



**BOARD OF CONTRACT AND SUPPLY  
CITY OF PROVIDENCE, RHODE ISLAND**

# REQUEST FOR PROPOSALS

**Item Description:** BROCHURE LAYOUT, DESIGN AND PRINTING (EXP. 6/30/26) WITH 2-OPTION YEARS

**Procurement/MinuteTraq #: 41454**

**Date to be opened: 7/31/2023**

**Issuing Department:** Providence Water Supply Board

## QUESTIONS

- Please direct questions related to the bidding process, how to fill out forms, and how to submit a bid (Pages 1-8) to the Purchasing Department.
  - Email: [purchasing@providenceri.gov](mailto:purchasing@providenceri.gov)
    - Please use the subject line “**Solicitation Question**”
- Please direct questions relative to the Minority and Women’s Business Enterprise Program and the corresponding forms (Pages 9-13) to the MBE/WBE Outreach Director for the City of Providence, Grace Diaz
  - Email: [gdiaz@providenceri.gov](mailto:gdiaz@providenceri.gov)
    - Please use subject line “**MBE WBE Forms**”
- Please direct questions relative to the specifications outlined (beginning on page 14) to the issuing department’s subject matter expert:
  - Name: Yvette Jaquez
  - Title: Public Information Officer
  - Email Address: [yvettej@provwater.com](mailto:yvettej@provwater.com)

## Pre-bid Conference

There is no pre-bid conference scheduled for this item. .



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**INSTRUCTIONS FOR SUBMISSION**

Bids may be submitted up to **2:15 P.M.** on the above meeting date at the **Department of the City Clerk, Room 311, City Hall, 25 Dorrance Street, Providence.** At 2:15 P.M. all bids will be publicly opened and read at the Board of Contract Meeting in Conference Room 305, on the 3<sup>rd</sup> floor of City Hall.

- Bidders must submit **2 copies** of their bid in sealed envelopes or packages labeled with the captioned **Item Description** and the **City Department to which the solicitation and bid are related and must include the company name and address on the envelope as well.** (On page 1).
- If required by the Department, please keep the original bid bond and check in only one of the envelopes.
- Communications to the Board of Contract and Supply that are not competitive sealed bids (i.e. product information/samples) should have **“NOT A BID”** written on the envelope or wrapper.
- Only use form versions and templates included in this solicitation. If you have an old version of a form **do not recycle it for use in this bid.**
- The bid envelope and information relative to the bid must be addressed to:

**Board of Contract and Supply  
Department of the City Clerk – City Hall, Room 311  
25 Dorrance Street  
Providence, RI 02903**

**\*\*PLEASE NOTE:** This bid may include details regarding information that you will need to provide (such as proof of licenses) to the issuing department before the formalization of an award.

*This information is **NOT** requested to be provided in your initial bid by design.*

**All bids submitted to the City Clerk become public record.** Failure to follow instructions could result in information considered private being posted to the city’s Open Meetings Portal and made available as a public record. The City has made a conscious effort to avoid the posting of sensitive information on the City’s Open Meetings Portal, by requesting that such sensitive information be submitted to the issuing department only at their request.



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**BID PACKAGE CHECKLIST**

Digital forms are available in the City of Providence Purchasing Department Office or online at <http://www.providenceri.gov/purchasing/how-to-submit-a-bid/>

The bid package **MUST** include the following, in this order:

- Bid Form 1: Bidder's Blank as the cover page/ 1<sup>st</sup> page (*see page 6 of this document*)
- Bid Form 2: Certification of Bidder as 2<sup>nd</sup> page (*see page 7 of this document*)
- Bid Form 3: Certificate Regarding Public Records (*see page 8 of this document*)
- Bid Form 4: Affidavit of City Vendor (*see pages 9 and 10 of this document*)
- Forms from the Minority and Women Business Enterprise Program: Based on Bidder Category. *See forms and instructions enclosed (pages 11-15) or on:*  
<https://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/>

**\*Please note: MBE/WBE forms must be completed for EVERY bid submitted and must be inclusive of ALL required signatures. Forms without all required signatures will be considered incomplete.**

- Bidder's Proposal/Packet: Formal response to the specifications outlined in this RFP, including pricing information and details related to the good(s) or service(s) being provided. Please be mindful of formatting responses as requested to ensure clarity.
- Financial Assurance, *if requested* (as indicated on page 5 of this document under "Bid Terms")

**All of the above listed documents are REQUIRED.** (With the exception of financial assurances, which are only required if specified on page 5.)

**\*\*\*Failure to meet specified deadlines, follow specific submission instructions, or enclose all required documents with all applicable signatures will result in disqualification, or in an inability to appropriately evaluate bids.**



**BOARD OF CONTRACT AND SUPPLY  
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**NOTICE TO VENDORS**

1. The Board of Contract and Supply will make the award to the lowest qualified and responsible bidder.
2. In determining the lowest responsible bidder, cash discounts based on preferable payment terms will not be considered.
3. Where prices are the same, the Board of Contract and Supply reserves the right to award to one bidder, or to split the award.
4. No proposal will be accepted if the bid is made in collusion with any other bidder.
5. Bids may be submitted on an “equal in quality” basis. The City reserves the right to decide equality. Bidders must indicate brand or the make being offered and submit detailed specifications if other than brand requested.
6. A bidder who is an out-of-state corporation shall qualify or register to transact business in this State, in accordance with the Rhode Island Business Corporation Act, RIGL Sec. 7-1.2-1401, et seq.
7. The Board of Contract and Supply reserves the right to reject any and all bids.
8. Competing bids may be viewed in person at the Department of the City Clerk, City Hall, Providence, immediately upon the conclusion of the formal Board of Contract and Supply meeting during which the bids were unsealed/opened. Bids may also be accessed electronically on the internet via the City’s [Open Meetings Portal](#).
9. As the City of Providence is exempt from the payment of Federal Excise Taxes and Rhode Island Sales Tax, prices quoted are not to include these taxes.
10. In case of error in the extension of prices quoted, the unit price will govern.
11. The contractor will **NOT** be permitted to: a) assign or underlet the contract, or b) assign either legally or equitably any monies or any claim thereto without the previous written consent of the City Purchasing Director.
12. Delivery dates must be shown in the bid. If no delivery date is specified, it will be assumed that an immediate delivery from stock will be made.
13. A certificate of insurance will normally be required of a successful vendor.
14. For many contracts involving construction, alteration and/or repair work, State law provisions concerning payment of prevailing wage rates apply ([RIGL Sec. 37-13-1 et seq.](#))
15. No goods should be delivered, or work started without a Purchase Order.
16. **Submit 2 copies of the bid to the City Clerk, unless the specification section of this document indicates otherwise.**
17. Bidder must certify that it does not unlawfully discriminate on the basis of race, color, national origin, gender, gender identity or expression, sexual orientation and/or religion in its business and hiring practices and that all of its employees are lawfully employed under all applicable federal, state and local laws, rules and regulations. (See Bid Form 2.)



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**BID TERMS**

1. Financial assurances may be required in order to be a successful bidder for Commodity or Construction and Service contracts. If either of the first two checkboxes below is checked, the specified assurance must accompany a bid, or the bid will not be considered by the Board of Contract and Supply. The third checkbox indicates the lowest responsible bidder will be contacted and required to post a bond to be awarded the contract.
  - a)  A certified check for \$\_\_\_\_\_ must be deposited with the City Clerk as a guarantee that the Contract will be signed and delivered by the bidder.
  - b)  A bid bond in the amount of \_\_\_\_\_ per centum (%) of the proposed total price, must be deposited with the City Clerk as a guarantee that the contract will be signed and delivered by the bidder; and the amount of such bid bond shall be retained for the use of the City as liquidated damages in case of default. Any person signing a bid bond as an attorney-in-fact shall include with the bid bond an original, or a photocopy or facsimile of an original, power of attorney.
  - c)  A performance and payment bond with a satisfactory surety company will be posted by the bidder in a sum equal to one hundred per centum (100%) of the awarded contract.
  - d)  No financial assurance is necessary for this item.
2. Awards will be made within **sixty (60) days of bid opening**. All bid prices will be considered firm, unless qualified otherwise. Requests for price increases will not be honored.
3. Failure to deliver within the time quoted or failure to meet specifications may result in default in accordance with the general specifications. It is agreed that deliveries and/or completion are subject to strikes, lockouts, accidents, and Acts of God.

**The following entry applies only for COMMODITY BID TERMS:**

4. Payment for partial delivery will not be allowed except when provided for in blanket or term contracts.

**The following entries apply only for CONSTRUCTION AND SERVICE BID TERMS:**

5. Only one shipping charge will be applied in the event of partial deliveries for blanket or term contracts.
6. Prior to commencing performance under the contract, the successful bidder shall attest to compliance with the provisions of the Rhode Island Worker's Compensation Act, [RIGL 28-29-1, et seq.](#) If exempt from compliance, the successful bidder shall submit a sworn Affidavit by a corporate officer to that effect, which shall accompany the signed contract.
7. Prior to commencing performance under the contract, the successful bidder shall, submit a certificate of insurance, in a form and in an amount satisfactory to the City.



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**BID FORM 1: Bidders Blank**

1. Bids must meet the attached specifications. Any exceptions or modifications must be noted and fully explained.
2. Bidder's responses must be in ink or typewritten, and all blanks on the bid form should be completed.
3. The price or prices proposed should be stated both in **WRITING** and in **FIGURES**, and any proposal not so stated may be rejected. **Contracts exceeding twelve months must specify annual costs for each year.**
4. Bids **SHOULD BE TOTALED** so that the final cost is clearly stated (unless submitting a unit price bid), however **each item should be priced individually**. Do not group items. Awards may be made on the basis of *total* bid or by *individual items*.
5. All bids **MUST BE SIGNED IN INK.**

**Name of Bidder (Firm or Individual):** \_\_\_\_\_

Contact Name: \_\_\_\_\_

Business Address: \_\_\_\_\_

Business Phone #: \_\_\_\_\_

Contact Email Address: \_\_\_\_\_

Agrees to bid on (Write the "Item Description" here): \_\_\_\_\_

If the bidder's company is based in a state other than Rhode Island, list name and contact information for a local agent for service of process that *is located within Rhode Island* \_\_\_\_\_

Delivery Date (if applicable): \_\_\_\_\_

Name of Surety Company (if applicable): \_\_\_\_\_

Total Amount in Writing\*: \_\_\_\_\_

Total Amount in Figures\*: \_\_\_\_\_

***\*If you are submitting a unit price bid, please insert "Unit Price Bid"***

***Use additional pages if necessary for additional bidding details.***

\_\_\_\_\_  
Signature of Representation

\_\_\_\_\_  
Title



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**BID FORM 2: Certification of Bidder**  
(Non-Discrimination/Hiring)

Upon behalf of \_\_\_\_\_ (Firm or Individual Bidding),

I, \_\_\_\_\_ (Name of Person Making Certification),

being its \_\_\_\_\_ (Title or "Self"), hereby certify that:

1. Bidder does not unlawfully discriminate on the basis of race, color, national origin, gender, sexual orientation and/or religion in its business and hiring practices.
2. All of Bidder's employees have been hired in compliance with all applicable federal, state and local laws, rules and regulations.

I affirm by signing below that I am duly authorized on behalf of Bidder, on  
this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

\_\_\_\_\_  
Signature of Representation

\_\_\_\_\_  
Printed Name



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**BID FORM 3: Certificate Regarding Public Records**

Upon behalf of \_\_\_\_\_ (Firm or Individual Bidding),

I, \_\_\_\_\_ (Name of Person Making Certification),

being its \_\_\_\_\_ (Title or "Self"), hereby certify an

understanding that:

1. All bids submitted in response to Requests for Proposals (RFP's) and Requests for Qualification (RFQ's), documents contained within, and the details outlined on those documents become public record upon receipt by the City Clerk's office and opening at the corresponding Board of Contract and Supply (BOCS) meeting.
2. The Purchasing Department and the issuing department for this RFP/RFQ have made a conscious effort to request that sensitive/personal information be submitted directly to the issuing department and only at request if verification of specific details is critical the evaluation of a vendor's bid.
3. The requested supplemental information may be crucial to evaluating bids. Failure to provide such details may result in disqualification, or an inability to appropriately evaluate bids.
4. If sensitive information that has not been requested is enclosed or if a bidder opts to enclose the defined supplemental information prior to the issuing department's request in the bidding packet submitted to the City Clerk, the City of Providence has no obligation to redact those details and bears no liability associated with the information becoming public record.
5. The City of Providence observes a public and transparent bidding process. Information required in the bidding packet may not be submitted directly to the issuing department at the discretion of the bidder in order to protect other information, such as pricing terms, from becoming public. Bidders who make such an attempt will be disqualified.

I affirm by signing below that I am duly authorized on behalf of Bidder, on

this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_.

\_\_\_\_\_  
Signature of Representation

\_\_\_\_\_  
Printed Name





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**BID FORM 4: Affidavit of City Vendor**

Per our Code of Ordinances [Sec. 21.-28.1 \(e\)](#), this form applies to a) the business, b) any political action committee whose name includes the name of the business, c) all persons holding ten (10) percent or greater equity interest or five thousand dollars (\$5,000.00) or greater cash value interest in the business at any time during the reporting period, d) all executive officers of the business entity, e) any spouse or dependent child of any individual identified in a) though d) above.

Executive officers who are not residents of the state of Rhode Island are exempted from this requirement.

Per [R.I.G.L. § 36-14-2](#), “Business” means a sole proprietorship, partnership, firm, corporation, holding company, joint stock company, receivership, trust, or any other entity recognized in law through which business for profit or not for profit is conducted.

Name of the person making this affidavit: \_\_\_\_\_

Position in the “Business” \_\_\_\_\_

Name of Entity \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

The number of persons or entities in your entity that are required to report under [Sec. 21.-28.1 \(e\)](#): \_\_\_\_\_

**Read the following paragraph and answer one of the options:**

Within the 12 month period preceding the date of this bid submission with the City of Providence, or with respect to the contracts that are not in writing within the 12 month period preceding the date of notification that the contract has reached the \$100,000 threshold, have you made campaign contributions within a calendar year to (please list all persons or entities required under [Sec. 21.-28.1 \(e\)](#)).

a. Members of the Providence City Council?  Yes  No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):

b. Candidates for election or reelection to the Providence City Council?  Yes  No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):



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c. The Mayor of Providence?  Yes  No

- If Yes, please complete the following:  
 Recipient(s) of the Contribution:  
 Contribution Date(s):

Contribution Amount(s):

d. Candidates for election or reelection to the office of Mayor of Providence?  Yes  No

- If Yes, please complete the following:  
 Recipient(s) of the Contribution:  
 Contribution Date(s):

Contribution Amount(s):

\_\_\_\_\_  
Signed under the pains and penalties of perjury.

\_\_\_\_\_  
Position



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**WBE/MBE Form Instructions**

The City of Providence actively seeks Minority and Women business enterprises to participate in bids to meet the City's procurement needs. Pursuant to the City of Providence Code of Ordinances, Chapter 21, Article II, [Sec. 21-52](#) (Minority and Women's Business Enterprise) and Rhode Island General Laws (as amended), Chapter 37-14, et seq. (Minority Business Enterprise), Minority Business Enterprise (MBE) and Women's Business Enterprise (WBE) participation goals apply to contracts.

The goal for Minority Business Enterprise (MBE) participation is **10%** of the total bid value.

The goal for Women's Business Enterprise (WBE) participation is **10%** of the total bid value.

The goal for combined MBE/WBE participation is **20%** of the total bid value.

**Only businesses certified with the State of Rhode Island** as minority and/or women business enterprises are counted towards the City's goals. Eligible minority or women-owned businesses are encouraged to seek certification from the State of Rhode Island Minority Business Enterprise Compliance Office at: <https://dedi.ri.gov/divisions-units/minority-business-enterprise-compliance-office>

**Note:** MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

**Bid Requirements:**

1. **All Bidders:** All bidders **must complete and submit the *MBE/WBE Participation Affidavit (page 13)*** indicating whether or not they are a state-certified MBE/WBE and acknowledging the City's participation goals. Submission of this form is **required with every bid. Your bid will not be accepted without an affidavit.**
2. **Bidders who will be subcontracting:** *In addition to the MBE/WBE Participation Affidavit*, Bidders who will be subcontracting must submit the ***Subcontractor Disclosure Form*** as part of their bid submission. All subcontractors, regardless of MBE/WBE status, must be listed on this form. Business NAICS codes can be found at <https://www.naics.com/search/>. Awarded bidders are required to submit ***Subcontractor Utilization and Payment Reports*** with each invoice.
3. **Waiver Requests:**
  - a) If the percentage of the total amount of the bid being awarded to MBE or WBE vendors is less than 20% (Box F on the Subcontractor Disclosure Form) and the prime contractor is not a Rhode Island State-certified MBE or WBE, the Bidder must complete the ***MBE/WBE Waiver Request Form (page 14)*** and obtain approvals prior to bid submission.
  - b) If the prime contractor company has the capacity to perform the whole project, the City of Providence requires the contractor to complete the ***MBE/WBE Waiver Request Form (page 14)*** and obtain approvals prior to bid submission.
  - c) If the contractor is a nonprofit organization, they are not required to complete the ***MBE/WBE Waiver Request Form***. However, the City of Providence requires the nonprofit organization to provide the ***MBE/WBE Participation Affidavit Form*** and proof of its nonprofit status.
  - d) If the contractor has researched the RI Certified minority list (<https://dedi.ri.gov/divisions-units/minority-business-enterprise-compliance-office/minority-business-enterprise-mbe>) and the state does not have any companies in the desired trade, the contractor must complete the ***MBE/WBE Waiver Request Form (page 14)*** and obtain approvals prior to bid submission.
  - e) Waivers will be considered for approval on a case-by-case basis.



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**Verifying MBE/WBE Certification**

It is the responsibility of the bidder to confirm that every MBE or WBE named in a proposal and included in a contract is certified by the Rhode Island Minority Business Enterprise Compliance Office. The current MBE/WBE directory is available at the State of RI MBE Office, One Capitol Hill, 2nd Floor, Providence, RI, or online at <http://odeo.ri.gov/offices/mbeco/mbe-wbe.php>. You can also call (401) 574-8670 to verify certification, expiration dates, and services that the MBE/WBE is certified to provide. Note: MBE certification with the State of Rhode Island on the basis of Portuguese heritage is not currently recognized by the City of Providence's MBE program.

**Form Instructions:**

Access all bid forms from <http://www.providenceri.gov/oeo/> or <http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/>. Download the forms as blank PDFs. Once saved on your computer, fill them out using the Adobe program. The fillable PDFs must be completed in Adobe in order to be saved properly. Google Chrome and similar platforms do not allow for the forms to be saved as filled PDFs. Therefore, please download the blank forms to your computer, then fill them out and save.

**Assistance with Form Requirements**

Examples of completed forms can be found on the City of Providence website at <http://www.providenceri.gov/oeo/> or <http://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/>.

**Contract Requirements:**

Prime contractors engaging subcontractors must submit the *Subcontractor Utilization and Payment Report* to the City Department's Fiscal Agent with every invoice and request for final payment. A copy of all forms should be sent to the MBE/WBE Outreach Director Office, Grace Diaz at [gdiaz@providenceri.gov](mailto:gdiaz@providenceri.gov). This form is not submitted as a part of the initial bid package.

For contracts with durations of less than 3 months, this form must be submitted along with the contractor's request for final payment. The form must include all subcontractors utilized on the contract, both MBE/WBE and non- MBE/WBE, the total amount paid to each subcontractor for the given period and to date, A copy of all forms should be sent to the MBE/WBE Outreach Director Office, Grace Diaz at [gdiaz@providenceri.gov](mailto:gdiaz@providenceri.gov). During the term of the contract, any unjustified failure to comply with the MBE/WBE participation requirements is a material breach of contract.

**Questions?**

For more information or for assistance with MBE/WBE Forms, contact the City of Providence MBE/WBE Outreach Director, Grace Diaz, at [gdiaz@providenceri.gov](mailto:gdiaz@providenceri.gov) or (401) 680-5766.



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**MBE/WBE PARTICIPATION AFFIDAVIT**

Project /Item Description (as seen on RFP):

Prime Bidder: \_\_\_\_\_ Contact Email and Phone \_\_\_\_\_  
Company Name, Address and Trade: \_\_\_\_\_

Which one of the following describes your business' status in terms of Minority and/or Woman-Owned Business Enterprise certification with the State of Rhode Island?  MBE  WBE  Neither MBE nor WBE

**By initialing the following sections and signing the bottom of this document in my capacity as the contractor or an authorized representative of contractor, I make this Affidavit:**

It is the policy of the City of Providence that minority business enterprises (MBEs) and women business enterprises (WBEs) should have the maximum opportunity to participate in procurements and projects as prime contractors and vendors. Pursuant to [Sec. 21-52](#) of the Providence Code of Ordinances and [Chapter 37-14 et seq.](#) of the Rhode Island General Laws (as amended), MBE and WBE participation goals apply to contracts.

The goal for Minority Business Enterprise (MBE) participation is 10% of the total bid value.  
The goal for Women's Business Enterprise (WBE) participation is 10% of the total bid value.  
The goal for combined MBE/WBE participation is 20% of the total bid value.

**I acknowledge the City of Providence's goals of supporting MBE/WBE certified businesses.** Initial \_\_\_\_\_

If awarded the contract, I understand that my company must submit to the Minority and Women's Business Coordinator at the City of Providence (MBE/WBE Office), copies of all executed agreements with the subcontractor(s) being utilized to achieve the participation goals and other requirements of the RI General Laws. **I understand that these documents must be submitted prior to the issuance of a notice to proceed.** Initial \_\_\_\_\_

**I understand that, if awarded the contract, my firm must submit to the MBE/WBE Office canceled checks and reports required by the MBE/WBE Office on a quarterly basis verifying payments to the subcontractors(s) utilized on the contract.** Initial \_\_\_\_\_

If I am awarded this contract and find that I am unable to utilize the subcontractor(s) identified in my Statement of Intent, I understand that I must substitute another certified MBE and WBE firm(s) to meet the participation goals. **I understand that I may not make a substitution until I have obtained the written approval of the MBE/WBE Office.**

Initial \_\_\_\_\_  
**If awarded this contract, I understand that authorized representatives of the City of Providence may examine the books, records and files of my firm from time to time, to the extent that such material is relevant to a determination of whether my firm is complying with the City's MBE/WBE participation requirements.**

Initial \_\_\_\_\_  
**I do solemnly declare and affirm under the penalty of perjury that the contents of the foregoing Affidavit are true and correct to the best of my knowledge, information, and belief.**

\_\_\_\_\_  
Signature of Bidder

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Date



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**SUBCONTRACTOR DISCLOSURE FORM**

**Fill out this form only if you WILL SUBCONTRACT with other parties. If you will not subcontract any portion of the proposed bid, do not fill out this form.**

Prime Bidder: \_\_\_\_\_ Primary NAICS \_\_\_\_\_

Code: \_\_\_\_\_

Item Description (as seen on RFP): \_\_\_\_\_

**Please list all Subcontractors below.** Include the total dollar value that you propose to share with each subcontractor and the dollar amount to be subcontracted. Please check off MBE and WBE where applicable. The directory of all state-certified MBE/WBE firms is located at [www.mbe.ri.gov](http://www.mbe.ri.gov). Business NAICS codes can be found at

<https://www.naics.com/search/>

Proposed Subcontractor	MBE	WBE	Primary NAICS Code	Date of Mobilization	\$ Value of Subcontract
					\$
					\$
					\$
					\$
					\$
					\$
<b>A. MBE SUBCONTRACTED AMOUNT:</b>					\$
<b>B. WBE SUBCONTRACTED AMOUNT:</b>					\$
<b>C. NON-MBE WBE SUBCONTRACTED AMOUNT:</b>					\$
<b>D. DOLLAR AMOUNT OF WORK DONE BY THE PRIME CONTRACTOR:</b>					\$
<b>E. TOTAL AMOUNT OF BID (SUM OF A, B, C, &amp; D):</b>					\$
<b>F. PERCENTAGE OF BID SUBCONTRACTED TO MBEs AND WBEs. (Divide the sum of A and B by E and multiply result by 100).</b>					%

Please read and initial the following statement acknowledging you understand. If the percentage of the total amount of the bid being awarded to MBE or WBE vendors is less than 20% (Box (F) and the prime contractor is NOT a Rhode Island State-certified MBE or WBE, you must fill out the MBE/WBE WAIVER REQUEST FORM for consideration by City of Providence MBE/WBE Outreach Director. Initial \_\_\_\_\_ Required

\_\_\_\_\_  
Signature of Bidder

\_\_\_\_\_  
Printed Name



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**MBE/WBE Waiver Request Form**

**Fill out this form only if you did not meet the 20% MBE/WBE participation goal.  
State-certified MBE or WBE Prime Bidders are NOT REQUIRED to fill out this form.**

Submit this form to the City of Providence MBE/WBE Outreach Director, Grace Diaz, at [gdiaz@providenceri.gov](mailto:gdiaz@providenceri.gov), for review **prior to bid submission**. This waiver applies only to the current bid which you are submitting to the City of Providence and does not apply to other bids your company may submit in the future. **In case a waiver is needed, City Department Directors should not recommend a bidder for an award if this form is not included, absent or is not signed by the city of Providence MBE/WBE director.**

Prime Bidder: \_\_\_\_\_ Contact Email and Phone \_\_\_\_\_  
Company Name, Address: \_\_\_\_\_ Trade \_\_\_\_\_  
Project /Item Description (as seen on RFP): \_\_\_\_\_

To receive a waiver, you must list the certified MBE and/or WBE companies you contacted, the name of the primary individual with whom you interacted, and the reason the MBE/WBE company could not participate on this project.

<b>MBE/WBE Company Name</b>	<b>Individual's Name</b>	<b>Company Name</b>	<b>Why did you choose not to work with this company?</b>

I acknowledge the City of Providence's goal of a combined MBE/WBE participation is 20% of the total bid value. I am requesting a waiver of \_\_\_\_\_ % MBE/WBE (20% minus the value of **Box F** on the Subcontractor Disclosure Form). If an opportunity is identified to subcontract any task associated with the fulfillment of this contract, a good faith effort will be made to select MBE/WBE certified businesses as partners.

\_\_\_\_\_  
Signature of Prime Contractor /  
or Duly Authorized Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Signature of City of Providence  
MBE/WBE Outreach Director /  
or Duly Authorized Representative

\_\_\_\_\_  
Printed Name of City of Providence  
MBE/WBE Outreach Director

\_\_\_\_\_  
Date Signed



**BOARD OF CONTRACT AND SUPPLY  
CITY OF PROVIDENCE, RHODE ISLAND**

## **SUPPLEMENTAL INFORMATION**

If the issuing department for this RFP determines that your firm's bid is best suited to accommodate their need, you will be asked to provide proof of the following prior to formalizing an award.

An inability to provide the outlined items at the request of the department may lead to the disqualification of your bid.

*This information is **NOT** requested to be provided in your initial bid that you will submit to the City Clerk's office by the "date to be opened" noted on page 1. This list only serves as a list of items that your firm should be ready to provide on request.*

**All bids submitted to the City Clerk become public record. Failure to follow instructions could result in information considered private being posted to the city's Open Meetings Portal and made available as a public record.**

**You must be able to provide:**

- Business Tax ID will be requested after an award is approved by the Board of Contract and Supply.
- Proof of Insurance.
- Certificate of Good Standing with the Rhode Island Secretary of State.
- **USE THESE BULLETS TO OUTLINE ITEMS YOU WILL NEED VENDORS TO PRODUCE ON REQUEST IF YOU SEEK TO AWARD THIS BID TO THEM.**





**BOARD OF CONTRACT AND SUPPLY  
CITY OF PROVIDENCE, RHODE ISLAND**

**CITY OF PROVIDENCE STANDARD TERMS & CONDITIONS**

1. The terms “you” and “your” contained herein refer to the person or entity that is a party to the agreement with the City of Providence (“the City”) and to such person’s or entity’s employees, officers, and agents.
2. The Request For Proposals (“RFP”) and these Standard Terms and Conditions together constitute the entire agreement of the parties (“the Agreement”) with regard to any and all matters. By your submission of a bid proposal or response to the City’s RFP, you accept these Standard Terms & Conditions and agree that they supersede any conflicting provisions provided by bid or in any terms and conditions contained or linked within a bid and/or response. Changes in the terms and conditions of the Agreement, or the scope of work thereunder, may only be made by a writing signed by the parties.
3. You are an independent contractor and in no way does this Agreement render you an employee or agent of the City or entitle you to fringe benefits, workers’ compensation, pension obligations, retirement or any other employment benefits. The City shall not deduct federal or state income taxes, social security or Medicare withholdings, or any other taxes required to be deducted by an employer, and this is your responsibility to yourself and your employees and agents.
4. You shall not assign your rights and obligations under this Agreement without the prior written consent of the City. Any assignment without prior written consent of the City shall be voidable at the election of the City. The City retains the right to refuse any and all assignments in the City’s sole and absolute discretion.
5. Invoices submitted to the City shall be payable sixty (60) days from the time of receipt by the City. Invoices shall include support documentation necessary to evidence completion of the work being invoiced. The City may request any other reasonable documentation in support of an invoice. The time for payment shall not commence, and invoices shall not be processed for payment, until you provide reasonably sufficient support documentation. In no circumstances shall the City be obligated to pay or shall you be entitled to receive interest on any overdue invoice or payment. In no circumstances shall the City be obligated to pay any costs associated with your collection of an outstanding invoice.
6. For contracts involving construction, alteration, and/or repair work, the provisions of applicable state labor law concerning payment of prevailing wage rates (R.I. Gen. Laws §§ 37-13-1 et seq., as amended) and the City’s First Source Ordinance (Providence Code of Ordinances §§ 21-91 et seq., as amended) apply.
7. With regard to any issues, claims, or controversies that may arise under this Agreement, the City shall not be required to submit to dispute resolution or mandatory/binding arbitration. Nothing prevents the parties from mutually agreeing to settle any disputes using mediation or non-binding arbitration.
8. To the fullest extent permitted by law, you shall indemnify, defend, and hold harmless the City, its employees, officers, agents, and assigns from and against any and all claims, damages, losses, allegations, demands, actions, causes of action, suits, obligations, fines, penalties, judgments, liabilities, costs and expenses, including but not limited to attorneys’ fees, of any nature whatsoever arising out of, in connection with, or resulting from the performance of the work provided in the Agreement.
9. You shall maintain throughout the term of this Agreement the insurance coverage that is required by the RFP or, if none is required in the RFP, insurance coverage that is considered in your industry to be commercially reasonable, and you agree to name the City as an additional insured on your general liability policy and on any umbrella policy you carry.
10. The City shall not subject itself to any contractual limitations on liability. The City shall have the time permitted within the applicable statute of limitations, and no less, to bring or assert any and all causes of action, suits, claims or demands the City may have arising out of, in connection with, or resulting from the performance of the work provided in the Agreement, and in no event does the City agree to limit your liability to the price of the Agreement or any other monetary limit.
11. The City may terminate this Agreement upon five (5) days’ written notice to you if you fail to observe any of the terms and conditions of this Agreement, or if the City believes your ability to perform the



**BOARD OF CONTRACT AND SUPPLY  
CITY OF PROVIDENCE, RHODE ISLAND**

terms and conditions of this Agreement has been materially impaired in any way, including but in no way limited to loss of insurance coverage, lapsing of a surety bond, if required, declaration of bankruptcy, or appointment of a receiver. In the event of termination by the City, you shall be entitled to just and equitable compensation for any satisfactory work completed and expenses incurred up to the date of termination.

12. Written notice hereunder shall be deemed to have been duly served if delivered in person to the individual or member of the firm or entity or to an officer of the entity for whom it was intended, or if delivered at or sent by registered or certified mail to the last business address known by the party providing notice.
13. In no event shall the Agreement automatically renew or be extended without a writing signed by the parties.
14. You agree that products produced or resulting from the performance of the Agreement are the sole property of the City and may not be used by you without the express written permission of the City.
15. For any Agreement involving the sharing or exchange of data involving potentially confidential and/or personal information, you shall comply with any and all state and/or federal laws or regulations applicable to confidential and/or personal information you receive from the City, including but not limited to the Rhode Island Identity Theft Protection Act, R.I. Gen. Laws § 11-49.3-1, during the term of the Agreement. You shall implement and maintain appropriate physical, technical, and administrative security measures for the protection of, and to prevent access to, use, or disclosure of, confidential and/or personal information. In the event of a breach of such information, you shall notify the City of such breach immediately, but in no event later than twenty-four (24) hours after discovery of such breach.
16. The Agreement is governed by the laws of the State of Rhode Island. You expressly submit yourself to and agree that any and all actions arising out of, in connection with, or resulting from the performance of the Agreement or relationship between the parties shall occur solely in the venue and jurisdiction of the State of Rhode Island or the federal court located in Rhode Island.
17. The failure of the City to require performance of any provision shall not affect the City's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.
18. If any term or provision of this Agreement, or the application thereof to any person or circumstance shall, in any extent, be invalid or unenforceable, the remainder of this Agreement shall not be affected thereby, and each term and provision shall be valid and enforceable to the fullest extent permitted by law.



**BOARD OF CONTRACT AND SUPPLY  
CITY OF PROVIDENCE, RHODE ISLAND**

**BID PACKAGE SPECIFICATIONS**



- 1.1 The Providence Water Supply Board (PWSB) is seeking formal bids for a 3-year contract from public relations and/or advertising firms for producing, printing, and providing 10,000 + copies of our Water Quality Report (also known as a Consumer Confidence Report-CCR) and PDF web files for online viewing. The water quality report must be produced in both English and Spanish as two separate reports. These reports must be delivered electronically to all our customers by July 1st of each year. The goal is to meet the minimum requirements of the EPA's *Consumer Confidence Report Regulation* in accordance with all State and Federal CCR Regulations, including all technical corrections and amendments, while informing the public in a user-friendly format of the issues Providence Water feels are of general public interest.

#### **Information to all Bidders**

- 2.1 This is a 3-year blanket contract for fiscal year 2024-2026 with an option to extend for (2) additional years. During this period, Providence Water anticipates producing three (3) annual water quality reports in English and (3) annual water quality reports in Spanish for online viewing.
- 2.2 Providence Water reserves the right to cancel this contract with 60 days' notice.
- 2.3 The award of this contract in no way requires Providence Water to spend any total dollar amount.
- 2.4 Providence Water reserves the right to limit or to require only partial services if deemed in its best interest.
- 2.5 Providence Water will issue work by project and will not pay a month-to-month retainer for services.
- 2.6 Bidders must provide references detailing projects of a similar nature and provide samples of previous work, if possible.
- 2.7 Bidders must provide a description of experience and qualifications to complete the scope of work.
- 2.8 In addition to the Annual Water Quality Report, Providence Water may request a successful bidder to perform other similar work of a public notification nature at an additional cost to be determined at a later date.
- 2.9 All quoted prices must include all freight and delivery charges to Providence Water located at 125 Dupont Drive, Providence, RI 02907.



- 2.10 Bidders are to clearly identify all miscellaneous costs associated with providing these services as specified herein. No additional costs will be paid unless clearly documented in the bidders blank.
- 2.11 Vendor to guarantee reimbursement to Providence Water for any penalties/fees incurred for failure to meet regulatory compliance and/or reporting deadlines consistent with the provisions of RI General Laws § 46-13-16, § 46-13-18, the federal Safe Drinking Water Act, 42 U.S.C. § 300f et seq., and the federal regulations adopted under that act.

### **General Scope of Work**

- 3.1 General services - Develop, produce, print (1) Annual Water Quality Report produced in English and (1) Annual Water Quality Report produced in Spanish per calendar year which meets all the requirements of the EPA's *Consumer Confidence Report Regulation* (USEPA: 40 CFR Parts 141 and 142, Subpart O: Consumer Confidence Reports). (RIDOH: Rules and Regulations Pertaining to Public Drinking Water [R46-13-DWQ], Section 16.10: Consumer Confidence Reports (September 2012)). In addition, the vendor must conduct a comprehensive compliance review of report content and guarantee all regulatory requirements are met.
- 3.2 Format of the report must be a minimum of 2- 8.5"x11". Trifold, quarter fold or booklet format are all acceptable as per sample attached. All printing must be full color and be on gloss stock or other stock acceptable to Providence Water.
- 3.3 Vendor must offer foreign translation services to include Spanish and any other language deemed necessary by Providence Water. Vendor is to ensure accuracy of any translation services provided. The vendor must conduct a comprehensive compliance review of report content and guarantee that the translated report meets all regulatory requirements of the EPA Consumer Confidence Regulations referenced in Section 3l.
- 3.4 For clarification of the scope of services, please contact Yvette J. Jaquez, Public Information Officer at (401) 521-6300 ext.7172.



**Selection Criteria**

4.1 All bids will be evaluated on, but not limited to, the following criteria:

Evaluation Criteria	Percent Value
Proposed costs associated with services.	40%
Applicant's ability to conduct comprehensive consumer confidence report compliance	30%
Assessment of the applicant's qualifications, experience, and capability in successfully developing and implementing projects of similar nature and scope. Points will be given to vendors who provide report generation software for users to manually enter and update information directly at any time without vendor assistance.	25%
Demonstrated understanding and responsiveness of RFP and quality of work presented.	5%
<b>Total Points</b>	<b>100%</b>



### **Report**

- 5.1 Vendor is responsible for layout and proof reading. Draft report must be issued to Providence Water for signed approval prior to final report printing.
- 5.2 Contaminant Table - Providence Water will provide the contents of the contaminants table. Vendor must incorporate this information in the annual report in a user-friendly format.
- 5.3 Photos - Providence Water will provide some photos for inclusion in the report. Providence Water may also request vendor provide high quality photos of a generic nature that Providence Water deems of general interest for inclusion in the report.
- 5.4 Graphics - Providence Water may provide some generic graphics for inclusion in the report. Any additional graphics deemed necessary by Providence Water must be provided by the vendor and approved by Providence Water.
- 5.5 Cover - Providence Water may opt to provide vendor with a high-resolution photo for use as a cover to our report. In addition, the option of using a vendor provided pre-designed cover is required. A minimum of three choices should be provided.

### **Web-Page Ready Copy**

- 6.1 A web-ready PDF file of the exact Annual Water Quality Report (CCR) must be designed and submitted to Providence Water prior to July 1st in both English and Spanish as two separate reports. Providence Water will post both PDF files on its web site. Vendor is to provide PDF web-ready files at no additional cost.



### **Payment**

7.1 Vendor must submit an invoice to Providence Water upon completion of report:

Invoice for final payment to include:

- A. Total cost for producing and printing annual report in both English and Spanish.
- B. Postage costs not covered by initial invoice, if applicable.

7.2 Invoices must be mailed to:

Providence Water Supply Board  
125 Dupont Drive  
Providence, RI 02907  
Attention: Yvette C. Jaquez

### **Bidders Blank**

8.1 Bidders blank page must be completed by vendor in order for the vendor bid to be considered valid. Bid prices **must** remain fixed for the entire contract.





**Bidders Blank**

These costs must remain fixed for the duration of the contract.

**Cost/year**

Production of annual water quality report and printing of up to 6,000 English printed copies of annual water quality report as per listed specification

Price per additional 1,000 copies, if required by Providence Water

\_\_\_\_\_  
/1,000

Production of annual water quality report (Spanish) and printing of up to 4,000 Spanish copies of an annual water quality report as per listed specification

\_\_\_\_\_  
/year

Price per additional 1,000 copies, if required by Providence Water /1,000

Misc. fees/charges not covered by above (if any)  
Please describe in detail:

\_\_\_\_\_  
/year

No. of calendar days to provide brochures to Providence Water from final print approval. *\*Time is of the essence in this provision. Please provide the number of calendar days vendor guarantees to provide brochures and PDF web-ready files.*

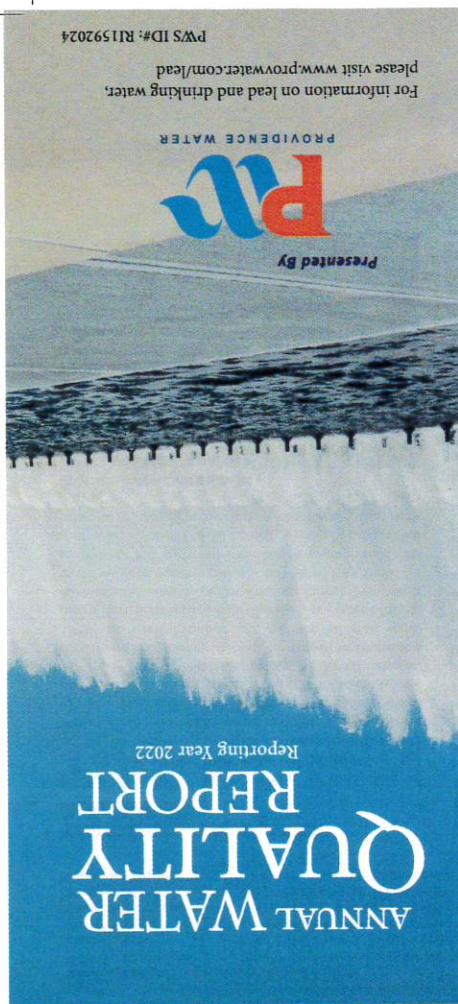
\_\_\_\_\_  
/days

Signed: \_\_\_\_\_

Title: \_\_\_\_\_

Company: \_\_\_\_\_

Date: \_\_\_\_\_



PWS ID#: R11592024

For information on lead and drinking water, please visit [www.provwater.com/lead](http://www.provwater.com/lead)

PROVIDENCE WATER



Presented By

Reporting Year 2022

# ANNUAL WATER QUALITY REPORT

Recycled and Recyclable

R000135

Providence Water  
125 Dupont Drive  
Providence, RI 02907  
(401) 521-6300  
[www.provwater.com](http://www.provwater.com)

This report is available online at [www.provwater.com/waterqualityreport](http://www.provwater.com/waterqualityreport). If you wish to have a paper copy, you can print one directly from our website. You can also get a printed version by contacting us at 401-521-6303.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

El informe también está disponible en español en línea en [www.provwater.com/waterqualityreport](http://www.provwater.com/waterqualityreport). Si usted desea tener una copia en papel, puede imprimir un diccionario desde nuestro sitio web. También puede obtener una versión impresa en español en contacto con nosotros por el 401-521-6303.

## Message from the General Manager

It is my pleasure to present the Providence Water Annual Water Quality Report which details information about our water quality testing performed during the year of 2022. At Providence Water, we are dedicated to producing affordable, high-quality drinking water that meets or exceeds all state and federal regulations.

The drinking water that leaves the treatment plant in Scituate and is distributed through the Providence Water system has no detectable levels of lead. In the communities that we serve, some of the pipes that connect older homes to the water main in the street are made from lead. Even if you do not have a lead service line, your plumbing fixtures such as faucets and pipe solder can contain small amounts of lead. There is no safe amount of lead exposure, which is why Providence Water has been working hard for many years to address lead at the tap.

Over the last 15 years, we have spent approximately \$76 million replacing public lead service lines. We have also made changes to the water treatment process to make the water less corrosive in an effort to reduce lead levels in some homes. Providence Water developed a lead service line replacement program, created a ten-year zero-interest loan program for our customers to replace private lead service lines and has been working to obtain grant funding for private lead service line replacement. In 2022, Providence Water replaced more than 900 service lines in our system, with almost 500 private side lead service lines in economically disadvantaged areas being replaced at no cost to homeowners due to the grant funding obtained by Providence Water.

As we look towards the future, we will continue to invest in our infrastructure and innovative technology to ensure the safety, reliability and sustainability of our water supply for many generations to come. If you have any questions about your drinking water, please call our Water Quality Hotline at 401-521-6303.



*Ricky Caruolo*

Ricky Caruolo, General Manager

## Source Water Assessment

In 2017 Providence Water formally assessed the threats to the Scituate Reservoir. The assessment considered land use, pollution sources, and overall reservoir condition. The assessment confirmed that the Scituate Reservoir system is at medium risk of contamination. Providence Water is continuing with protection efforts necessary to provide our customers with the highest level of water quality. The 2017 Source Water Assessment report is available on the Providence Water website at <http://www.provwater.com/swap>.



Barden Reservoir

## Where Does My Drinking Water Come From?

Your drinking water comes entirely from surface water reservoirs located in a 93-square-mile, mostly rural, forested watershed basin located primarily in Scituate. The main source of this water supply is the Scituate Reservoir, which is the terminal reservoir in a network of six interconnected reservoirs: the Scituate, Regulating, Barden, Ponaganset, Westconnaug, and Moswansicut Reservoirs.

## Substances That Could Be in Water

The U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife.

**Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems.

**Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.



## Public Participation

Meetings of the Providence Water Board of Directors are open to the public and normally scheduled on the third Wednesday of each month at 5:15 p.m. in the David F. Walsh Memorial Boardroom at our Central Operations Facility, 125 Dupont Drive, Providence.

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



## QUESTIONS?

U.S. EPA Hotline: (800) 426-4791  
Rhode Island Department of Health,  
Drinking Water Quality: (401) 222-6867  
Providence Water:  
Billing Inquiries (401) 521-5070  
Emergency Leak (401) 521-6300, Option 1  
Laboratory (401) 521-5073  
Water Quality Hotline (401) 521-6303



## What's In My Water

During the calendar year 2022, Providence Water tested thousands of water samples to determine the presence of any biological, inorganic, volatile organic, or synthetic organic contaminants. The table below shows only those substances that were detected in the water and exactly how much of each substance was present.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that do not yet have a drinking water standard set by the U.S. EPA. The purpose of monitoring for these contaminants is to help the U.S. EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available. If you are interested in examining the results, please contact Providence Water at (401) 521-6303 or 125 Dupont Drive, Providence, RI 02907

REGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL (MRDL)	MCLG (MRDLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Barium (ppm)	2022	2	2	0.009	NA	No	Erosion of natural deposits
Chlorine (ppm)	2022	[4]	[4]	0.56	<0.01-1.40	No	Water additive used to control microbes
Fluoride (ppm)	2022	4	4	0.85	0.52-0.85	No	Erosion of natural deposits; Water additive which promotes strong teeth
Haloacetic Acids [HAAs]-Stage 2 (ppb) <sup>1</sup>	2022	60	NA	23.2 <sup>1</sup>	5.3-24.3	No	By-product of drinking water disinfection
Nitrate (ppm) <sup>2</sup>	2022	10	10	0.06	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Total Coliform Bacteria (% positive samples) <sup>3</sup>	2022	TT <sup>4</sup>	NA	0.62	NA	No	Naturally present in the environment
Total Organic Carbon (removal ratio) <sup>5,6</sup>	2022	TT <sup>4</sup>	NA	1.69 <sup>7</sup>	1.56-1.86	No	Naturally present in the environment
TTHMs [total trihalomethanes]-Stage 2 (ppb) <sup>2</sup>	2022	80	NA	76.2 <sup>1</sup>	24.3-73.0	No	By-product of drinking water disinfection
Turbidity (NTU) <sup>8</sup>	2022	TT	NA	1.67 <sup>8</sup>	0.03-1.67	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting limit)	2022	TT = 95% of samples meet the limit	NA	99.86	NA	No	Soil runoff

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2022	1.3	1.3	0.021	0/308	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2022	15	0	6	9/308	No	Corrosion of household plumbing systems; Erosion of natural deposits

UNREGULATED SUBSTANCES					
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE	
Bromochloroacetic Acid (ppb)	2018	1.85	0.4-2.79	By-product of drinking water chlorination	
Manganese (ppm)	2018	0.0008	0.0005-0.001	Erosion of natural deposits	
Sodium (ppm)	2022	14.4	NA	Runoff from road deicing operations; Erosion of natural deposits	

<sup>1</sup> Compliance is based on the highest quarterly locational running annual average (LRAA); range is the lowest and highest individual measurement.  
<sup>2</sup> Nitrate was detected in a single sample of source water.  
<sup>3</sup> Highest monthly percentage of positive samples detected during the year. In 2022 Providence Water collected 2,035 samples for Total Coliform Rule compliance monitoring. Two of these samples were positive for total coliform bacteria. None were positive for *E. coli*.  
<sup>4</sup> The value reported under Amount Detected for TOC is the lowest ratio between percentage of TOC actually removed to percentage of TOC required to be removed. A value of greater than 1 indicates that the water system is in compliance with TOC removal requirements. A value of less than 1 indicates a violation of the TOC removal requirements.  
<sup>5</sup> Lowest removal ratio per quarter. Range is the lowest and highest removal ratios per month.  
<sup>6</sup> Highest single turbidity measurement recorded. The average turbidity value for 2022 was <0.10 NTU.

## Water Distribution System Rehabilitation

The Providence Water system is composed of approximately 1,080 miles of transmission and distribution mains, ranging in diameter from 6 to 102 inches. Like many older water systems, a large portion of the transmission and distribution system is composed of water mains where the interior surface is bare cast iron with no protective coating. As the system ages, these mains experience internal corrosion. Since around 1950, all newly installed cast and ductile iron water mains have been coated with a protective cement lining. Almost all the water mains installed before 1950 were of the unlined variety, and it is estimated that about 55 percent, or 550 miles, of these mains were unlined cast iron, with about 40 to 50 percent having been installed prior to 1900. Water main rehabilitation has been part of Providence Water's Infrastructure Replacement Program since its inception in 1996. Since then, Providence Water has reinvested \$582 million into the system (capital improvements and infrastructure replacement combined), during which time it has expended about \$184 million on the rehabilitation of approximately 765,000 feet (145 miles).



## Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Providence Water is responsible for providing high-quality drinking water to your service connection, but we cannot control the variety of materials used in plumbing components. You can minimize the potential for lead exposure by flushing your cold water tap to rid your home's plumbing of water that may have been in contact with lead-based pipes, solder, or brass in your home. If water has been sitting for more than several hours, run the cold water tap until the water gets significantly colder and then for another minute (usually three to five minutes total) before using water for drinking or cooking. If you have used toilets, washing machines, or bathtubs, a three- to five-minute flush may not be necessary. For drinking or cooking, however, you should always flush the cold water tap for at least 30 seconds.

If you are concerned about lead in your water, Providence Water customers can call our Water Quality Hotline at (401) 521-6303 to have a free lead test kit mailed to their home or business. Information on lead in drinking water, testing methods, and things you can do to minimize lead exposure is available from [www.provwater.com/lead](http://www.provwater.com/lead) and the Safe Drinking Water Hotline at (800) 426-4791.

To find out if you have a lead service line, visit our website at [www.provwater.com/lead](http://www.provwater.com/lead), where you can view our service location map. If you have a lead service line, call our Water Quality Hotline at (401) 521-6303 for information on current lead service line replacement funding options.

In 2022 Providence Water analyzed lead concentrations in 613 water samples collected from homes in our retail area. There is no maximum contaminant level (MCL) for lead. The U.S. EPA determines a lead exceedance based on whether 90 percent of the homes tested have lead levels greater than the action level (AL) of 15 parts per billion (ppb). In the first half of 2022, this 90th-percentile value was 6 ppb. In the second half, the 90th-percentile value was 4 ppb.

## Definitions

**90th %ile:** The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

**AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**LRAA (Locational Running Annual Average):** The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection By-Products Rule.

**MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG (Maximum Residual Disinfectant Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

**NTU (Nephelometric Turbidity Units):** Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**ppb (parts per billion):** One part substance per billion parts water (or micrograms per liter).

**ppm (parts per million):** One part substance per million parts water (or milligrams per liter).

**removal ratio:** A ratio between the percentage of a substance actually removed to the percentage of the substance required to be removed.

**TT (Treatment Technique):** A required process intended to reduce the level of a contaminant in drinking water.



## Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality may deteriorate in areas of the distribution system over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water

through the mains. Flushing removes sediments that may accumulate in the pipes over time. These sediments can affect the taste, clarity, or color of the water. During flushing operations in your neighborhood, you may notice some short-term increases in the color and iron level in your cold water. You should avoid using your tap water for household purposes during this period, as it may cause minor staining of fixtures and laundry. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water to prevent sediment accumulation in your hot water tank.

