

Responses to General RFP Questions

- Is it possible to receive an extension to 11/27 due to missing data necessary to underwrite the case?
No extensions will be granted. Please follow the timeline provided in the RFP.
- Can you provide a census for all product lines (Medical, Dental, Vision, Life/ADD & Supp. Life)? The RFP references attachment G/attachment A (where applicable), but it was not posted to the site.
Separate census files are provided for each specific RFP. Please refer to the census files posted in the RFP. One large census file including all lines of coverage will not be provided.
- The RFP asks for specific technology credits for different product lines, can vendors offer one technology credit underneath the medical RFP that would satisfy the requirements?
Each RFP for Medical, Rx, Dental, Vision, and Life Insurance will be evaluated separately by the City. Please respond to each specific RFP that you wish to bid on. If you will be granting a technology credit, that will need to be captured in your response to each RFP you are bidding on.
- Are we allowed to deviate from current arrangements? If so, where should deviations go?
We are asking for bidders to match current plan designs. If there are deviations because of filing or state requirements, please provide a document outlining those specific deviations along with RFP.
- Are there any outside vendors that bidders will need to interface with besides those noted?
 - If so, who those vendors are? If no outside vendors currently in place, are there any plans to add vendors next year?
The City of Providence will be looking to partner with a Benefits Administration platform and vendor in the near future. There are no vendors to mention at this time, but this will be something the City of Providence will be exploring. Outside of this, there are no other outside vendors to mention at this time.
- Will the City of Providence agree to allow vendor to use our own information security policies in place of City of Providence policies? While the vendor's policies differ from the City of Providence's, vendor's policies have complimentary scope and controls in place and fully meet City of Providence's intent of ensuring the security of the City of Providence's data and the availability of our services. Vendor will partner with City of Providence, including providing discussions with our information security professionals to identify mutually satisfactory approaches, support our claim that our policy is able to ensure City of Providence's sensitive data is secure. Vendor must manage to our own policies as we support many different customers (including federal, state, local government, higher education, K-12 and private clients) in our multi-tenant environment using a 'common support' approach using a single industry standard security policy across the enterprise.
This is fine, as long as the carrier's information security policies meet the standards of the City of Providence.
- Will an additional round of bidder questions be allowed if the answers to questions asked results in additional clarifications needed?

There will not be another round of questions. If there are specific questions regarding the RFP or how to submit your RFP response to the City, please contact purchasing@providenceri.gov

- Is there a possibility of a slice award?

Please quote assuming a single carrier will be awarded the business, however, the City may look to evaluate a slice offering if a response to the RFP warrants the City evaluating this type of offering.

- Will there be BAFO and/or interviews with finalist bidders? If yes, will this be in front of a Board or limited group? Who is involved?

There will be no BAFO. Please provide your BAFO with your RFP submission. The City does reserve the right to hold a finalist meeting. If they decide to hold a finalist meeting, it would be with the DPC and potentially the Board of Contract and Supply or with the Chief Operating Officer of the City.