Permit Application for Shared Micromobility Operations

The following permit application is required for the authorization of placement, management, and operation of rental or ride-for-fee electric bicycles and electric scooters (shared micromobility) within the limits of the City of Providence. Please read the attached Regulations for Shared Micromobility. All businesses who are approved for operation in Providence must be willing to comply with our Regulations and the terms of the sample Permit Agreement, both attached.

Applications must be submitted to lfarr@providenceri.gov by 11:59 pm EST on Tuesday, November 15, 2022.

Part 1- Business Information

Business Name:

Business Address:

Business Office Phone Number:

Business Point of Contact Name:

Business Point of Contact Phone Number:

Requested # of e-scooters:

Requested # of e-bicycles:

Part 2- Compliance and performance

2.A Relevant Experience - Provide a list of U.S. locations in which your company currently operates shared micromobility systems, along with the types of devices offered, and the most recent fleet size in each location.

2.B References - For each location listed in 2.A, provide the governmental or institutional point of contact overseeing the shared micromobility program. Each reference should have
the person’s full name, email address, and phone number listed.

2.C Rogue launches - Supplementing the City’s conversations with references, the City will also research each applicant to determine if the applicant deployed scooters or bikes in any operating locations without following collaborative channels with local officials.

2.D Scooter/bike availability - In the operating location most similar to Providence in population, provide the average daily percentage of your permitted total scooters and bikes for the months of August, September, and October 2022 that were available in those months (e.g. if you were permitted to have 1000 scooters or bikes in each month, and the count of scooters or bikes available each day in August, September, and October averaged 868, you average daily availability percentage was 86.8%. If you operate both scooters and bikes, please provide one average that includes both device types.) In situations where an operator was ramping up fleet size during these months, availability percentage will be calculated based on the required rate of rollout.

2.E Utilization (Monthly average rides per device per day) - In the operating location most similar to Providence in population and climate, provide the average rides per device per day for the month of September 2022. If you have previously ever operated in Providence, provide the average rides per device per day for a September in Providence.

2.F Data Feed – For applicants who have operated in Providence, provide an MDS feed to the City or designated third party vendor to make historic data available. For applicants who have not operated in Providence, provide a GBFS feed for the operating location most similar to Providence in population.

Part 3 - Engagement and access

3.A Engagement activities - In the operating location most similar to Providence in population, provide a list of engagement activities you conducted from July 2022 to date. Engagement activities may include: Hosting booths at local events such as farmers’ markets, festivals, cultural and art festivities, food access events, organizational partnerships, etc., where programming is promoted. We are particularly interested in events, partnerships or other efforts focused around reduced fare plan enrollment.

3.B Reduced-fare program signup – Provide a description of the procedure for users to sign
up for a reduced-fare program. If there is an online process used to sign up, provide the link to the form.

3.C Reduced-fare program utilization - For the operating location most similar to Providence in population, what percentage of total trips were taken by users utilizing your reduced-fare program, over the most recent 6 months in operation?

3.D Equitable distribution - In the operating location most similar to Providence in population, provide a quantitative description of how your shared micromobility system equitably serves all parts of a location. (Operators that have operated fleets in Providence will be evaluated based on compliance with distribution requirements in place during those operating years)

Part 4: Deployment in Providence

4.A Tip-over sensors Will all the devices you deploy in Providence be equipped within 3 months of permit award with sensors to detect when a device is no longer upright, and will those sensors automatically notify your operations staff of tip-over events so that they may be addressed?

4.B Pricing plan - Provide the intended pricing for your operation in Providence including the pricing for your reduced fare program, and any hourly, daily, or monthly passes.

Part 5: Supplemental Acknowledgements

By signing below, I attest to all of the information contained on this application and any of the supplemental materials requested are correct and factual and understand that if any of the information or responses included as part of the application is found to be misleading, the City may revoke the applicant’s permit.

Applicant Signature:
Date signed:

ADDENDUM 1: MAP

ADDENDUM 2: REGULATIONS GOVERNING SHARED MICROMOBILITY

ADDENDUM 3: PERMIT AGREEMENT

ADDENDUM 4: RUBRIC