

Reference	From when	Amount of time	For what
Article II	Notice from City of permit termination or revocation	1 week	Remove fleet devices
Article IV, Section 1.g	Approval from City	2 weeks	Introduce new device types
Article IV, Section 2.i	Onset of condition	12 hrs	Remove inoperable or unsafe devices
Article IV, Section 2.n	Reported collision	2 business days	Provide City with collision report
Article IV, Section 3.b	City request based on density or equitable distribution	24 hrs	Rebalance
Article IV, Section 5.b	Complaint referral from City	2 hrs	Relocate devices creating a public safety hazard
Article IV, Section 5.b	Complaint referral from City	12 hrs	Relocate noncompliant devices not creating a public safety hazard
Article IV, Section 5.d.iii	Complaint referral from City	2 hrs	Relocate devices left on private property, in bodies of water, or other public property not owned or controlled by the City
Article IV, Section 5.e	Geofence request by City	2 business days	Make geofence live
Article IV, Section 4.g	Device parked in same place	3 days	Impoundment eligibility
Article IV, Section 5.i	Device in violation of laws or Agreement terms	N/A	Device impoundment without notice
Article IV, Section 6.i	Notifying City	N/A	Prospective partnership, acquisition, or other data sharing agreement
Article IV, Section 7.d	Notifying City	30 days	Changing URL of MDS feed
Article IV, Section 7.e	Notifying City	30 days	Changing URL of GBFS feed