REQUEST FOR PROPOSALS

Item Description: Catering Services FY23 – One Year Contract with Two One-Year Options

Date to be opened: June 6, 2022

Issuing Date: May 9, 2022

Issuing Department: Department of Public Property

QUESTIONS

- Please direct questions relative to the bidding process, how to fill out forms, and how to submit a bid (Pages 1-8) to Purchasing Agent Patti Jordan.
  - Phone: (401) 680-5264
  - Email: pjordan@providenceri.gov
    - Please use the subject line “RFP Question”
- Please direct questions relative to the Minority and Women’s Business Enterprise Program and the corresponding forms (Pages 9-13) to the MBE/WBE Outreach Director for the City of Providence, Grace Diaz
  - Phone: (401) 680-5766
  - Email: gdiaz@providenceri.gov
    - Please use subject line “MBE WBE Forms”

Pre-bid Conference
There will be a non-mandatory pre-bid conference on May 25th, 2022 at 10:00 am (EST).

Join Zoom Meeting
https://providenceri-gov.zoom.us/j/81650793431?pwd=TVVLaDFIOFdTdjJ5UWNWM2Y3WUd6QT09

Meeting ID: 816 5079 3431
Passcode: 976778

Submit your questions using the link to this form. To see the status of your question, as well as other questions previously submitted by other interested parties, use this link.

Deadline for question submissions: May 27th, 2022 by 4:30 pm (EST).
INSTRUCTIONS FOR SUBMISSION

Bids may be submitted up to **2:15 P.M.** on the above meeting date at the **Department of the City Clerk. Room 311, City Hall, 25 Dorrance Street, Providence.** At 2:15 P.M. all bids will be publicly opened and read at the Board of Contract Meeting in the City Council Chambers, on the 3rd floor of City Hall.

- Bidders must submit **2 copies** of their bid in sealed envelopes or packages labeled with the captioned **Item Description** and the **City Department to which the RFP and bid are related.** (On page 1)
- Communications to the Board of Contract and Supply that are not competitive sealed bids (i.e. product information/samples) should have “**NOT A BID**” written on the envelope or wrapper.
- Only use form versions and templates included in this RFP. If you have an old version of a form, **do not recycle it for use in this bid.**
- The bid envelope and information relative to the bid must be addressed to:

  **Board of Contract and Supply**  
  **Department of the City Clerk – City Hall, Room 311**  
  **25 Dorrance Street**  
  **Providence, RI 02903**

**PLEASE NOTE:** This bid may include details regarding information that you will need to provide (such as proof of licenses) to the issuing department before the formalization of an award.

This information is **NOT requested to be provided in your initial bid by design.**

**All bids submitted to the City Clerk become public record.** Failure to follow instructions could result in information considered private being posted to the city’s Open Meetings Portal and made available as a public record. The City has made a conscious effort to avoid the posting of sensitive information on the City’s Open Meetings Portal, by requesting that such sensitive information be submitted to the issuing department only at their request.
BID PACKAGE CHECKLIST
Digital forms are available in the City of Providence Purchasing Department Office or online at http://www.providenceri.gov/purchasing/how-to-submit-a-bid/

The bid package MUST include the following forms, in this order:

- Bid Form 1: Bidder's Blank as the cover page/ 1st page (see page 6 of this document)
- Bid Form 2: Certification of Bidder as 2nd page (see page 7 of this document)
- Certificate Regarding Public Records (see page 8 of this document)
- Forms from the Minority and Women Business Enterprise Program: Based on Bidder Category. See forms and instructions enclosed (pages 9-13) or on: https://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/

*Please note: MBE/WBE forms must be completed for EVERY bid submitted and must be inclusive of ALL required signatures. Forms without all required signatures will be considered incomplete.

- Bidder’s Proposal/Packet: Formal response to the specifications outlined in this RFP, including pricing information and details related to the good(s) or service(s) being provided. Please be mindful of formatting responses as requested to ensure clarity.
- Financial Assurance, if requested (as indicated on page 5 of this document under “Bid Terms”)

All of the above listed documents are REQUIRED. (With the exception of financial assurances, which are only required if specified on page 5.)

***Failure to meet specified deadlines, follow specific submission instructions, or enclose all required documents with all applicable signatures will result in disqualification, or in an inability to appropriately evaluate bids.
NOTICE TO VENDORS

1. The Board of Contract and Supply will make the award to the lowest qualified and responsible bidder.
2. In determining the lowest responsible bidder, cash discounts based on preferable payment terms will not be considered.
3. Where prices are the same, the Board of Contract and Supply reserves the right to award to one bidder, or to split the award.
4. No proposal will be accepted if the bid is made in collusion with any other bidder.
5. **Submit 2 copies of the bid to the City Clerk, unless the specification section of this document indicates that should include more than two.**
6. Bids may be submitted on an “equal in quality” basis. The City reserves the right to decide equality. Bidders must indicate brand or the make being offered and submit detailed specifications if other than brand requested.
7. The Board of Contract and Supply reserves the right to reject any and all bids.
8. Competing bids may be viewed in person at the Department of the City Clerk, City Hall, Providence, immediately upon the conclusion of the formal Board of Contract and Supply meeting during which the bids were unsealed/opened. Bids may also be accessed electronically on the internet via the City’s **Open Meetings Portal.**
9. As the City of Providence is exempt from the payment of Federal Excise Taxes and Rhode Island Sales Tax, prices quoted are not to include these taxes.
10. In case of error in the extension of prices quoted, the unit price will govern.
11. All expenses must be included in your initial bid. Requests for reimbursement of incidental (e.g. parking) costs above the submitted and awarded bid will not be entertained.
12. The contractor will **NOT** be permitted to: a) assign or underlet the contract, or b) assign either legally or equitably any monies or any claim thereto without the previous written consent of the City Purchasing Director.
13. Delivery dates must be shown in the bid. If no delivery date is specified, it will be assumed that an immediate delivery from stock will be made.
14. A certificate of insurance will normally be required of a successful vendor.
15. For many contracts involving construction, alteration and/or repair work, State law provisions concerning payment of prevailing wage rates apply (**RIGL Sec. 37-13-1 et seq.**) 
16. No goods should be delivered or work started without a Purchase Order.
17. Bidder must certify that it does not unlawfully discriminate on the basis of race, color, national origin, gender, gender identity or expression, sexual orientation and/or religion in its business and hiring practices and that all of its employees are lawfully employed under all applicable federal, state and local laws, rules and regulations (See Bid Form 2.)
BID TERMS

1. Financial assurances may be required in order to be a successful bidder for Commodity or Construction and Service contracts. If either of the first two checkboxes below is checked, the specified assurance must accompany a bid, or the bid will not be considered by the Board of Contract and Supply. The third checkbox indicates the lowest responsible bidder will be contacted and required to post a bond to be awarded the contract.

a) ☐ A certified check for $_____ must be deposited with the City Clerk as a guarantee that the Contract will be signed and delivered by the bidder.

b) ☐ A bid bond in the amount of _____ per centum (%) of the proposed total price, must be deposited with the City Clerk as a guarantee that the contract will be signed and delivered by the bidder; and the amount of such bid bond shall be retained for the use of the City as liquidated damages in case of default.

c) ☐ A performance and payment bond with a satisfactory surety company will be posted by the bidder in a sum equal to one hundred per centum (100%) of the awarded contract.

d) ☑ No financial assurance is necessary for this item.

2. Awards will be made within sixty (60) days of bid opening. All bid prices will be considered firm, unless qualified otherwise. Requests for price increases will not be honored.

3. Failure to deliver within the time quoted or failure to meet specifications may result in default in accordance with the general specifications. It is agreed that deliveries and/or completion are subject to strikes, lockouts, accidents and Acts of God.

The following entry applies only for COMMODITY BID TERMS:

4. Payment for partial delivery will not be allowed except when provided for in blanket or term contracts.

The following entries apply only for CONSTRUCTION AND SERVICE BID TERMS:

5. Only one shipping charge will be applied in the event of partial deliveries for blanket or term contracts.

6. Prior to commencing performance under the contract, the successful bidder shall attest to compliance with the provisions of the Rhode Island Worker’s Compensation Act, RIGL 28-29-1, et seq. If exempt from compliance, the successful bidder shall submit a sworn Affidavit by a corporate officer to that effect, which shall accompany the signed contract.

7. Prior to commencing performance under the contract, the successful bidder shall, submit a certificate of insurance, in a form and in an amount satisfactory to the City.
BID FORM 1: Bidders Blank

1. Bids must meet the attached specifications. Any exceptions or modifications must be noted and fully explained.

2. Bidder’s responses must be in ink or typewritten, and all blanks on the bid form should be completed.

3. The price or prices proposed should be stated both in WRITING and in FIGURES, and any proposal not so stated may be rejected. Contracts exceeding twelve months must specify annual costs for each year.

4. Bids SHOULD BE TOTALED so that the final cost is clearly stated (unless submitting a unit price bid), however each item should be priced individually. Do not group items. Awards may be made on the basis of total bid or by individual items.

5. All bids MUST BE SIGNED IN INK.

Name of Bidder (Firm or Individual): ________________________________
Contact Name: ____________________________________________________
Business Address: _________________________________________________
Business Phone #: _________________________________________________
Contact Email Address: _____________________________________________
Agrees to bid on (Items(s) to be bid): _________________________________

If the bidder is a corporation based in a state other than Rhode Island, list name and contact information for a local agent for service of process that is located within Rhode Island

Please visit http://www.naics.com/search/ and identify the NAICS Code(s) for items being bid on. Enter the NAICS code(s) here or in parentheses next to each item listed immediately above: __________________________

Delivery Date (if applicable): _________________________________________
Name of Surety Company (if applicable): _______________________________
Total Amount in Writing*: ___________________________________________
Total Amount in Figures*: ___________________________________________

*If you are submitting a unit price bid, please insert “Unit Price Bid”

Use additional pages if necessary for additional bidding details.

______________________________________________________________
Signature of Representation

______________________________________________________________
Title

Procurement #: 36407
BID FORM 2: Certification of Bidder
(Non-Discrimination/Hiring)

Upon behalf of ________________________________ (Firm or Individual Bidding),
I, ____________________________________________ (Name of Person Making Certification),
being its ________________________________ (Title or “Self”), hereby certify that:

1. Bidder does not unlawfully discriminate on the basis of race, color, national origin, gender, sexual orientation and/or religion in its business and hiring practices.
2. All of Bidder’s employees have been hired in compliance with all applicable federal, state and local laws, rules and regulations.

I affirm by signing below that I am duly authorized on behalf of Bidder, on
this ____________ day of ________________ 20___.

__________________________________________________
Signature of Representation

__________________________________________________
Printed Name
BID FORM 3: Certificate Regarding Public Records

Upon behalf of__________________________________________________________ (Firm or Individual Bidding),
I,______________________________________________________________ (Name of Person Making Certification),
being its_____________________________________________________________(Title or “Self”), hereby certify an understanding that:

1. All bids submitted in response to Requests for Proposals (RFP’s) and Requests for Qualification (RFQ’s), documents contained within, and the details outlined on those documents become public record upon receipt by the City Clerk’s office and opening at the corresponding Board of Contract and Supply (BOCS) meeting.

2. The Purchasing Department and the issuing department for this RFP/RFQ have made a conscious effort to request that sensitive/personal information be submitted directly to the issuing department and only at request if verification of specific details is critical the evaluation of a vendor’s bid.

3. The requested supplemental information may be crucial to evaluating bids. Failure to provide such details may result in disqualification, or an inability to appropriately evaluate bids.

4. If sensitive information that has not been requested is enclosed or if a bidder opts to enclose the defined supplemental information prior to the issuing department’s request in the bidding packet submitted to the City Clerk, the City of Providence has no obligation to redact those details and bears no liability associated with the information becoming public record.

5. The City of Providence observes a public and transparent bidding process. Information required in the bidding packet may not be submitted directly to the issuing department at the discretion of the bidder in order to protect other information, such as pricing terms, from becoming public. Bidders who make such an attempt will be disqualified.

I affirm by signing below that I am duly authorized on behalf of Bidder, on
this________________day of____________________20____.

______________________________________________________________
Signature of Representation

______________________________________________________________
Printed Name
WBE/MBE Form Instructions

The City of Providence actively seeks Minority and Women business enterprises to participate in bids to meet the City’s procurement needs. Pursuant to the City of Providence Code of Ordinances, Chapter 21, Article II, Sec. 21-52 (Minority and Women’s Business Enterprise) and Rhode Island General Laws (as amended), Chapter 31-14, et seq. (Minority Business Enterprise), Minority Business Enterprise (MBE) and Women’s Business Enterprise (WBE) participation goals apply to contracts.

The goal for Minority Business Enterprise (MBE) participation is 10% of the total bid value.

The goal for Women’s Business Enterprise (WBE) participation is 10% of the total bid value.

The goal for combined MBE/WBE participation is 20% of the total bid value.

Only businesses certified with the State of Rhode Island as minority and/or women business enterprises are counted towards the City’s goals. Eligible minority or women-owned businesses are encouraged to seek certification from the State of Rhode Island Minority Business Enterprise Compliance Office at: http://odeo.ri.gov/offices/mbeco/

Note: MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

Bid Requirements:

All Bidders: All bidders must complete and submit the MBE/WBE Participation Affidavit indicating whether or not they are a state-certified MBE/WBE and acknowledging the City’s participation goals. Submission of this form is required with every bid. Your bid will not be accepted without an affidavit.

Bidders who will be subcontracting: Bidders who will be subcontracting must submit the Subcontractor Disclosure Form as part of their bid submission. All subcontractors, regardless of MBE/WBE status, must be listed on this form. Business NAICS codes can be found at https://www.naics.com/search/. Awarded bidders are required to submit Subcontractor Utilization and Payment Reports with each invoice.

Waiver Requests:

If the percentage of the total amount of the bid being awarded to MBE or WBE vendors is less than 20% (Box F on the Subcontractor Disclosure Form) and the prime contractor is not a Rhode Island State-certified MBE or WBE, the Bidder must complete the MBE/WBE Waiver Request Form for review. Waivers will be considered on a case by case basis.

No waiver will be granted unless the waiver request includes documentation that demonstrates that the Bidder has made good faith efforts to achieve the City’s stated participation goals. Waivers must be reviewed and signed by the City of Providence’s MBE/WBE Outreach Director, Grace Diaz, or her designee. Department Directors cannot recommend a bidder for award if this form is applicable and absent. If the bid does not meet the participation goals of the City of Providence and a waiver is not filed with the signature of the MBE/WBE Outreach Director or her designee, the bid will not be accepted.

Verifying MBE/WBE Certification

It is the responsibility of the bidder to confirm that every MBE/WBE named in a proposal and included in a contract is certified by the Rhode Island Minority Business Enterprise Compliance office. The current MBE/WBE directory is available at the State of RI MBE Office, One Capitol Hill, 2nd Floor, Providence, RI, or online at http://odeo.ri.gov/offices/mbeco/mbewbe.php. You can also call (401) 574-8670 to verify certification, expiration dates, and services that the MBE/WBE is certified to provide. Note: MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

Form Instructions:

Access all bid forms from http://www.providenceri.gov/oeo/ or http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/. Download the forms as blank PDFs. Once saved on your computer, fill them out using
the Adobe program. The fillable PDFs must be completed in Adobe in order to be saved properly. Google Chrome and similar platforms do not allow for the forms to be saved as filled PDFs. Therefore, please download the blank forms to your computer, then fill them out and save.

**Assistance with Form Requirements**


**Contract Requirements:**

Prime contractors engaging subcontractors must submit the *Subcontractor Utilization and Payment Report* to the City Department’s Fiscal Agent with every invoice and with request for final payment. This form is not submitted as a part of the initial bid package.

For contracts with duration of less than 3 months, this form must be submitted along with the contractor's request for final payment. The form must include all subcontractors utilized on the contract, both MBE/WBE and non-MBE/WBE, the total amount paid to each subcontractor for the given period and to date. During the term of the contract, any unjustified failure to comply with the MBE/WBE participation requirements is a material breach of contract.

**Questions?**

For more information or for assistance with MBE/WBE Forms, contact the City of Providence MBE/WBE Outreach Director, Grace Diaz, at mbe-wbe@providenceri.com or (401) 680-5766.
MBE/WBE PARTICIPATION AFFIDAVIT

Item Discussion (as seen on RFP):
_________________________________________________________________________________________________
_________________________________________________________________________________________________
_________________________________________________________________________________________________

Prime Bidder: _____________________________________________
Prime Bidder (Company) Phone Number: _______________________
Prime Bidder (Company) Zip Code: ___________

Which one of the following describes your business’ status in terms of Minority and/or Woman-Owned Business Enterprise certification with the State of Rhode Island? _____MBE _____WBE _____Neither MBE nor WBE

By initialing the following sections and signing the bottom of this document in my capacity as the contractor or an authorized representative of contractor, I make this Affidavit:

It is the policy of the City of Providence that minority business enterprises (MBEs) and women business enterprises (WBEs) should have the maximum opportunity to participate in procurements and projects as prime contractors and vendors. Pursuant to Sec. 21-52 of the Providence Code of Ordinances and Chapter 31-14 et seq. of the Rhode Island General Laws (as amended), MBE and WBE participation goals apply to contracts.

The goal for Minority Business Enterprise (MBE) participation is 10% of the total bid value.
The goal for Women’s Business Enterprise (WBE) participation is 10% of the total bid value.
The goal for combined MBE/WBE participation is 20% of the total bid value.

I acknowledge the City of Providence’s goals of supporting MBE/WBE certified businesses. Initial __________

If awarded the contract, I understand that my company must submit to the Minority and Women’s Business Coordinator at the City of Providence (MBE/WBE Office), copies of all executed agreements with the subcontractor(s) being utilized to achieve the participation goals and other requirements of the RI General Laws. **I understand that these documents must be submitted prior to the issuance of a notice to proceed.** Initial __________

I understand that, if awarded the contract, my firm must submit to the MBE/WBE Office canceled checks and reports required by the MBE/WBE Office on a quarterly basis verifying payments to the subcontractors(s) utilized on the contract. Initial __________

If I am awarded this contract and find that I am unable to utilize the subcontractor(s) identified in my Statement of Intent, I understand that I must substitute another certified MBE and WBE firm(s) to meet the participation goals. **I understand that I may not make a substitution until I have obtained the written approval of the MBE/WBE Office.** Initial __________

If awarded this contract, I understand that authorized representatives of the City of Providence may examine the books, records and files of my firm from time to time, to the extent that such material is relevant to a determination of whether my firm is complying with the City’s MBE/WBE participation requirements.
Initial __________

I do solemnly declare and affirm under the penalty of perjury that the contents of the foregoing Affidavit are true and correct to the best of my knowledge, information and belief.

_________________________________________________________________________________________________

Signature of Bidder Printed Name
______________________________ _________________________
Company Name Date
### SUBCONTRACTOR DISCLOSURE FORM

Fill out this form only if you WILL SUBCONTRACT with other parties. If you will not subcontract any portion of the proposed bid, do not fill out this form.

Prime Bidder: ____________________________  
Primary NAICS Code: ____________________________

Item Description (as seen on RFP):
_________________________________________________

Please list all Subcontractors below. Include the total dollar value that you propose to share with each subcontractor and the dollar amount to be subcontracted. Please check off MBE and WBE where applicable. The directory of all state-certified MBE/WBE firms is located at www.mbe.ri.gov. Business NAICS codes can be found at https://www.naics.com/search/

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<th>Proposed Subcontractor</th>
<th>MBE</th>
<th>WBE</th>
<th>Primary NAICS Code</th>
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<th>$ Value of Subcontract</th>
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A. MBE SUBCONTRACTED AMOUNT: $ 
B. WBE SUBCONTRACTED AMOUNT: $ 
C. NON MBE WBE SUBCONTRACTED AMOUNT: $ 
D. DOLLAR AMOUNT OF WORK DONE BY THE PRIME CONTRACTOR: $ 
E. TOTAL AMOUNT OF BID (SUM OF A, B, C, & D): $ 
F. PERCENTAGE OF BID SUBCONTRACTED TO MBEs AND WBES. (Divide the sum of A and B by E and multiply result by 100). % 

Please read and initial the following statement acknowledging you understand. If the percentage of the total amount of the bid being awarded to MBE or WBE vendors is less than 20% (Box F) and the prime contractor is NOT a Rhode Island State-certified MBE or WBE, you must fill out the MBE/WBE WAIVER REQUEST FORM for consideration by City of Providence MBE/WBE Outreach Director. Initial ______

Signature of Bidder ____________________________  Printed Name ____________________________
MBE/WBE Waiver Request Form
Fill out this form only if you are subcontracting and did not meet the 20% MBE/WBE participation goal.
State-certified MBE or WBE Prime Bidders are NOT REQUIRED to fill out this form.

Submit this form to the City of Providence MBE/WBE Outreach Director, Grace Diaz, at mbe-wbe@providenceri.gov, for review prior to bid submission. This waiver applies only to the current bid which you are submitting to the City of Providence and does not apply to other bids your company may submit in the future.

Prime Bidder: __________________________________________________
Company Trade: __________________________________________________
Item Discussion (as seen on RFP):
____________________________________________________________________________________________________
________________________________________________________________________________________
________________________________________
To receive a waiver, you must list the certified MBE and/or WBE companies you contacted, the name of the primary individual with whom you interacted, and the reason the MBE/WBE company could not participate on this project.

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<th>MBE/WBE Company Name</th>
<th>Individual’s Name</th>
<th>Company Trade</th>
<th>Why did you choose not to work with this company?</th>
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I acknowledge the City of Providence’s goal of a combined MBE/WBE participation is 20% of the total bid value. I am requesting a waiver of ______% MBE/WBE (20% minus the value of Box F on the Subcontractor Disclosure Form). If an opportunity is identified to subcontract any task associated with the fulfillment of this contract, a good faith effort will be made to select MBE/WBE certified businesses as partners.

_________________________________
Signature of Prime Contractor

____________________________
Printed Name

____________________________
Date Signed

_________________________________
Signature of City of Providence MBE/WBE Outreach Director

____________________________
Printed Name of City of Providence MBE/WBE Outreach Director

____________________________
Date Signed

RFP – CATERING SERVICES FY23
BID PACKAGE SPECIFICATIONS

PURPOSE
The City of Providence ("the City") is seeking proposals from qualified vendors to provide catering services for a variety of events for city departments throughout the year. Events might range in size from four individuals to a hundred or more individuals. This contract will be for one year with two one-year options for renewal. The selected Contractor ("Contractor") will be required to develop a menu, prepare the food, staff/serve the attendees, and provide all the necessary equipment (eating utensils, napkins, cups, table linens, etc.) to accompany the meals. The Contractor is expected to prepare a light continental breakfast and a light lunch that is designed to accommodate a wide variety of food preferences/diets.

SCOPE OF SERVICES

Upon contract award, the selected firm(s) will assign/utilize experience/licensed professionals to provide the following services:

1. The Contractor must have at least 3 years of experience in catering for groups of 4-100+ people, which includes preparing and serving food.

2. The Contractor shall be responsible for staffing the event.

3. The Contractor shall cater a light breakfast and a light lunch, with beverages.

4. The Contractor shall be prepared to cater breakfast and lunch with or without the use of an on-site kitchen. For example, the Contractor would be responsible for providing pre-packaged meals. If this situation arises, the Contractor would be informed with advanced notice.

5. The Contractor shall develop a suitable menu for each event that would cover a variety of dietary preferences. Recipes and cooking techniques may need to be adjusted to address food allergies.

6. The Contractor and staff must be aware of and comply with current food safety laws in Rhode Island.

7. The Contractor must agree to comply with each facility’s rules and regulations for use of the kitchen and proper clean up. The Contractor will be responsible for bussing and removal of all rental equipment, decorations, food related equipment, complete cleaning of the kitchen, and removal of all function related trash. In the event that a complete cleaning has not been made, any items of concern will be noted by the facility and may be charged to the Contractor.

8. The Contractor will be encouraged to donate surplus food from the event to food banks or other food assistance organizations.
DETAIL SUBMITTAL REQUIREMENTS

Proposal Format

Proposers shall prepare their proposals in accordance with the instructions outlined in this section. Proposals should provide a straightforward, concise description of the Proposer’s capabilities to satisfy the requirements of the Request for Proposals (RFP). The proposal should be organized into the following major sections:

Proposal Section
1. Cover Letter
2. Table of Contents
3. Proposal Questionnaire
4. Fee Structure
5. Required Documents/Forms

1. Cover Letter

The cover letter must include the legal business name, address, telephone number and business status (individual, limited liability partnership, corporation, etc.) of the Proposer.

The cover letter must also include the person(s) authorized to represent the Proposer in negotiations with the City with respect to the RFP and any subsequently awarded contract. Provide the representative’s name, title, address, telephone number, email address and any limitation of authority for the person named.

Important Exceptions to Contract Documents – The Proposer shall clearly state in the cover letter any exceptions to, or deviations from, the minimum proposal requirements, and any exceptions to the terms and conditions of this RFP. Such exceptions or deviations will be considered in evaluating the proposal.

The cover letter shall have the following statement: “This proposal is genuine, and not sham or collusive, nor made in the interest or on behalf of any person not named therein; the Proposer has not directly or indirectly induced or solicited any other Proposer to put in a sham bid, or any other person, firm or corporation to refrain from submitting a proposal, and the Proposer has not in any manner sought by collusion to secure for themselves an advantage over any other Proposer.”

The cover letter is to be signed by a person(s) authorized to bind the Proposer to all provisions of this RFP, to any subsequent changes and to the contract if an award is made. (If the Proposer is a partnership, the proposal must be signed by a general partner in the name of the partnership. If the Proposer is a corporation, the proposal must be signed on behalf of the corporation by two authorized officers (Chairman of the Board, President or Vice-President, and a Secretary, Treasurer of Chief Financial Officer) or an officer authorized by the Board of Directors to execute such documents on behalf of the corporation.)
2. **Table of Contents**

Each proposal must include a Table of Contents listing the sections included in the proposal.

3. **Proposal Questionnaire**

Please provide a thorough answer immediately following each question. If attachments are provided in response to a question, indicate in the answer the specific tab and/or pages which respond to the question.

a. Provide a brief summary of your company’s history, years in business performing the specific services requested in this RFP, all services offered, and clients served. Additionally, identify all business names used in the past and affiliated companies, if any.

b. Indicate the location of your headquarters and subsidiaries, if any.

c. Indicate the number of personnel (full-time, part-time, independent contractor and seasonal).

d. Please provide three (3) references from your current client list, where work was performed/invoiced within the last twelve (12) months. Include the following information for each client:
   - Client’s name, address, email, and current phone number
   - Client’s designated contact person and his/her/their name, email, and current phone number
   - A brief summary of the services provided
   - The time period during which the services were provided.

e. Convincingly and briefly explain why your firm is the most qualified for this engagement.

f. Advise if your company has had any health or safety code violations in the last five (5) years that have resulted in a hearing and/or license suspension or revocation.

g. Are tablecloths, utensils, plates, and cups included in the fee? If not, please specify the cost in Fee Structure Section under miscellaneous.

h. Identify professional required licenses, credentials, designations, advanced certifications, affiliations, qualifications, or awards held by your company and/or its key managers. Briefly describe how this translates to the service to be provided to the City.

i. Please indicate your experience with any major disruption(s) of your business and how they impacted your clients. Please provide a copy of your Business Continuity Plan (BCP). If you do not have a formal BCP, indicate what contingencies your firm has made to address potential disruptions to client services in the event of a natural or man-made disaster, or pandemic.
4. Fee Structure

<table>
<thead>
<tr>
<th>Item</th>
<th>Specify Items (may include as attachment)</th>
<th>Cost Per Person Year 1</th>
<th>Cost Per Person Year 2</th>
<th>Cost Per Person Year 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continental Breakfast</td>
<td>Breakfast Spread (bagels, muffins, fruit, granola, bars, pastries, etc.)</td>
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<td></td>
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<tr>
<td></td>
<td>Drinks (coffee, tea, juice, etc.)</td>
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<td></td>
</tr>
<tr>
<td>Box Lunch</td>
<td>Meal + Drinks</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Available All Day</td>
<td>Drinks (water, coffee, tea, etc.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>Tablecloths/Paper Goods (plates, utensils, cups, etc.)</td>
<td></td>
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</tr>
</tbody>
</table>

If you need more room to list breakfast and lunch options, please include it as an attachment.

Optional/Additional Services & Miscellaneous Fees

If there are costs not reflected in the questions/table above, for miscellaneous services, please state those here, citing specific dollar amounts along with the services provided.

<table>
<thead>
<tr>
<th>Optional/Additional Services and Miscellaneous Fees</th>
<th>Proposed Hourly Rate OR</th>
<th>Proposed Per-Event Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost per Server/Staff</td>
<td></td>
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5. **Required Documents/Forms**

Submit the following required documents/forms:

- Bidders Blank Bid Form 1: Bidder's Blank as the cover page/ 1st page (see page 6 of this document)
- Bid Form 2: Certification of Bidder as 2nd page (see page 7 of this document)
- Certificate Regarding Public Records (see page 8 of this document)
- Forms from the Minority and Women Business Enterprise Program: Based on Bidder Category. See forms and instructions enclosed (pages 9-13).

Failure to submit these documents will deem your proposal as nonresponsive.

**EVALUATION**

The selected Proposer must successfully pass all the following levels of review:

**Level I: Review of Qualifications, Experience & References**

The proposal must demonstrate that the Proposer has a proven positive record as a responsible Contractor performing the services similar to those described in this RFP for a minimum of 3 years; and has the resources and expertise to perform the required services.

**Level II: Administrative Responsiveness**

The proposal must demonstrate its responsiveness to the administrative requirements outlined in the RFP, e.g., adhering to the submittal requirements detailed in Section 3.

**Level III: Proposed Services & Fees**

Each firm’s proposed plan of services and fees for providing the required services are evaluated and ranked by the department’s Subject Matter Expert.

**Level IV: Final Approval by the Board of Contract and Supply**

The Proposer(s) that demonstrate(s) to be the most qualified to provide the required services at the best overall value to the City, as determined by the evaluation panel, will be recommended for contract award to the Board of Contract and Supply (BOCS). The BOCS will make a final decision during a public meeting.

**Evaluation Criteria**

The department will recommend award of contract(s) based upon the best combination of price, experience, and quality of service delivery. Submitted proposals will be evaluated based on the following factors:
**Evaluation Criteria**

**Contractor Qualifications**

- Company’s past performance on contracts of similar scope/Experience serving large groups/References for 3+ years
- Experience and qualifications of key personnel assigned
- Quality of maintenance and service

**Quality and Responsiveness of the Proposal**

- Adherence to submittal requirements
- Proposed potential menu items – quality and variety

**Total Possible Technical Points** 70 points

**Cost Proposal***

30 points

**Total Possible Evaluation Points** 100 points

**MWBE Participation**

5 Bonus points

**Total Possible Points** 105 points

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*Cost Proposal Evaluation*

The vendor with the lowest cost proposal shall receive one hundred percent (100%) of the available points for cost. All other vendors shall be awarded cost points based upon the following formula:

\[
\text{Cost Points} = \left( \frac{\text{lowest cost proposal}}{\text{vendor’s cost proposal}} \right) \times \text{available points}
\]

For example: If the vendor with the lowest cost proposal (Vendor A) bids $65,000 and Vendor B bids $100,000 for monthly costs and service fees and the total points available are thirty (30), Vendor B’s cost points are calculated as follows:

\[
\frac{65,000}{100,000} \times 30 = 19.5
\]

**MWBE/WBE Participation Evaluation:**

A. Calculation of MWBE Participation Rate

1. MWBE Participation Rate for Non-MWBE Vendors. The MWBE participation rate for non-MWBE vendors shall be expressed as a percentage and shall be calculated by dividing the amount of non-MWBE vendor’s total contract price that will be subcontracted to MWBEs by the non-MWBE vendor’s total contract price. For example, if the non-MWBE’s total contract price is $100,000.00 and it subcontracts a total of $12,000.00 to MWBEs, the non-MWBE’s MWBE participation rate would be 12%.

2. MWBE Participation Rate for MWBE Vendors. The MWBE participation rate for MWBE vendors shall be expressed as a percentage and shall be calculated by dividing the amount of the MWBE vendor’s total contract price that will be subcontracted to MWBEs and the amount that will be self-performed by the...
MWBE vendor by the MWBE vendor’s total contract price. For example, if the MWBE vendor’s total contract price is $100,000.00 and it subcontracts and will perform a total of $8,000.00 of the work itself, the MWBE vendor’s MWBE participation rate would be 20%.

B. Points for MWBE Participation Rate:

The vendor with the highest MWBE participation rate shall receive the maximum MWBE participation points. All other vendors shall receive MWBE participation points by applying the following formula:

\[
\text{MWBE participation points} = \left( \frac{\text{Vendor’s MWBE participation rate}}{\text{Highest MWBE participation rate}} \times \text{Maximum MWBE participation points} \right)
\]

For example, assuming the weight given by the RFP to MWBE participation is 5 points, if Vendor A has the highest MWBE participation rate at 20% and Vendor B’s MWBE participation rate is 12%, Vendor A will receive the maximum 5 points and Vendor B will receive \((12\% \div 20\%) \times 5\) which equals 3 points.
SUPPLEMENTAL INFORMATION

If the issuing department for this RFP determines that your firm’s bid is best suited to accommodate their need, you will be asked to provide proof of the following prior to formalizing an award.

An inability to provide the outlined items at the request of the department may lead to the disqualification of your bid.

*This information is NOT requested to be provided in your initial bid that you will submit to the City Clerk’s office by the “date to be opened” noted on page 1. This list only serves as a list of items that your firm should be ready to provide on request.*

All bids submitted to the City Clerk become public record. Failure to follow instructions could result in information considered private being posted to the city’s Open Meetings Portal and made available as a public record.

You must be able to provide:

- Business Tax ID will be requested after an award is approved by the Board of Contract and Supply.
- Current RI Dept. of Health Food Safety certification