



CITY OF PROVIDENCE, RHODE ISLAND

Department: Public Works

**RFP Title: Waste Removal Services-Residential 3-Year Contract With Two 2- Year Options For
Renewal**

Opening Date: 12/02/2024

Addendum #: 4

Issue Date: 11/07/2024

The purpose of this addendum is:

to provide answers to questions provided by prospective proposers.

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All answers are provided in blue.

- 1.) What is the current annual rate for these collection services?)
The FY 2024-2025 rate for collection services is as follows:

Service Type	Monthly Cost
65-gallon Refuse Container	\$394,000
96-gallon Recycling Container	\$326,150
Yard Waste and Holiday Tree collection service	\$95,300

- 2.) How many vehicles is the current Vendor utilizing in Providence each day? How many of these vehicles are Under-CDL weight and how many are over CDL ratings? How many employees does the current Vendor utilize to service the Providence contract each day?
- Subject to verification by the current vendor, 20 or more trucks can be servicing the City on a daily basis. The majority of trucks are over CDL rated (combination of ASL and rear loading truck).
- 3.) Are the selected employees of the Approved Vendor required to be members of the Local #1033?
- Please see “Article 6, Miscellaneous Provisions, Labor Relations” for information regarding labor relations requirements.
- 4.) Are the current employees of the current Vendor members of the Local 1033? Can you provide a copy of the current employment contract?
- The current unionized workers are members of Laborers International of North America Local Union 1322. The City is not a party to the current employment contract and therefore cannot provide this document.
- 5.) Page 2 states that the Bidder must submit 2 copies of their bid while Page 18 states that he Bidder must submit One Original + 6 Bound + One unbound + one Flash Drive of their proposals. Which is correct?
- Please follow instructions provided on page 18.
- 6.) Is a Bid Bond or Bid Security required from the Bidder?
- Per page 5 of the solicitaion, this project does not require a bid bond.
- 7.) What changes does the City expect to implement for the collection of Yard Waste materials?
- Based on changes in weather patterns and potentially longer seasons, the City may opt to increase or adapt the yard debris program duration.
- 8.) Is there a limit as to the quantity of bulk items that each household can have collected each week? Year?
- Please refer to the posted RFP
- 9.) Does Waste Management employees currently collect and dispose of the the residential mattresses and box springs?
- Waste Management employees currently collect and dispose of these items if they are pre-scheduled, pre-paid and meet the criteria of the hauler for curbside pick-up.

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- 10.) Is the chosen Vendor responsible for all costs associated with the collection and disposal of the residential mattresses and box springs?
 - The chosen vendor is responsible for collection and disposal of these items if they are pre-scheduled, pre-paid and meet the criteria of the hauler for curbside pick-up.
- 11.) Is there a rate limit that the chosen Vendor can charge the residents for the collection and disposal of the mattresses and box springs?
 - The rate is currently determined by the hauler.
- 12.) How much money does the current Vendor contribute annually to the Public Education program?
 - The current vendor does not contribute to the Public Education program during the current fiscal year.
- 13.) How many roll-off containers does the City currently utilize at their transfer station location? How many empties per year does the City utilize for these roll-off containers?
 - Currently, there is a 10 yard cardboard container that is owned and serviced by the current hauler. Roll-off containers are owned and serviced by the City.
- 14.) How long does the chosen Vendor have to transition from Diesel trucks to Natural Gas to Electric Trucks since the contract term is only three years? (Page 20)
 - The City of Providence has a goal of electrifying its own fleet by 2040 and encourages its vendors to have a plan in place to meet a similar goal. The awarded vendor is not expected to completely transition its fleet to EVs by the end of the contract term, but should share its strategy for and progress towards decarbonizing its fleet with its proposal. For reference, in 2021, the State of Rhode Island passed the “Act on Climate” which sets state-wide, enforceable greenhouse gas emissions reduction mandates, which include the transportation sector. The mandates are as follows – 45% reduction by 2030, 80% reduction by 2040 and net-zero by 2050.
- 15.) Do the City's current collection carts in operation (trash & recycling) have RFID technology installed?
 - The City intends to implement RFID software after it replaces its residential carts in CY2025. This will require the awarded vendor to add RFID readers and other hardware upgrades to their collection trucks at that time and to secure RFID software on behalf of the City.
- 16.) Would the city entertain a vendor utilizing new diesel trucks?
 - Please refer to the RFP for equipment-related requirements.
- 17.) Will the City consider extending the deadline for RFP submissions from the current November 4 deadline date?
 - The opening date has been extended via addendum to December 2, 2024.
- 18.) Will the City clarify the requirement of the Vendor utilizing Union employees for this contract as the current vendor, Waste Management currently utilizes?
 - Please see “Article 6, Miscellaneous Provisions, Labor Relations” for information regarding labor relations requirements. The current unionized workers are members of Laborers International of North America Local Union 1322.

- 19.) Will the City consider waiving the requirement that the chosen vendor utilizes CNG trucks for this contract? There are many diesel collection trucks driven throughout the City now by Haulers completing their commercial operations. Waiving this requirement will allow additional vendors to submit responses due to the difficulty in acquiring new vehicles prior to the July 1, 2025 start date. Page 20
- Please refer to the RFP for equipment related requirements.
- 20.) Will the City consider changing the Base Bid term from three years to five years? This will allow new bidders to fairly amortize the large amount of capital required in the new vehicles required for the completion of this contract.
- The City cannot change the base bid term but would encourage bidders to note that there are potentially two, additional two year extensions available.
- 21.) Will the City clarify if the new Vendor is responsible for the distribution of the newly purchased carts or if the Vendor is responsible for the upkeep and change-outs of the residential carts going forward? If yes, how many carts are delivered and changed out now by City personnel?
- If the City elects to purchase new carts, the vendor that is selected as part of this process will be required for delivery of the new carts and disposal of the old carts. The waste removal vendor selected in response to this rfp will need to coordinate waste removal activities as part of the cart distribution process.
- 22.) What is the City's plan to collect the old residential carts from the households when the new carts are delivered?
- If the City elects to purchase new carts, the vendor that is selected as part of this process will be required for delivery of the new carts and disposal of the old carts. The waste removal vendor selected in response to this rfp will need to coordinate waste removal activities as part of the cart distribution process.
- 23.) What is the timeframe for the delivery of the new carts to City residents?
- The timeframe for the purchase of new carts is still to be determined. It will not occur before April 2025.
- 24.) Will the City clarify the need for the RFID technology hardware and software under the new contract? Is this technology needed for the July 1, 2025 start date or when the new carts are distributed?
- The City intends to implement RFID software after it replaces its residential carts in CY2025. This will require vendors to add RFID readers and other hardware upgrades to their collection trucks at that time and to secure RFID software on behalf of the City. If new carts are rolled out prior to July 1, 2025, the awarded vendor should be equipped with RFID technology at the beginning of their contract. If the cart roll-out date slips beyond July 1, 2025, the implementation of the RFID technology may also be delayed.

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- 25.) Will the City clarify that no Bid Bond and no Performance Bond is required for this contract?
- Per page 5 of the original solicitation document, this project does not require any surety bond.
- 26.) Will the City waive the requirements that the Vendor's trucks need to be registered with the Rhode Island DMV?
- The City will consider waiving the requirement but reserve the right to ensure that trucks are nevertheless insured and registered per the same or substantially similar requirements as Rhode Island.
- 27.) Will the City clarify if the starting collection time of 6:00 am can be moved to 5:00 am as is currently performed?
- The City will work with the selected vendor to establish appropriate start times as part of the vendor management process. Any start time before 6:00 am must be expressly approved by the Department.
- 28.) Can the City provide a quantity of overflow bags that are currently sold to city residents?
- Yes, the bags are sold at DPW and also through multiple vendors within the City.
- 29.) Can the City clarify the number of households (if any) that require "special services"? Elderly and handicapped household
- At this time these households are given 65 gal carts, along with most residents
- 30.) Given the size and complexity of the services currently provided within the City and the short lead time to review the City's response to questions on 10/25 and develop a comprehensive proposal addressing all the requirements within the scope of work by November 4th, Will the City allow for a 2 week extension for proposal submission?
- An extension for this project has been provided. The new deadline is December 2, 2024.
- 31.) Question deadline for RFP is on 10/18 and Prebid meeting is on 10/23. Will City allow vendor to ask additional questions at or after the Prebid meeting?
- An extension for additional questions was provided via addendum. The deadline for additional questions was 10/25.
- 32.) P4, #12 states that "delivery dates must be shown in the bid" Could the City clarify specifically what it needs delivery dates for?
- This only applies to the purchase of goods. The start date for this contract is projected for 7/1/2025 per page 16.

33.) When will the size of refuse containers increase from 65G to 95G?

- The timeframe for the purchase of new carts is still to be determined. It will not occur before April 2025.

34.) Will the conversion to 95G cart be offered to all 62,500 eligible units receiving collection or just a portion of them and if a portion approximately how many will receive a larger collection cart?

- The plan for rollout of new carts is still to be determined. It is the goal to replace all carts but it will ultimately be determined by the procurement process and availability of funding.

35.) Who will be responsible for procuring the new 95G carts?

- The City will procure the new trash and recycling carts.

36.) Who will be responsible for delivery of the new 95G carts and removal of the existing 64G carts?

- If the City elects to purchase new carts, the vendor that is selected as part of this process will be required for delivery of the new carts and disposal of the old carts. The waste removal vendor selected in response to this rfp will need to coordinate waste removal activities as part of the cart distribution process.

37.) What process will be put in place to make sure all 65G carts are removed from current customers receiving a new 95G cart?

- If the City elects to purchase new carts, the vendor that is selected as part of this process will be required for delivery of the new carts and disposal of the old carts. The waste removal vendor selected in response to this rfp will need to coordinate waste removal activities as part of the cart distribution process.

38.) Will Contractor be required to collect 64G carts, set out for collection after conversion to 95G carts is complete?

- The Contractor will be responsible for supporting the transition to new carts which may include collecting old carts for a transition period. This workplan will be established with the Contractor, the cart vendor and the City.

39.) Are the 16,364 tons of rejected recycling included in the 75,058 tons of solid waste the delivered to RIRRC on behalf of the City?

- Yes

40.) Page 17 mentions proposal security, but Page 5 states “no financial assurance is necessary”. Could the City please clarify if a bid bond is required and/or if the successful contractor will be required to secure a performance bond?

- No proposal security is required for this project.

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- 41.) Does RIRRC allow food waste to be mixed with yard waste at its composting location?
- No
- 42.) Could you specify the number of collection weeks that are to be performed between the months of April and December?
- 37 weeks
- 43.) How many additional weeks of yard waste would the city like expand as part of the new contract and in which months?
- Additional weeks have not been confirmed. The dates could be adjusted to account for changes in seasonal weather fluctuations.
- 44.) In 2023, a total of 38,930 bulk items and 6,930 whitegoods were scheduled for and collected throughout the city. Of the 6,930 white goods, 2,170 of them were classified as CRT's, Is contractor required under the new agreement to collect CRT's curbside?
- Yes
- 45.) RIRRC historically allows disposal up to 15 CRTs per day, where is the Cities designated disposal outlet for CRT's in the event RIRRC refuses to accept them?
- Yes
- 46.) How many roll-off hauls were requested by the City in 2023?
- None through the hauler, unless special events were requested.
- 47.) Can the bid price form be modified to allow a per haul cost for roll-off services that may be required by the city?
- Not applicable at this time. If the City wanted to expand drop-off services at the Transfer Station, this could be a service to expand in the future.
- 48.) Page 19- iii. – Collection Implementation plan – Currently, the city allows the contractor to start prior to 6am each collection day. Will the City modify this provision and continue to grant permission to the awarded contactor a start before 6AM with the new agreement?
- The City will work with the selected vendor to establish appropriate start times as part of the vendor management process. Any start time before 6:00 am must be expressly approved by the Department.

- 49.) If not, would the city prefer that all bidders build their service plan adding the additional vehicle and manpower required to make sure all routes in the city are completed early enough so they trucks are in line to dump by the 2:45 deadline at RIRRC
- The City will work with the vendor to establish appropriate start times to meet the 2:45 deadlines. If additional vehicles are needed, that can be negotiated in the contract development process.
- 50.) Page 19 v1. – Customer Service Approach City currently performs all new cart delivery and ongoing cart repairs. This section shifts the responsibility to the Contractor. Since the City’s 95G recycling carts were originally distributed 20+ years ago and the 64G trash carts approximately 12 years ago, it would seem that most carts deployed in the City are beyond their expected life. Can you provide information related to these services, namely number of carts delivered, swapped, or repaired in the last 12-months, total man-hours to complete this work and cities cost for replacement carts and parts required for repairs?
- The City is currently responsible for repair and replacement of residential trash and recycling carts. It is not the City’s current intention to change that responsibility.
- 51.) Page 20 vi. Equipment Plan & Agreement Page 29 Vehicle Requirements. Vehicles have a useful life greater than 5 years. Can the “5-year age requirement at the beginning of the contract period” be removed or modified to 10 years?
- Yes, the City is open to modifying this term if other equipment requirements are met.
- 52.) If the Contractor is ordering new vehicles for this contract and they have not yet arrived by the start of the contract, would the City allow vehicles older than 5 years to be used on an interim basis, until the new vehicles arrive, provided that the vehicles older than 5 years meet all the other requirements specified in this RFP?
- Yes, the City will allow for the interim use of older vehicles as long as evidence of the delivery of newer vehicles is provided.
- 53.) “Bidders shall not use diesel vehicles and shall outline their ability to transition their fleet to electric vehicles during the term of the contract.” If a bidder does not have CNG or alternative fuel vehicles available, would they be disqualified from the bidding process?
- Please refer to the RFP for equipment-related requirements.
- 54.) Page 22 F v. – The city allows customers to request an additional 65G cart for refuse for an annual fee. Can the City indicate how many additional 65G carts are in service currently?
- The City has discontinued that policy.
- 55.) Upon contract award, Will City agree to negotiate to reach mutually acceptable terms and conditions contained in the Agreement?
- While the City will negotiate a final contract with the winning bidder, the terms provided as part of the RFP are the City’s preferred terms and the City cannot guarantee that any will be changed as part of the negotiation process.

56.) Will the City agree to mutually agreed upon extension options?

- Yes

57.) Page 25 Article 1 Definitions -AGREEMENT means this document and all attachments, appendices, and exhibits thereto including, but not limited to the request for proposal. Would the City consider order or precedence should there a be conflict between documents as it relates to Successful Bidder's Proposal (as negotiated and agreed to between the parties)?

- Yes, the order of precedence can be subject to negotiation.

58.) Page 26, "Non-Processible Waste": Would a list of non-processable wastes posted to the City's or Contractor's website suffice as notice to the Contractor's customers (assuming that in the context of the RFP "customers" means locations eligible for service under this Contract)?

- Yes

59.) Page 27, Article 2 General Services: Can the City clarify if the Contractor is responsible for disposal of solid waste, as specified in this section, or if RIRRC is responsible for disposal. If the RIRRC is responsible can the City modify this section to accurate reflect the party responsible for solid waste disposal and processing of recyclables

- RIRRC is responsible for the disposal of solid waste. The contractor is responsible for the collection and hauling to RIRRC.

60.) Page 27, given that the contract states "the Contractor has no right ...to collect or dispose of any hazardous or prohibited waste", does the City agree that the Contractor shall not take title to any hazardous or prohibited waste?

- Yes

61.) Page 29, Routes and Schedules, in the event the City requires the Contractor to modify routes and the modified routes increase the Contractor's labor and/ or vehicle expense, will the City agree to negotiate in good faith with the Contractor an adjustment in the Contractor's charges to the City?

- Yes

62.) Page 29, Customer Contact... : Would the City allow the Contractor to return calls within 24-business hours of receipt. For example, a message received at 9am on Saturday could be returned on Monday instead of Sunday.

- Yes however, the Contractor must have additional methods of communicating critical information to customers in non-business hours.

63.) As an alternative to a telephone answering service would the City accept a web-based, after hours solution to accept messages which would be returned during regular business hours?

- During normal business, a staffed call center is required. A web-based solution would be acceptable after hours.

- 64.) Page 29, Conduct of Personnel, Would the City accept Artificial Intelligence (AI) monitoring and reporting of contamination as an alternative to the driver tracking through an "observation panel". Assuming the observation panel is a type of screen, we believe that the driver's focus should be on the safe operation of the vehicle. We believe that AI, focused exclusively on contamination, results in more accurate and consistent identification and reporting of contamination, along with safer outcomes for both City residents and our employees.
- When conducting market research, the City was shown an "observation panel" that was not screen-based. It was a metal box with three large, color-coded buttons on it. When the City asked why the observation panel wasn't an i-Pad, it was told keeping the observation panel as simple as possible for the driver was important. If a cart was observed to be contaminated, the driver would simply hit one of the large buttons before driving to the next house.
 - The City's goal is to be able to pinpoint contamination at the cart level to enable education and enforcement at the household level. The City is not familiar with AI technology in this space, but, if it can achieve this goal, the City would be willing to at least consider it.
- 65.) How many residents received special services and /or containers today under the current contract?
- At the moment, there aren't any residents who receive special services/containers. When we transition to 95 gal containers, there may be special requests, for some residents who require the smaller 65 gal barrels.
- 66.) Contract Page 30 Containers – The City's current recycling containers are over 20 years old. How will City determine containers that are damaged and require Contractor to replace vs. those damaged that are beyond their useful life?
- In general, the City is responsible for replacing carts however, there are two circumstance that would require the Contractor to replace carts: Carts that are lost in the truck hopper when being serviced by ASL trucks and carts that are damaged when the truck arms are severely dropping or cracking carts.
- 67.) Contract Page 30 Containers - City currently performs cart deliveries; this paragraph shifts the responsibility to the contractor. Can you provide information related to this requirement, more specifically, the number of carts delivered in the last 12 months, total man-hours to complete this work and cities costs for carts and spare parts.
- The City is currently responsible for repair and replacement of residential trash and recycling carts. The City plans to replace all carts in the next 12-18 months.
- 68.) Contract Page 31 Remedies Upon Default: Would the City being willing to modify this section such that the provision which allows the City to temporarily use Contractor's trucks and equipment would be eliminated?
- No

69.) The City's current contract allows for a fuel adjustment. Will proposers be allowed to request a fuel adjustment formula in this RFP/contract, especially if it would allow proposers to present a more advantageous collection price?

- Prospective bidders should provide pricing that is responsive to what's requested but are also encouraged to provide alternative models that might be advantageous to the City. A fuel adjustment could be one of those alternative models.

70.) The City's current contract includes collections of recyclables from certain businesses. Will this program be eliminated under this RFP/contract since it is not in the specifications? If so, how many businesses will be included?

- The city operates the business recycling program. That is not contemplated as part of this solicitation.

71.) RFP states that Contractor is required to provide an annual schedule for solid waste and recycling, does this need to be mailed to residents or is this simply a schedule provided to the City?

- A schedule provided to the city will suffice.

72.) Could the City provide the number of new occupancy permits issued for the past 5 years?

- From 1-14-22 to present we issued 269 CO but this only for new construction. At the moment we do not have a more accurate count that will include living space converted into apartments.

73.) Could the City clarify what it means by "driver observation panels"?

- When conducting market research on RFID technology, the City was shown an "observation panel" that was not screen-based. It was a metal box with three large, color-coded buttons on it. The buttons were programmed to report different things. For example, If a cart was observed to be contaminated, the driver would hit one of the buttons before driving to the next house. If a cart was not set out at a certain residence, the driver would hit a different button to report this and photograph the curb to show the missing cart.
- The goal of the observation panel is to collect household-level data that is then fed into the RFID software to help the City and vendor manage the program more efficiently.

74.) Will the City include the proposal of the successful contractor into the contract documents?

- Yes, the RFP, addenda and proposal will be included as part of the contract documents.

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73.) Is the City the Contractor's "customer(s)" or are the residents of the City the Contractor's "customers"? For example, Page 29, Routes and Schedules: Could the City clarify if the "customers" referred to in this section (and throughout the RFP) are in fact residents eligible for service under the contract or actual customers of the Contractor?

- Yes, customers are the residents of the City eligible for this service.

75.) Page 33, Deductions From Payments By the City: Would the City agree to provide written notice to Contractor upon determination of non-performance and provide opportunity to cure, prior to deducting payment?

- Yes, the City will provide written notice of performance issues. It will be at the discretion of the department as to if the Contractor has the ability to cure any issues.

76.) Page 33, Deductions From Payments By the City: Would the City agree to limit deductions for non-performance to events that have taken place within the past 30-days of notice being provided to the Contractor?

- No

77.) Page 33, Deductions From Payments By the City: Would the City agree to reduce the \$1000 deduction to \$100 in the event of Contractor failing to resolve a complaint within 24 hours? The spectrum of potential complaints is very broad in nature, most being very minor in nature. \$1000 seems disproportional.

- No

78.) RE: Waste Removal Services – Residential 3-year Contract with Two 2-year option for renewal - Procurement # 47247. I am in receipt of release of addendum 2 this afternoon extending the question period deadline through tomorrow 10/25 and request your response and consideration of the following.

Given the size and complexity of the waste and recycling services provided in the City of Providence and an extremely short lead time for vendors to create a cost-effective comprehensive proposal addressing all the requirements within the published scope of work after the questions are answered by the City, Will the City please approve extending the due date for proposal submission beyond November 4th at 2:15pm?

- The deadline to response to this solicitation has been extended to December 2, 2024 by 2:15 pm.

79.) Page 21 viii Data & Evaluation item 3 “The successful bidder should be prepared to deploy, at its own expense, all-in-one RFID readers, driver observation panels, cameras aimed at the hopper and sidewalk, and other hardware upgrades to the Contractor’s collection vehicles, as well as an associated web-based intelligence system. The goals of the equipment and software would be to streamline work orders, track set-out rates and contaminated cards, locate lost or stolen carts, and track cart warranties, among others. “

The RFID technology requirements within the RFP will only work if the carts deployed in the city contain a RFID Chip and it is functioning properly.

Can the City verify that the existing ~120,000 + carts deployed throughout the city for trash and recycling collection have RFID chips in them and confirm that they are functioning properly?

- The City intends to implement RFID software after it replaces its residential carts in CY2025. This will require vendors to add RFID readers and other hardware upgrades to their collection trucks at that time and to secure RFID software on behalf of the City. If new carts are rolled out prior to July 1, 2025, the awarded vendor should be equipped with RFID technology at the beginning of their contract. If the cart roll-out date slips beyond July 1, 2025, the implementation of the RFID technology may also be delayed

80.) Can the City confirm that all new carts procured by the city and distributed for collection will include RFID chips in them?

- Yes. New carts will all include RFID chips.

81.) How does the city plan on removing all carts currently in service without RFID technology and replacing with new carts so that the RFID reporting requirements can be met?

- If the City elects to purchase new carts, the vendor that is selected as part of this process will be required for delivery of the new carts and disposal of the old carts. The waste removal vendor selected in response to this rfp will need to coordinate waste removal activities as part of the cart distribution process.

82.) Can a copy of the current contract be supplied

- Please refer to the City’s open portal for this request

83.) Are there any price increase caps?

- No

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84.) Can the city confirm that the contractor is not responsible for any disposal charges for the MSW, Recycling, Bulky and YW and that all materials will be delivered to the Rhode Island Resource Recovery facility

- Yes

85.) What are the union wages and benefit package and can a copy of the current union contract be available

- The City is not a party to the union contract with the current vendor. Given this, the City cannot provide this contract.

86.) Will the contractor be required to honor and utilize the employees of the City and Public Service Employees' Local Union 1033 currently in place?

- Please see "Article 6, Miscellaneous Provisions, Labor Relations" for information regarding labor relations requirements. The current unionized workers are members of Laborers International of North America Local Union 1322. The City is not a party to the current employment contract and therefore cannot provide this document.

87.) Does the City have a breakdown of the current equipment being used, by type

- Subject to verification by the current vendor, 20 or more trucks can be servicing the City on a daily basis. The majority of trucks are over CDL rated (combination of ASL and rear loading truck).

88.) Who is responsible for the repairs and maintenance of carts and who is responsible for the expense of the cart parts.

- The City is currently responsible for repair and replacement of residential trash and recycling carts.

89.) Would the City consider a 10-year contract

- The terms of the proposed contract are as set forth in the RFP.

90.) The RFP requires Public Education and Outreach, We did not see any dollar amounts the City would be looking for. Also Any history of the amount of time requirement for public outreach commitments.

- The City cannot make a suggestion here as this component is part of the competitive process.

91.) Please confirm there is no container work required except for the residential carts.

- Electronic waste could be considered “container work,” as that stream may be collected and stored in a roll-off container prior to disposal.

92.) Mattress Collection has the contractor invoicing the resident directly. Current rates are \$28 each. Will the contractor be responsible for mattresses left curbside that haven’t scheduled and paid for collection. Can the City explain how that process will be handled

- No, mattresses left curbside, and not scheduled or prepaid to the hauler, are the responsibility of the city

93.) On page 20 section 3 VI, it starts that “Bidders shall not use diesel vehicles and shall outline their ability to transition their fleet to electric vehicles during the term of the contract. The City’s goal is to electrify its own municipal fleet by 2040 and values bidders with similar commitments. Can you confirm vehicle fleet cannot be diesel.

- The vehicles requirements are as specified in the RFP.

94.) Will the City allow routes to be started prior to the 6 am start outlined in the RFP?

- The City will work with the selected vendor to establish appropriate start times as part of the vendor management process. Any start time before 6:00 am must be expressly approved by the Department.

95.) Bidders are required to submit at least 3 references, at least one current and 2 past customers. Why require 2 past customers?

- The City is interested in hearing from previous customers about vendor performance.

96.) DEDUCTIONS FROM PAYMENTS BY THE CITY.

Will the city add to this section, that contractor has the opportunity to resolve any of these non-performance issues before any deductions are applied.

- a) Failure to collect all waste on the day of collection unless prior approval by the City: \$5,000 offense, could this mean a missed pickup.
 - b) Knowingly comingling of refuse and recyclable materials: \$1,000 offense, with the contamination rate so high currently in the city, how would the contractor service contaminated carts
- Waiving of these deductions will be at the discretion of the Department as part of the active contract management process.

- 97.) Under the **CITY OF PROVIDENCE STANDARD TERMS & CONDITIONS** page 37 and 38, section 11 it starts that “The City may terminate this Agreement upon five (5) days’ written notice to you if you fail to observe any of the terms and conditions of this Agreement, or if the City believes your ability to perform the terms and conditions of this Agreement has been materially impaired in any way, including but in no way limited to loss of insurance coverage, lapsing of a surety bond, if required, declaration of bankruptcy, or appointment of a receiver. In the event of termination by the City, you shall be entitled to just and equitable compensation for any satisfactory work completed and expenses incurred up to the date of termination.”, Will the city add that the contractor would have the opportunity to resolve any issue
- Yes, the City would be amenable to a longer cure period—what that period is can be negotiated later.