor will **NOT** be permitted to: a) assign or underlet the contract, or b) assign either legally or equitably any monies or any claim thereto without the previous written consent of the City Purchasing Director.
- 12. Delivery dates must be shown in the bid. If no delivery date is specified, it will be assumed that an immediate delivery from stock will be made.
- 13. A certificate of insurance will normally be required of a successful vendor.
- 14. For many contracts involving construction, alteration and/or repair work, State law provisions concerning payment of prevailing wage rates apply (RIGL Sec. 37-13-1 et seq.)
- 15. No goods should be delivered or work started without a Purchase Order.
- 16. Submit 2 copies of the bid to the City Clerk, unless the specification section of this document indicates otherwise.
- 17. Bidder must certify that it does not unlawfully discriminate on the basis of race, color, national origin, gender, gender identity or expression, sexual orientation and/or religion in its business and hiring practices and that all of its employees are lawfully employed under all applicable federal, state and local laws, rules and regulations. (See Bid Form 2.)



### **BID TERMS**

1.	and mu thin	nancial assurances may be required in order to be a successful bidder for Commodity or Construction of Service contracts. If either of the first two checkboxes below is checked, the specified assurance ast accompany a bid, or the bid will not be considered by the Board of Contract and Supply. The rd checkbox indicates the lowest responsible bidder will be contacted and required to post a bond to awarded the contract.
	a)	A certified check for \$ must be deposited with the City Clerk as a guarantee that the Contract will be signed and delivered by the bidder.
	b)	A bid bond in the amount of per centum (%) of the proposed total price, must be deposited with the City Clerk as a guarantee that the contract will be signed and delivered by the bidder; and the amount of such bid bond shall be retained for the use of the City as liquidated damages in case of default.
	c)	A performance and payment bond with a satisfactory surety company will be posted by the bidder in a sum equal to one hundred per centum (100%) of the awarded contract.
	d)	☐ No financial assurance is necessary for this item.
2.		wards will be made within <b>sixty</b> ( <b>60</b> ) <b>days of bid opening</b> . All bid prices will be considered firm, less qualified otherwise. Requests for price increases will not be honored.

- 3. Failure to deliver within the time quoted or failure to meet specifications may result in default in accordance with the general specifications. It is agreed that deliveries and/or completion are subject to strikes, lockouts, accidents and Acts of God.

## The following entry applies only for COMMODITY BID TERMS:

- 4. Payment for partial delivery will not be allowed except when provided for in blanket or term contracts. The following entries apply only for CONSTRUCTION AND SERVICE BID TERMS:
  - 5. Only one shipping charge will be applied in the event of partial deliveries for blanket or term contracts.
  - 6. Prior to commencing performance under the contract, the successful bidder shall attest to compliance with the provisions of the Rhode Island Worker's Compensation Act, RIGL 28-29-1, et seq. If exempt from compliance, the successful bidder shall submit a sworn Affidavit by a corporate officer to that effect, which shall accompany the signed contract.
  - 7. Prior to commencing performance under the contract, the successful bidder shall, submit a certificate of insurance, in a form and in an amount satisfactory to the City.



## **BID FORM 1: Bidders Blank**

- 1. Bids must meet the attached specifications. Any exceptions or modifications must be noted and fully explained.
- 2. Bidder's responses must be in ink or typewritten, and all blanks on the bid form should be completed.
- 3. The price or prices proposed should be stated both in **WRITING** and in **FIGURES**, and any proposal not so stated may be rejected. **Contracts exceeding twelve months must specify annual costs for each year.**
- 4. Bids **SHOULD BE TOTALED** so that the final cost is clearly stated (unless submitting a unit price bid), however **each item should be priced individually**. Do not group items. Awards may be made on the basis of *total* bid or by *individual items*.
- 5. All bids MUST BE SIGNED IN INK.

Name of Bidder (Firm or Individual):	
Contact Name:	
Business Address:	
Business Phone #:	
Contact Email Address:	
Agrees to bid on (Write the "Item Description" here):	
If the bidder's company is based in a state other than Rhode Island, list name and contact information for a local agent for servi	ice of
process that is located within Rhode Island	
Delivery Date (if applicable):	
Name of Surety Company (if applicable):	
Total Amount in Writing*:	
Total Amount in Figures*:	
Use additional pages if necessary for additional bidding details.	
<del></del>	
Signature of Represe	entation

Title



# **BID FORM 2: Certification of Bidder**

(Non-Discrimination/Hiring)

Upon behalf of		(Firm or Individual Bidding),
Ι,		(Name of Person Making Certification),
being	its	(Title or "Self"), hereby certify that:
	sidder does not unlawfully discriminate on the basis rientation and/or religion in its business and hiring	
	all of Bidder's employees have been hired in complaws, rules and regulations.	iance with all applicable federal, state and local
I affir	m by signing below that I am duly authorized on be	chalf of Bidder, on
this	day of2	0
		Signature of Representation
		Printed Name



# **BID FORM 3: Certificate Regarding Public Records**

Upon behalf of	(Firm or Individual Bidding),
<u>[,</u>	(Name of Person Making Certification),
being its	(Title or "Self"), hereby certify an
understanding that:	
(RFQ's), documents contained within, and the	For Proposals (RFP's) and Requests for Qualification the details outlined on those documents become public and opening at the corresponding Board of Contract
2. The Purchasing Department and the issuing effort to request that sensitive/personal infor	department for this RFP/RFQ have made a conscious mation be submitted directly to the issuing n of specific details is critical the evaluation of a
3. The requested supplemental information ma such details may result in disqualification, o	y be crucial to evaluating bids. Failure to provide
4. If sensitive information that has not been red defined supplemental information prior to the	quested is enclosed or if a bidder opts to enclose the ne issuing department's request in the bidding packet vidence has no obligation to redact those details and
5. The City of Providence observes a public an the bidding packet may not be submitted dir	nd transparent bidding process. Information required in rectly to the issuing department at the discretion of the such as pricing terms, from becoming public. Bidders
I affirm by signing below that I am duly authorized	on behalf of Bidder, on
thisday of	20
	Signature of Representation

Printed Name



## **WBE/MBE Form Instructions**

The City of Providence actively seeks Minority and Women business enterprises to participate in bids to meet the City's procurement needs. Pursuant to the City of Providence Code of Ordinances, Chapter 21, Article II, Sec. 21-52 (Minority and Women's Business Enterprise) and Rhode Island General Laws (as amended), Chapter 31-14, et seq. (Minority Business Enterprise), Minority Business Enterprise (MBE) and Women's Business Enterprise (WBE) participation goals apply to contracts.

The goal for Minority Business Enterprise (MBE) participation is 10% of the total bid value. The goal for Women's Business Enterprise (WBE) participation is 10% of the total bid value. The goal for combined MBE/WBE participation is 20% of the total bid value.

Only businesses certified with the State of Rhode Island as minority and/or women business enterprises are counted towards the City's goals. Eligible minority or women-owned businesses are encouraged to seek certification from the State of Rhode Island Minority Business Enterprise Compliance Office at: http://odeo.ri.gov/offices/mbeco/

**Note**: MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

## **Bid Requirements:**

**All Bidders:** All bidders must complete and submit the **MBE/WBE Participation Affidavit** indicating whether or not they are a state-certified MBE/WBE and acknowledging the City's participation goals. Submission of this form is required with **every bid**. Your bid will not be accepted without an affidavit.

**Bidders who will be subcontracting:** Bidders who will be subcontracting must submit the **Subcontractor Disclosure Form** as part of their bid submission. All subcontractors, regardless of MBE/WBE status, must be listed on this form. Business NAICS codes can be found at <a href="https://www.naics.com/search/">https://www.naics.com/search/</a>. Awarded bidders are required to submit **Subcontractor Utilization and Payment Reports** with each invoice.

### Waiver Requests:

If the percentage of the total amount of the bid being awarded to MBE or WBE vendors is less than 20% (Box F on the Subcontractor Disclosure Form) and the prime contractor is not a Rhode Island State-certified MBE or WBE, the Bidder must complete the *MBE/WBE Waiver Request Form* for review. Waivers will be considered on a case by case basis.

No waiver will be granted unless the waiver request includes documentation that demonstrates that the Bidder has made good faith efforts to achieve the City's stated participation goals. Waivers must be reviewed and signed by the City of Providence's MBE/WBE Outreach Director, Grace Diaz, or her designee. Department Directors cannot recommend a bidder for award if this form is applicable and absent. If the bid does not meet the participation goals of the City of Providence and a waiver is not filed with the signature of the MBE/WBE Outreach Director or her designee, the bid will not be accepted.

### **Verifying MBE/WBE Certification**

It is the responsibility of the bidder to confirm that every MBE/WBE named in a proposal and included in a contract is certified by the Rhode Island Minority Business Enterprise Compliance office. The current MBE/WBE directory is available at the State of RI MBE Office, One Capitol Hill, 2nd Floor, Providence, RI, or online at <a href="http://odeo.ri.gov/offices/mbeco/mbe-wbe.php">http://odeo.ri.gov/offices/mbeco/mbe-wbe.php</a>. You can also call (401) 574-8670 to verify certification, expiration dates, and services that the MBE/WBE is certified to provide. Note: MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

## **Form Instructions:**

Access all bid forms from <a href="http://www.providenceri.gov/oeo/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/</a>. **Download** the forms as blank PDFs. Once saved on your computer, fill them out using the Adobe program. The fillable PDFs must be completed in Adobe in order to be saved property. Google Chrome and similar



platforms do not allow for the forms to be saved as filled PDFs. Therefore, please download the blank forms to your computer, then fill them out and save.

### **Assistance with Form Requirements**

Examples of completed forms can be found on the City of Providence website at <a href="http://www.providenceri.gov/oeo/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/oeo/</a> or <a href="http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/">http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/</a>.

### **Contract Requirements:**

Prime contractors engaging subcontractors must submit the *Subcontractor Utilization and Payment Report* to the City Department's Fiscal Agent with every invoice and with request for final payment. This form is not submitted as a part of the initial bid package.

For contracts with duration of less than 3 months, this form must be submitted along with the contractor's request for final payment. The form must include all subcontractors utilized on the contract, both MBE/WBE and non- MBE/WBE, the total amount paid to each subcontractor for the given period and to date. During the term of the contract, any unjustified failure to comply with the MBE/WBE participation requirements is a material breach of contract.

## **Questions?**

For more information or for assistance with MBE/WBE Forms, contact the City of Providence MBE/WBE Outreach Director, Grace Diaz, at <a href="mailto:mbe-wbe@providenceri.com">mbe-wbe@providenceri.com</a> or (401) 680-5766.



# MBE/WBE PARTICIPATION AFFIDAVIT Item Discussion (as seen on RFP):

Prime Bidder:	
Prime Bidder (Company) Phone Number:	
Which one of the following describes your but certification with the State of Rhode Island?	usiness' status in terms of Minority and/or Woman-Owned Business EnterpriseMBEWBENeither MBE nor WBE
representative of contractor, I make this A It is the policy of the City of Providence that the have the maximum opportunity to participate of the Providence Code of Ordinances and Chaparticipation goals apply to contracts.  The goal for Minority B	ning the bottom of this document in my capacity as the contractor or an authorized ffidavit: minority business enterprises (MBEs) and women business enterprises (WBEs) should in procurements and projects as prime contractors and vendors. Pursuant to Sec. 21-52 napter 31-14 et seq. of the Rhode Island General Laws (as amended), MBE and WBE usiness Enterprise (MBE) participation is 10% of the total bid value.
	abined MBE/WBE participation is 20% of the total bid value.
Providence (MBE/WBE Office), copies of all goals and other requirements of the RI General of a notice to proceed. Initial	company must submit to the Minority and Women's Business Coordinator at the City of executed agreements with the subcontractor(s) being utilized to achieve the participation al Laws. I understand that these documents must be submitted prior to the issuance may firm must submit to the MBE/WBE Office canceled checks and reports arterly basis verifying payments to the subcontractors(s) utilized on the
that I must substitute another certified MBE a substitution until I have obtained the writtenitial  If awarded this contract, I understand that records and files of my firm from time to the firm is complying with the City's MBE/WE Initial	t authorized representatives of the City of Providence may examine the books, ime, to the extent that such material is relevant to a determination of whether my BE participation requirements.
Signature of Bidder	Printed Name
Company Name	Date



# **BOARD OF CONTRACT AND SUPPLY**

CITY OF PROVIDENCE, RHODE ISLAND

ill out this form only if you WILI roposed bid, do not fill out this fo		ACT with	otner parties.	If you will not subco	ontract any portion of the
rime Bidder:			Primary NAI	CS	
ode:			_ 1 1111111111	<u> </u>	
em Description (as seen on RFP):_					
ease list all Subcontractors below					
e dollar amount to be subcontracte					ectory of all state-
ertified MBE/WBE firms is located tps://www.naics.com/search/	at www.mbe.ri.	.gov. Busii	iess naics co	des can be found at	
Proposed Subcontractor	MBE	WBE	Primary	Date of	\$ Value of Subcontract
11oposed Subcontractor		,, DE	NAICS Code	Mobilization	y value of Subcontract
					\$
					\$
					\$
					\$
					\$
					\$
A. MBE SUBCONTRACTED A	MOUNT:				\$
B. WBE SUBCONTRACTED A	MOUNT:				\$
C. NON MBE WBE SUBCONTRACTED AMOUNT:				\$	
D. DOLLAR AMOUNT OF WO	ORK DONE BY	THE PR	IME CONTR	ACTOR:	\$
E. TOTAL AMOUNT OF BID (SUM OF A, B, C, & D):				\$	
F. PERCENTAGE OF BID SUF (Divide the sum of A and B by F				Es.	
lease read and initial the following swarded to MBE or WBE vendors is VBE, you must fill out the MBE/Voutreach Director. Initial	less than 20% (	Box F) and	the prime con	ntractor is NOT a Rho	ode Island State-certified MBE
ignature of Bidder			Printed Name		



## MBE/WBE Waiver Request Form

Signature of City of Providence

MBE/WBE Outreach Director

Fill out this form only if you are subcontracting and did not meet the 20% MBE/WBE participation goal. State-certified MBE or WBE Prime Bidders are NOT REQUIRED to fill out this form.

Submit this form to the City of Providence MBE/WBE Outreach Director, Grace Diaz, at mbe-wbe@providenceri.gov, for review prior to bid submission. This waiver applies only to the current bid which you are submitting to the City of Providence and does not apply to other bids your company may submit in the future. Prime Bidder: Company Trade: \_\_\_\_\_ Item Discussion (as seen on RFP): To receive a waiver, you must list the certified MBE and/or WBE companies you contacted, the name of the primary individual with whom you interacted, and the reason the MBE/WBE company could not participate on this project. **MBE/WBE Company** Individual's Name **Company Trade** Why did you choose not to work with this company? Name I acknowledge the City of Providence's goal of a combined MBE/WBE participation is 20% of the total bid value. I am requesting a waiver of \_\_\_\_\_\_ % MBE/WBE (20% minus the value of **Box F** on the Subcontractor Disclosure Form). If an opportunity is identified to subcontract any task associated with the fulfillment of this contract, a good faith effort will be made to select MBE/WBE certified businesses as partners. Signature of Prime Contractor Printed Name Date Signed

Printed Name of City of Providence

MBE/WBE Outreach Director

Date Signed



# **SUPPLEMENTAL INFORMATION**

If the issuing department for this RFP determines that your firm's bid is best suited to accommodate their need, you will be asked to provide proof of the following prior to formalizing an award.

An inability to provide the outlined items at the request of the department may lead to the disqualification of your bid.

This information is <u>NOT</u> requested to be provided in your initial bid that you will submit to the City Clerk's office by the "date to be opened" noted on page 1. This list only serves as a list of items that your firm should be ready to provide on request.

<u>All bids submitted to the City Clerk become public record</u>. Failure to follow instructions could result in information considered private being posted to the city's Open Meetings Portal and made available as a public record.

## You must be able to provide:

• Business Tax ID will be requested after an award is approved by the Board of Contract and Supply.



# **BID PACKAGE SPECIFICATIONS**

# **Background**

The COVID-19 pandemic devastated the economies of cities across the country and severely impacted residents' ability to remain employed. According to the Economic Progress Institute, even prior to the Pandemic, Black residents experienced an unemployment rate higher than white residents across the country. The disparity continued throughout the pandemic and, even as economies and employment have begun to rebound, Black residents are experiencing recovery at a rate slower than their white counterparts, despite bearing an outsized share of the negative results of the Pandemic. One of the many impacts of lower unemployment rates is the reduced ability to pay for outstanding court debt and/or traffic fines, leading to a compounding of the debt and suspension of a driver's license.

A review of outcomes data commissioned by the City as part of a comprehensive analysis of the Public Safety Department, Public Financial Management (PFM) found that, for arrests related to driving on a suspended/revoked license, Black residents are arrested at a rate nearly double their share of the population, and Latinx residents are similarly arrested at a rate disproportionate to their share of the population. Moreover, arrests related to driving on a suspended/revoked license represent the greatest share of known reasons for arrests in the City. To address this disparity, the PFM report recommends, among other reforms, developing innovative solutions and creative partnerships with the RI Judiciary.

Additionally, in focus groups with impacted communities, Open Doors found that participants consistently identified the inability to afford to restore their licenses while still needing to use their vehicles to conduct basic activities as an ongoing barrier to their economic stability, workforce participation, and ability to avoid the criminal legal system. The existing response from law enforcement- physical arrest, citation issuance, or issuance of a court summons -- further compounds the court debt residents face and potentially jeopardizes employment. The legal system's response thus creates a cycle of debt whereby residents have their license suspended because they are unable to pay fines and fees, are arrested for driving on a suspended license, and then receive more fines and fees that they cannot pay off. The result is that residents' economic stability is inhibited, without ever achieving the goal of ensuring drivers have proper licensing. This instability was compounded by the COVID-19 Pandemic's economic fallout.

As part of the City's evolution on delivering public safety without causing harm, and in response to calls from our historically underinvested communities, Providence seeks to re-imagine and re-orient our public safety response towards a whole-of-government—rather than Police and Fire alone- approach to addressing residents' needs and advancing public safety. The City recognizes that investing in license restoration services will help residents escape the cycle of court debt and ensure drivers who do not pose a risk to safety are properly licensed. Ultimately, the City aims to reexamine and restructure the existing State and municipal systems of license suspensions that trap City residents into cycles of debt and instability, with the goal of eliminating debt-based license suspensions and reinvesting public safety resources into initiatives that address residents' needs.



## **Scope of Work**

The City of Providence seeks an organization(s) to:

- 1. Provide license restoration services for Providence residents with suspended driver's licenses as a result of unpaid municipal and/or state court debt and/or for a missed traffic court hearing date that will:
  - a. Significantly reduce and/or expunge court debt of indigent residents
  - b. Decrease the number of Providence residents physically arrested, issued a citation, or issued a court summons for driving with a suspended license
  - c. Increase access to economic opportunities otherwise restricted by a suspended driver's license
  - d. Dramatically reduce the number of Providence residents with a suspended license
  - e. Increase car-insurance and vehicle registration rates of those with reinstated drivers' licenses
- 2. Develop a system of outreach to people with suspended drivers' licenses that will:
  - a. Increase Providence residents' access to driver's license restoration services via in-person and/or digital platforms
  - b. Increase understanding and awareness of available resources for license restoration services
- 3. Provide navigator support for clients that require non-legal assistance like managing paperwork, attending follow-up appointments with the court, referral to other basic need providers as needed, etc.
- 4. Develop and manage, in partnership with the Providence Police Department (PPD), a license suspension diversion program that will:
  - 1. Refer eligible drivers with suspended licenses to restoration services in lieu of issuing a physical arrest, citation, or court summons
  - 2. Enable seamless communication and tracking of referrals between PPD and license restoration services
- 5. Develop and manage a need-based grant fund that will provide financial assistance to residents with little/no income for license reinstatement fees
- 6. Form and manage a steering committee of relevant stakeholders that:
  - 1. Ensures license restoration services and diversion programming address needs of relevant stakeholders
  - Develops innovative, collaborative solutions aimed at broader systemic reforms such as: ability to pay assessments, en masse license restorations for indigent residents, expungement of old debt, etc.
  - 3. Steering committee members should include but are not limited to representatives from:
    - 1. Rhode Island Traffic Tribunal
    - 2. Providence Municipal Court
    - 3. Rhode Island District Court
    - 4. Providence Police Department
    - 5. Communities impacted by debt-based license suspension

## **Required Activities**

- Provide license restoration services for Providence residents with suspended drivers' licenses as a result of unpaid municipal and/or state court debt and/or for a missed traffic court hearing date
- Provide navigator support for clients that require non-legal assistance like managing paperwork, attending follow-up appointments with the court, etc.
- Refer individuals with additional basic needs like housing, food security, and utility assistance to organizations able to provide appropriate levels of care



- Develop a multilingual outreach strategy that includes but is not limited to:
  - The creation of easy to use and understand physical and digital:
    - Flyers
    - Social media campaigns
    - Email marketing campaigns
    - Etc.
  - o In-person tabling at
    - Community centers
    - Churches
    - Indoor and outdoor festivals
    - High foot-traffic public areas
    - Etc
  - Outreach efforts should be translated/conducted in the most commonly spoken languages in Providence besides English including but not limited to:
    - Spanish
    - Portuguese
    - Mon Khmer
- Cultivate partnerships with state and local courts and the Rhode Island State Traffic Tribunal to establish criteria for systemic license restoration for people with traffic debt at least 2 years old
- Work with courts to expedite license restoration on an individual basis where they are ineligible for an automatic restoration
- Participate in bi-weekly working groups with representatives from the Mayor's Policy Office and Public Safety
- Develop an evaluation process to track basic demographic information and outcomes of residents who receive services. De-identified data points to be reported include but are not limited to:
  - o Annual income
  - o Race
  - Ethnic origin
  - o Zip Code
  - Gender identity
  - Amount of court debt owed before restoration
  - o Age of court debt
  - Length of time with suspended license

### **Timeline**

October 2021-April 2022 or until funds are depleted. Extension of the timeline is possible contingent upon available funding.

## Qualifications

Organizations are encouraged to apply as a collective with one lead applicant if, individually, they do not meet all of the criteria listed:

- Registered 501c(3) non-profit
- Demonstrated experience providing and/or knowledge of driver's license restoration services
- Ability to provide legal services to clients in need of restoration services



- Demonstrated experience providing navigator services to historically underinvested communities including but not limited to:
  - o Black, Indigenous, and other People of Color (BIPOC)
  - o Residents with limited English-language proficiency
  - LGBTQIA+ residents
  - Residents with involvement in the criminal legal system
  - Residents experiencing homelessness
- Demonstrated experience developing focused advertising campaigns that increase use of services (does not have to specifically be for license restoration services)
- Demonstrated experience in program reporting, including fiscal, programmatic, and outcome reporting

## **Fund Availability:**

Funding immediately available for this project is \$24,000. However, additional funding may be available contingent upon approval of American Rescue Plan dollars.

## Reporting

The selected organization will be required to submit monthly, semi-annual, and annual written reports detailing the outcomes of the scopes of services

## **Proposal Materials**

Submitted proposals should describe the scope of services able to be fulfilled with funding that is currently available (\$24,000). However, applicants are encouraged to submit a two-page maximum explanation of how services could be scaled up if additional funding from the American Rescue Plan is made available.

- 1. Contact Information: Individual or organization name, address, phone, and email.
- 2. Proposal Narrative- (maximum 8 pages, single-spaced, plus an optional two page addendum as noted above)
  - a. Organizational Experience: Please respond directly to the Qualifications Organizational Capacity section.
  - b. Work Plan Proposal: Describe the proposed work plan to meet the RFP's goals and activities set out in the Scope of Services.
  - c. Community Partnerships: Describe how the proposed work plan compliments or builds upon your organization's existing relationships with historically excluded communities in Providence and Rhode Island, and regionally.
  - d. Staffing: Provide the following:
    - i. Roles and qualifications of all relevant organization staff
    - ii. Staffing plan to meet responsibilities outlined in scope of work and qualifications.
- 3. **Timeline** On a separate sheet include the proposed timeline of work.
- 4. **Resumes** Provide resumes of all relevant lead organization staff. Include copies of any certifications, credentials, or documentation of experience, as appropriate. Please do not submit original documents. 5.**Letters of commitment** If applying with partners, provide letters of commitment from all partner organizations (other than lead) certifying their role and responsibilities in the proposed work plan.
- 6. **Supporting documents** (maximum 5 pages) Optional: Provide documents, links, communications materials, etc. that provide any relevant background information about the organization and experience with similar projects.



# **Budget**

**Funding proposal:** In Excel format, provide a spreadsheet that includes costs and descriptions outlined above in the Funding Availability - Allowable Expenses section. Additional budget lines or categories may be added or removed as appropriate.

**Funding timeline:** In Excel or Word format, please identify how your proposed budget will be spent within the available funding timeline (see Funding Availability section).



# **Selection Criteria**

Categories	
<ul> <li>Project Proposal</li> <li>Proposed work plan supports the project's goals and strategies; and activities set out in the Scope of Services</li> <li>Project activities are clearly defined and described.</li> <li>Time commitment of staff is appropriate to the project</li> </ul>	40
<ul> <li>Timeline &amp; Budget Proposal</li> <li>Timeline of work is feasible and can be completed by April 30, 2022.</li> <li>Budget is in alignment with the proposed activities</li> </ul>	20
<ul> <li>Organization Experience</li> <li>Qualifications and relevant organization and staff experience, including partnering organizations.</li> <li>Demonstrated success on past projects of similar scope and complexity.</li> </ul>	30
<ul> <li>Cost Proposal</li> <li>The total maximum allowable bid for this project is \$24,000.</li> <li>The bidder with the lowest bid will be awarded 10 points, and the highest bid will be awarded 5 points. Any bids in between will receive points in proportion to their distance between the low and high bids. For example, if the highest bidder bids \$24,000 and the lowest bids \$19,200, a bid of \$21,600 will receive a score of 7 points.</li> </ul>	10
Total Eligible Points	100