

Reference	From when	Amount of time	For what
Article II	Notice from City of permit termination or revocation	1 week	Remove fleet devices
Article III, Section 2.e	Approval from City	2 weeks	Introduce new device types
Article III, Section 2.i	Onset of condition	12 hrs	Remove inoperable or unsafe devices
Article III, Section 2.n	Reported collision	2 business days	Provide City with collision report
Article III, Section 3.b	City request based on density or equitable distribution	24 hrs	Rebalance
Article III, Section 5.b	Complaint referral from City	2 hrs	Relocate devices creating a public safety hazard
Article III, Section 5.b	Complaint referral from City	12 hrs	Relocate noncompliant devices not creating a public safety hazard
Article III, Section 5.d.iii	Complaint referral from City	2 hrs	Relocate devices left on private property, in bodies of water, or other public property not owned or controlled by the City
Article III, Section 5.e	Geofence request by City	2 business days	Make geofence live
Article III, Section 5.f	Notice from City of repair & maintenance costs	30 days	Reimburse costs before withdrawn from escrow
Article III, Section 5.h	Device parked in same place	3 days	Impoundment eligibility
Article III, Section 5.i.ii	Impoundment of device	24 hrs	Retrieval without incurring storage fee
Article III, Section 5.k	Device in violation of laws or Agreement terms	N/A	Device impoundment without notice
Article III, Section 6.i	Notifying City	N/A	Prospective partnership, acquisition, or other data sharing agreement
Article III, Section 7.d	Notifying City	30 days	Changing URL of MDS feed
Article III, Section 7.e	Notifying City	30 days	Changing URL of GBFS feed
Article V, Section 4	Temporary removal notice from City	12 hrs	Ensure no devices obstruct snow clearance or emergency crews
Article V, Section 4	Temporary removal notice from City	2 hrs	Turn off all devices if less than 12 hours notice
Article V, Section 7	Notifying City	30 days	Cancellation, non-renewal, or material change to insurance
Article V, Section 9	Approval from City	N/A	Assign/transfer obligation or interest
Article V, Section 9	Approval from DPW Director	N/A	Subcontract any services under this Agreement
Article V, Section 18	Approval from Mayor	N/A	Increase fees more than 10% above approved levels