

MAYOR BRETT P. SMILEY
CITY OF PROVIDENCE

Building Energy Reporting Ordinance (BERO) Webinar



DEPARTMENT OF SUSTAINABILITY
CITY OF PROVIDENCE



Rhode Island Energy™

a PPL company



Housekeeping



Recording in progress



Mics will be muted



Watch the chat



Drop questions in chat



Meet Our Presenters



Andrew Broccolo (he/they)
Energy Manager



DEPARTMENT OF SUSTAINABILITY
CITY OF PROVIDENCE



Claire Rabbitt (she/her)
Energy & Climate Analyst



Brendan Dagher (he/him)
Sr. Energy Efficiency Specialist

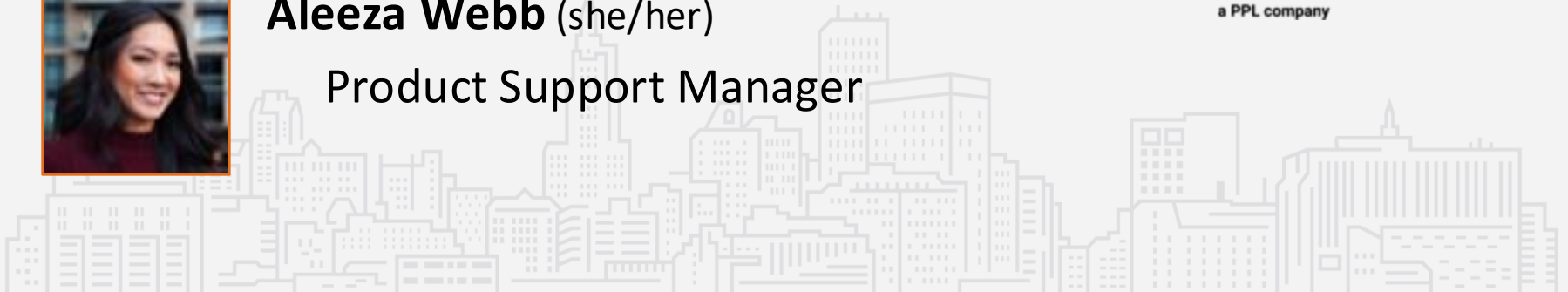


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Aleeza Webb (she/her)
Product Support Manager



Agenda

- About the Ordinance
- How to Comply
- Summary
- Q & A



ABOUT THE ORDINANCE

Building Energy Reporting Program ORD-2023-35
Revised ORD-2024-41



About the Ordinance

Passed by City Council

Approved by Mayor Smiley

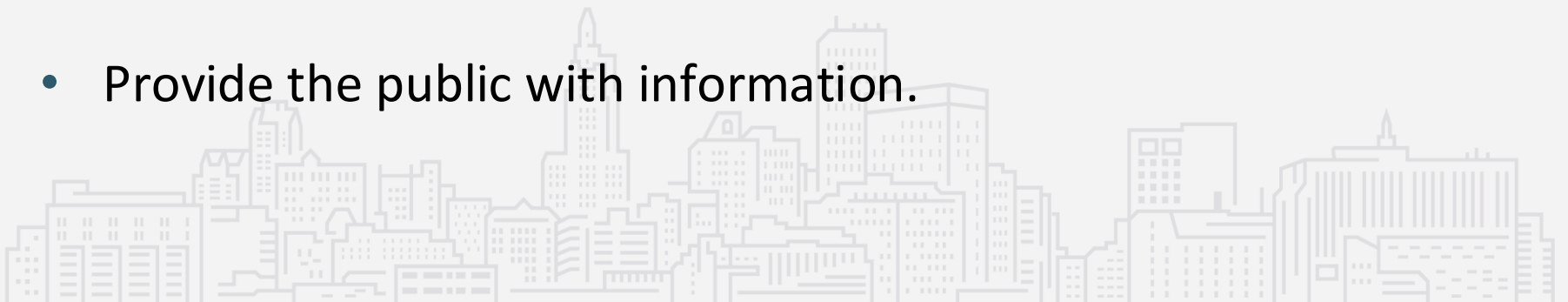
November 2023

The screenshot shows the City of Providence Open Meetings Portal. At the top left is the City of Providence seal. The main header reads "CITY OF PROVIDENCE OPEN MEETINGS PORTAL". To the right is a search bar with "Log in | Help | Register" links. Below the header is a navigation menu with "«Back to Main Site", "Welcome", "Meetings", "Media", "Notices", and "Boards+". On the left side, there is a "Print This Page" button. The main content area features the City of Providence seal, the text "City of Providence Ordinance ORD-2023-35", and a green callout box stating "Read/Passed Second Time Nov 2, 2023 6:00 PM". At the bottom, the text "Building Energy Reporting Program" is displayed.

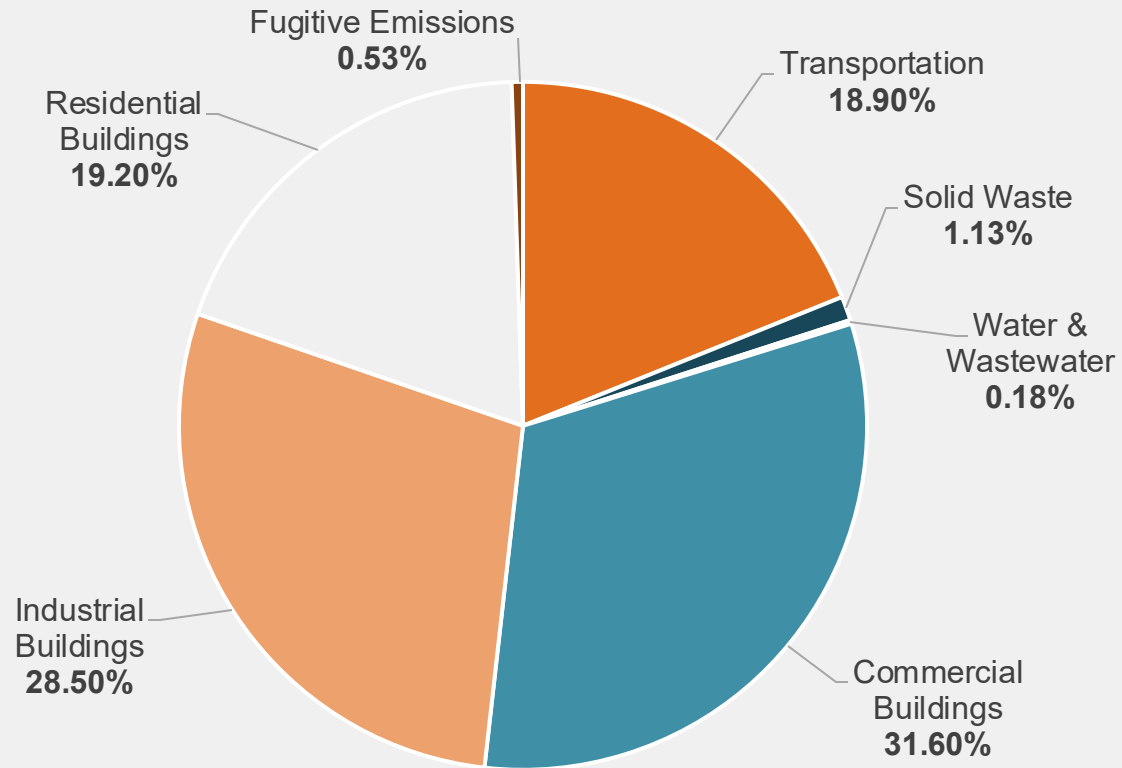
Purpose

To create a data collection process and establish a database to enable municipal tracking of energy use of large buildings in the City of Providence, as well as to:

- Encourage efficient use of energy;
- Enable more effective energy and climate mitigation;
- Inform the design and implementation of City's climate goals;
- Provide the public with information.



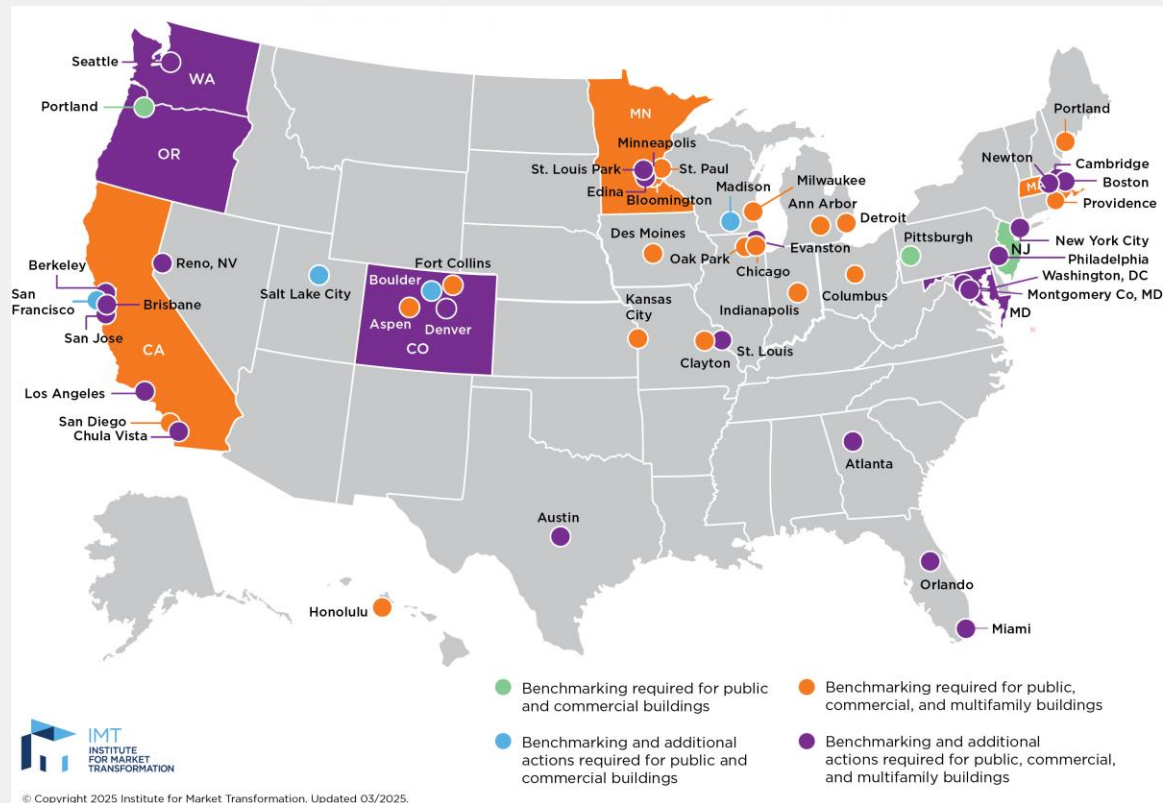
Providence Emissions Overview



Providence Buildings  > 70% Total Emissions

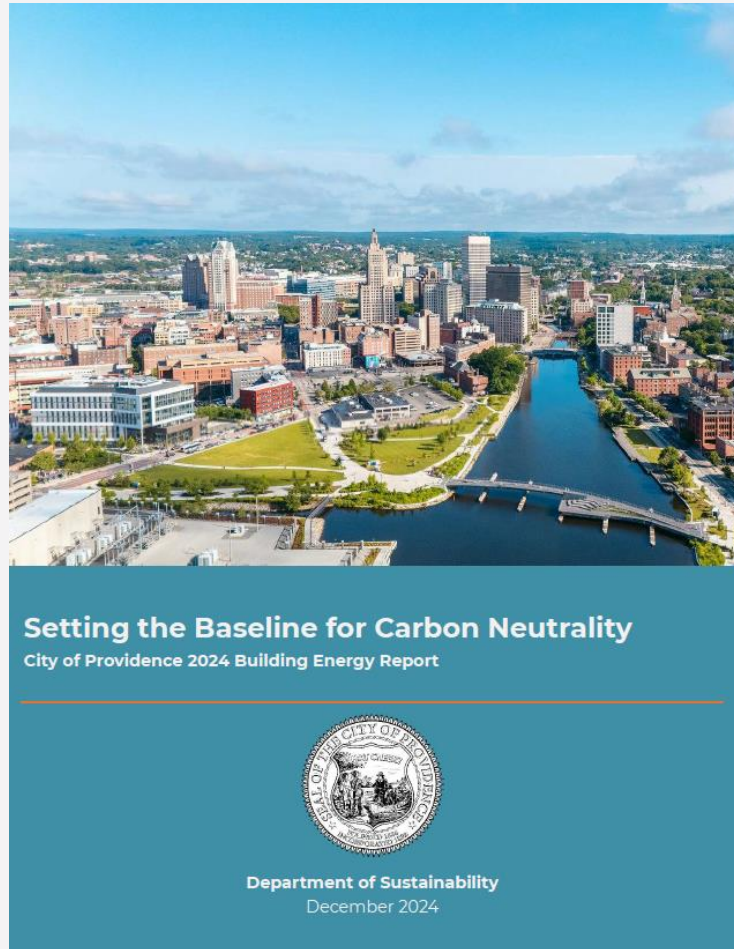
(Department of Sustainability, Providence, RI 2021 Inventory of Citywide Greenhouse Gas Emissions 2024)

U.S. City, County, and State Policies for Existing Buildings: Benchmarking, Transparency, and Beyond



(IMT, Map: U.S. City, County, and State Policies for Existing Buildings: Benchmarking, Transparency and Beyond 2025)

Annual Reports



The City published its
2024 Building Energy Report
in December 2024.

Annual reports contain data
from previous year.



Reporting Schedule

Group	Reporting Deadline	Year of Data
50,000+ ft ²	May 15, 2025	2024 data
20,000+ ft ²	May 15, 2026	2025 data

2025 ONLY!

The purpose of the deadline has *changed* to establishing contact with the City.

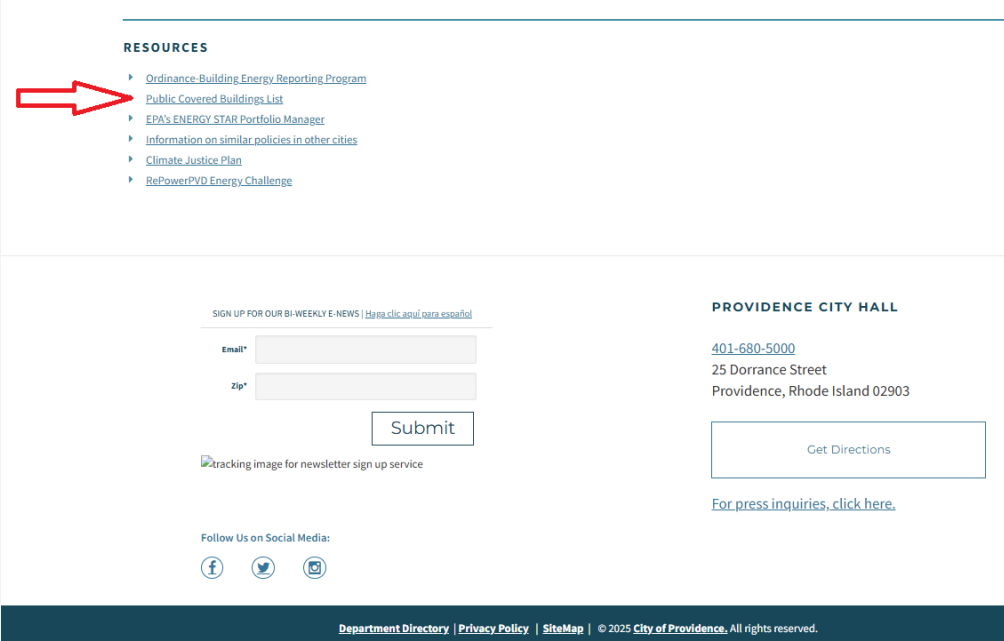
HOW TO REPORT

Six Steps to Benchmarking



1.a. Confirm Property(ies)

Confirm the property is included in the Covered Properties List (CPL), found on the City's BERO Landing Page.



The screenshot shows the 'RESOURCES' section of the City of Providence BERO Landing Page. A red arrow points to the link 'Public Covered Buildings List'. Below this, there is a sign-up form for a bi-weekly e-newsletter, a 'PROVIDENCE CITY HALL' contact information section, and social media icons for Facebook, Twitter, and Instagram. The footer contains links for 'Department Directory', 'Privacy Policy', and 'SiteMap', along with a copyright notice for 2025.

RESOURCES

- ▶ [Ordinance-Building Energy Reporting Program](#)
- ▶ [Public Covered Buildings List](#)
- ▶ [EPA's ENERGY STAR Portfolio Manager](#)
- ▶ [Information on similar policies in other cities](#)
- ▶ [Climate Justice Plan](#)
- ▶ [RePowerPVD Energy Challenge](#)

SIGN UP FOR OUR BI-WEEKLY E-NEWS | [Háznos clic aquí para español](#)

Email*

Zip*

Submit

Tracking image for newsletter sign up service

Follow Us on Social Media:

[f](#) [t](#) [i](#)

PROVIDENCE CITY HALL

[401-680-5000](#)
25 Dorrance Street
Providence, Rhode Island 02903

Get Directions

[For press inquiries, click here.](#)

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<https://www.providenceri.gov/sustainability/building-energy-reporting/>



1.a. Confirm Property(ies)

A property's Providence Building ID is the Property ID – or Account ID – followed by a period (.) and the property card number associated with the property



CITY OF PROVIDENCE

2024 Covered Properties List



Building Energy Reporting Program
City of Providence Department of Sustainability

Providence Building ID	Property Card	Street Address	Owner	Gross Floor Area
26221.1	1 of 1	0 Harborside Blvd	Johnson & Wales	202,101
13740.1	1 of 1	1 AT&T Plaza	Inland Diversified Prov Lasalle Square LLC	140,581
13503.1	1 of 2	1 Chestnut St	Beneficent House	163,332
37433.1	1 of 1	1 Cunningham Sq	Providence College	52,690
12833.1	1 of 2	1 Davol Sq	LS Davol Square LLC	63,035
12833.2	2 of 2	1 Davol Sq	LS Davol Square LLC	76,690
12624.1	1 of 1	1 Financial Plaza	Providence Financial Plaza LLC	412,844

Gross Floor Area (GFA)

Include:

lobbies, tenant areas, common areas, meeting rooms, break rooms, atriums (count the base level only), restrooms, elevator shafts, stairwells, mechanical equipment areas, basements, storage rooms.

[Home](#) | [Search](#) | [Print](#) | [Previous](#) | [Next](#)

Disclaimer: This information is for tax assessing purposes and is not warranted


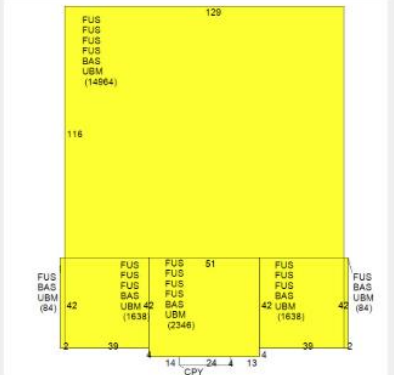
Parcel Identification		Assessment	
Map/Lot	20-38	Land	\$1,836,500
Account	12809	Building	\$28,808,400
State Code	78 - Municipal	Card Total	\$30,444,900
Card	1/1	Parcel Total	\$30,444,900
User Account	02000380000		

Prior Assessments

Fiscal Year	Land Value	Building Value	Outbuilding Value	Total Value
2024	\$1,836,500	\$27,023,800	\$0	\$28,860,300
2023	\$1,836,500	\$27,023,800	\$0	\$28,860,300
2022	\$1,836,500	\$27,023,800	\$0	\$28,860,300
2021	\$1,866,000	\$18,004,100	\$0	\$20,170,100

Location and Owner	
Location	26 DORRANCE ST
Owner	City of Providence
Owner2	
Owner3	
Address	26 Dorrance St
Address2	
Address3	Providence RI 02903

Building Information	
Design	City Hall
Year Built	1878
Heat	Steam
Fireplaces	0
Rooms	0
Bedrooms	0
Bathrooms	
Above Grade Living Area	99,990 SF

Sale Information	
Click To Open Google Maps	

Building Sub Areas	
Sub Area	Net Area
Basement	20,764 SF
Canopy	96 SF
Finished Upper Story	79,236 SF
First Floor	20,764 SF



Land Information	
Land Area	32,078 SF
Zoning	D-1-120
View	-
Neighborhood	2030

Yard Item(s)			
Description	Quantity	Size	Year
Balcony	1	130	1991
Elevator (Passenger Per Stop)	1	10	2024

Gross Floor Area (GFA)

Do NOT Include:

exterior spaces,
balconies, patios,
exterior loading docks,
driveways, covered
walkways, outdoor play
courts (tennis, basketball,
etc.), parking, the
interstitial plenum space
between floors (houses
pipes and ventilation),
crawl spaces.

[Home](#) [Search](#) [Print](#) [Previous](#) [Next](#)

Disclaimer: This information is for tax assessing purposes and is not warranted

Parcel Identification		Assessment	
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Owner	City of Providence
Owner2	
Owner3	
Address	26 Dorrance St
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Click To Open Google Maps

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Building Sub Areas

Sub Area	Net Area
Basement	20,764 SF
Canopy	96 SF
Finished Upper Story	79,238 SF
First Floor	20,764 SF



1.b. Contact the City



1. Visit the Knowledgebase
2. Select “*New Ticket*” on the left hand side
3. Select “*BERO Contact Survey*”
4. Submit a response

<https://providence-ri.beam-portal.org/helpdesk/kb>

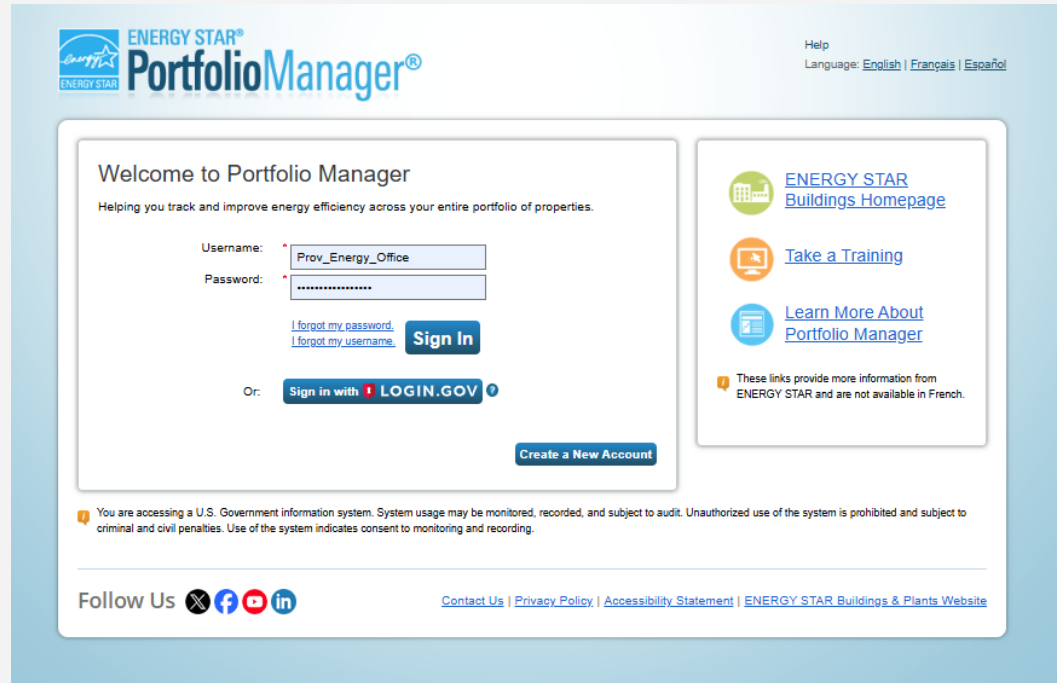


2.a. Set Up a Portfolio Manager Account

ENERGY STAR® Portfolio Manager® (ESPM)

Create individual properties or a campus of properties.

Include details such as property IDs, type, and hours of operation.



Welcome to Portfolio Manager
Helping you track and improve energy efficiency across your entire portfolio of properties.

Username:

Password:

[I forgot my password.](#) [I forgot my username.](#) [Sign In](#)

Or: [Sign in with LOGIN.GOV](#)

[Create a New Account](#)





[ENERGY STAR Buildings Homepage](#)

[Take a Training](#)

[Learn More About Portfolio Manager](#)

These links provide more information from ENERGY STAR and are not available in French.

You are accessing a U.S. Government information system. System usage may be monitored, recorded, and subject to audit. Unauthorized use of the system is prohibited and subject to criminal and civil penalties. Use of the system indicates consent to monitoring and recording.

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<https://portfoliomanager.energystar.gov/pm/login>

Existing Training Resources

ENERGY STAR® offers a variety of training resources to help property owners use the Portfolio Manager® benchmarking tool.

<https://www.energystar.gov/buildings/training>



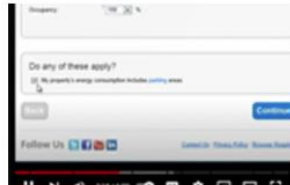
[Live Online Training](#)

Browse our calendar of upcoming webinars.



[How-To Guides](#)

Download dozens of step-by-step how-to documents.



[Demo Videos](#)

Watch short Portfolio Manager demos on YouTube.



[Watch Now: Recorded Webinars](#)

Browse 100+ recorded webinars on various topics.



[Slide Library](#)

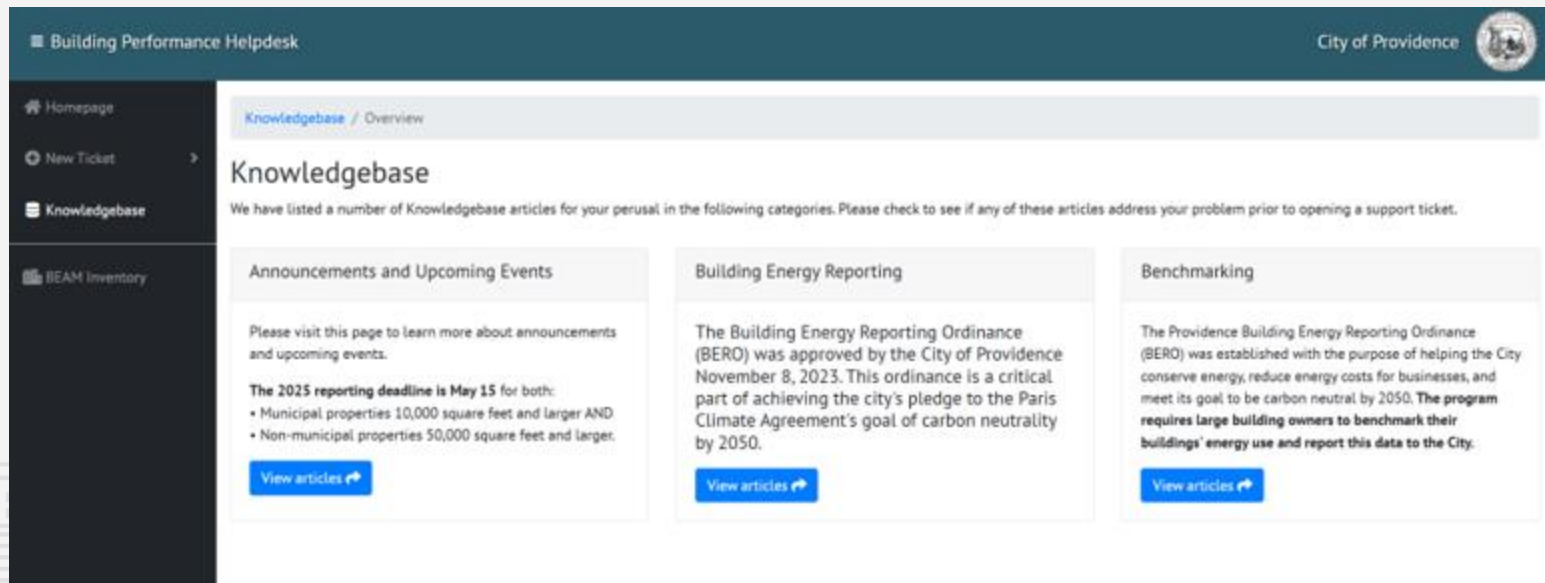
Read through PowerPoint presentations at your own pace.



2.b. Visit the BERO Knowledgebase

The Providence BERO Knowledgebase provides a comprehensive resource library which details all guidance and resources necessary to comply with the ordinance.

<https://providence-ri.beam-portal.org/helpdesk/kb>



The screenshot displays the 'Building Performance Helpdesk' interface. The header includes the title 'Building Performance Helpdesk' and the 'City of Providence' logo. A dark sidebar on the left contains navigation links: 'Homepage', 'New Ticket', 'Knowledgebase', and 'BEAM Inventory'. The main content area is titled 'Knowledgebase / Overview' and 'Knowledgebase'. Below the title, a message states: 'We have listed a number of Knowledgebase articles for your perusal in the following categories. Please check to see if any of these articles address your problem prior to opening a support ticket.' Three category cards are shown: 'Announcements and Upcoming Events', 'Building Energy Reporting', and 'Benchmarking'. Each card contains a brief description and a 'View articles' button with an external link icon.

Building Performance Helpdesk

City of Providence

Knowledgebase / Overview

Knowledgebase

We have listed a number of Knowledgebase articles for your perusal in the following categories. Please check to see if any of these articles address your problem prior to opening a support ticket.

Announcements and Upcoming Events

Please visit this page to learn more about announcements and upcoming events.

The 2025 reporting deadline is May 15 for both:

- Municipal properties 10,000 square feet and larger AND
- Non-municipal properties 50,000 square feet and larger.

[View articles ↗](#)

Building Energy Reporting

The Building Energy Reporting Ordinance (BERO) was approved by the City of Providence November 8, 2023. This ordinance is a critical part of achieving the city's pledge to the Paris Climate Agreement's goal of carbon neutrality by 2050.

[View articles ↗](#)

Benchmarking

The Providence Building Energy Reporting Ordinance (BERO) was established with the purpose of helping the City conserve energy, reduce energy costs for businesses, and meet its goal to be carbon neutral by 2050. **The program requires large building owners to benchmark their buildings' energy use and report this data to the City.**

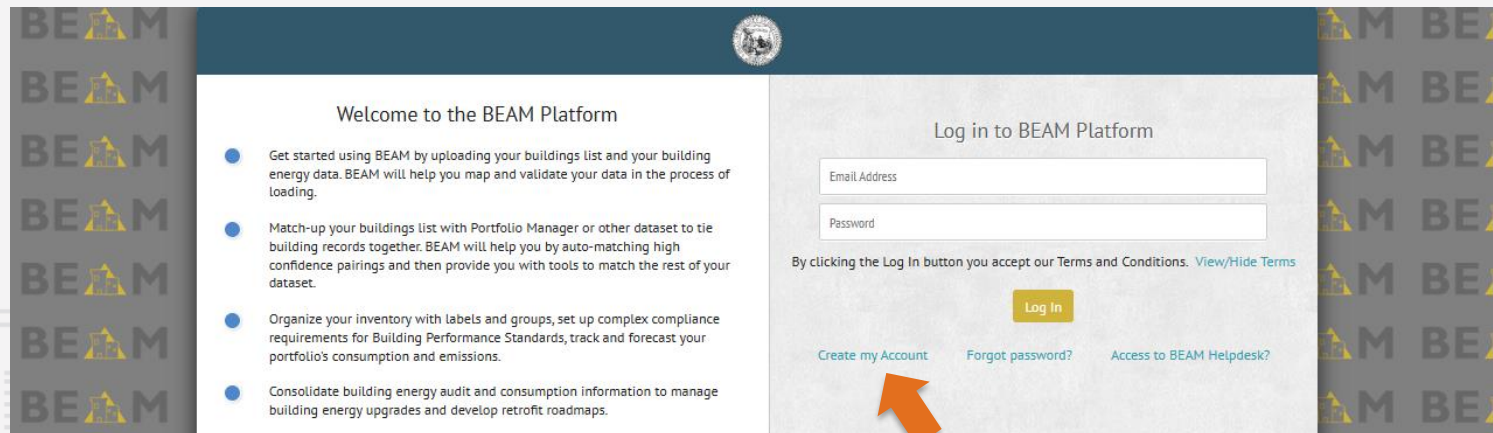
[View articles ↗](#)

(Optional) Set Up a BEAM Building Owner Portal Account

You don't *need* to use BEAM to manage your data, but we do recommend it. Some benefits are:

- Better understand your building's energy performance
- See what Providence program administrators see
- Identify data flags and warnings

<https://providence-ri.beam-portal.org>



BEAM Building Owner Portal Account

Welcome to the BEAM Platform

- Get started using BEAM by uploading your buildings list and your building energy data. BEAM will help you map and validate your data in the process of loading.
- Match-up your buildings list with Portfolio Manager or other dataset to tie building records together. BEAM will help you by auto-matching high confidence pairings and then provide you with tools to match the rest of your dataset.
- Organize your inventory with labels and groups, set up complex compliance requirements for Building Performance Standards, track and forecast your portfolio's consumption and emissions.
- Consolidate building energy audit and consumption information to manage building energy upgrades and develop retrofit roadmaps.

Log in to BEAM Platform

Email Address

Password

By clicking the Log In button you accept our Terms and Conditions. [View/Hide Terms](#)

Log In

[Create my Account](#) [Forgot password?](#) [Access to BEAM Helpdesk?](#)

3. Share Property(ies)



ESPM Connection Video:

<https://www.youtube.com/watch?v=JXynTGyjA5Q>

ESPM Connection Guide:

<https://docs.google.com/document/d/1G29YtAmSmB-RXiDycVKb8CdxbbLZn9syeZopOXE6Q/edit?tab=t.0#heading=h.vyxe6arajmfd>

4. Upload/Transfer Data to ESPM

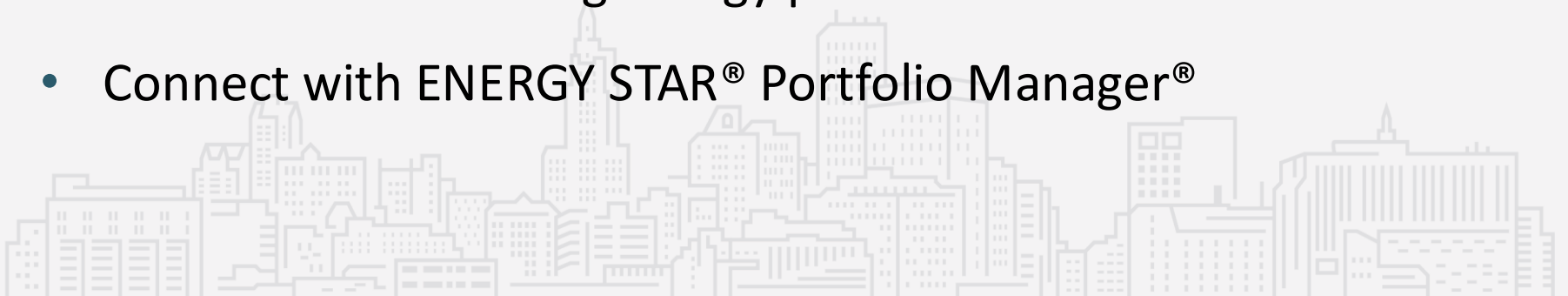
Method	Description	Security & Accuracy
Automatic Transfer to ESPM	<p>The meter account holder provides RI Energy with permission to directly upload required data and information to their Portfolio Manager® account on their behalf.</p> <p>Least amount of time spent and least chance of user-error.</p>	High
Spreadsheet Upload	<p>The meter account holder requests a digital spreadsheet of data and information to then upload to their Portfolio Manager® account.</p> <p>Moderate amounts of time spent and moderate chance of user-error.</p>	Medium
Manual Data Entry	<p>User enters all data and information from utility bills into Portfolio Manager manually.</p> <p>Greatest amount of time spent and greatest chance of user-error.</p>	Low



Building Data Portal

Rhode Island Energy's new *Building Data Portal* offers a range of features to support building owners, including the ability to:

- View and manage a portfolio of buildings
- Create and track requests for aggregated whole-building data
- Verify building unit details
- Visualize energy usage trends
- Assess overall building energy performance
- Connect with ENERGY STAR® Portfolio Manager®



5. Analyze the data

BEAM aggregates benchmarking data and is capable of performing automated compliance tracking based on a jurisdiction's specific benchmarking or building performance standard policy.

Once you share your property with the City of Providence, you will receive an email indicating if you are in compliance, or if your report has any outstanding errors.





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Building Data Portal (BDP)

Building Owner Training

Basic Features and Functions of the Tool



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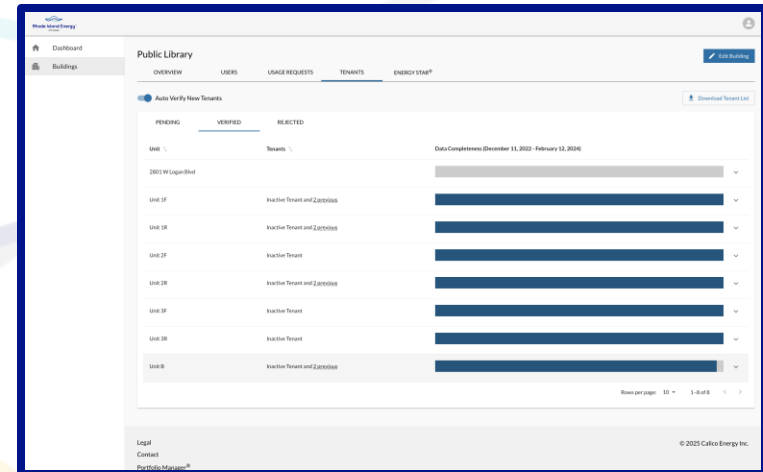
Aggregated data presentment and download

- Whole building data usage totals per month – kWh
- Spans active and inactive accounts
- Tenant data aggregation rules

Tenant and Unit Verification

Energy Usage Visualization

Bi-Directional integration with ENERGY STAR® Portfolio Manager®





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- Filling out the enrollment form
 - Requestor Information
 - Building Information
 - Must provide at least one account number or meter ID at the building for verification
- Submit via our secure File Transfer Portal
 - Select "Upload" to attach your form (JPG, PDF, PNG, DOC, XLSX, and TIFF formats accepted). You may need to wait a few minutes for your file to be uploaded and scanned.
 - Type your email address in the "From" field
 - Select "Building Data Portal" from the dropdown menu or type support@energyusage.rienergy.com in the "To" field
 - Enter "Building Data Portal Enrollment" in the "Subject" field
 - Include your full legal name in the "Message" field
 - Select "Drop Files Off" to share your documents with Rhode Island Energy's Building Data Portal Support Team

support@energyusage.rienergy.com with any questions on how to fill out the enrollment form.

The screenshot shows the 'Drop-off' interface for Rhode Island Energy. At the top, there is a header with the Rhode Island Energy logo and the text 'Drop-off'. To the right of the header is a 'Profile' link. Below the header, there are two buttons: 'Drop Files Off' and 'Upload'. The main area of the interface contains four input fields: 'From', 'To', 'Subject', and 'Message'. Below these fields is a checkbox labeled 'Send message body securely (recipient must follow link to read the message)'. The interface is clean and user-friendly, with a blue and white color scheme.



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Building Owner/Manager Activities

Within the tool, a **Building Owner/Manager** can perform the following activities:

Building Management

- Create and manage all buildings
- Create usage data requests
- Verify units
- View/Download usage data
- Connect assigned buildings to ENERGY STAR® Portfolio Manager®

User Management

- View/Edit account information (for their own account)
- Change the password (for their own account)

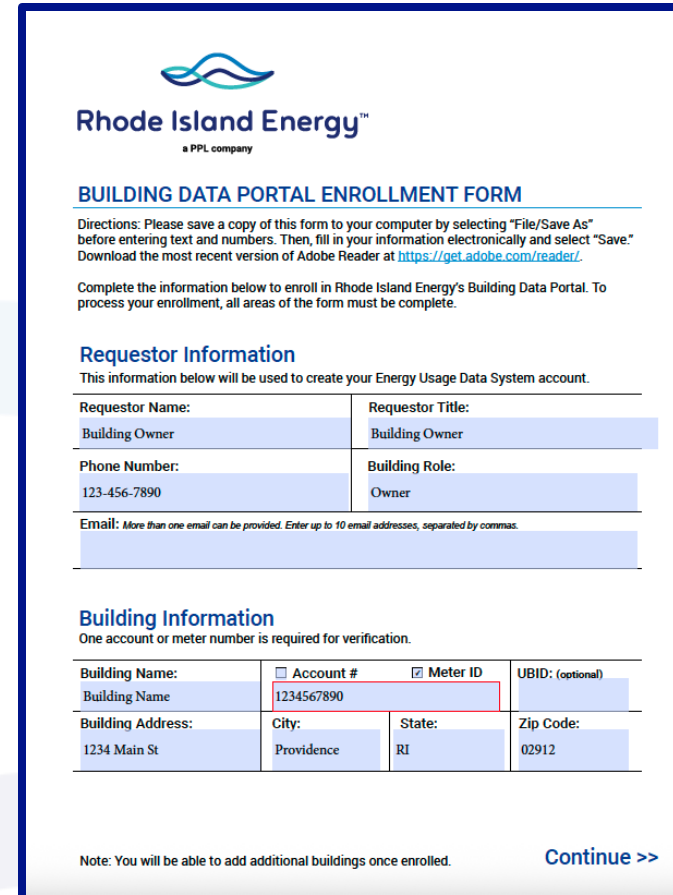
Building Data Portal High-Level Steps



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a PPL company

1. Submit an enrollment form for the Building Data Portal
2. Create your building(s)
3. Create a usage request
4. Verify your building's tenants
5. Sync your data with ENERGY STAR® Portfolio Manager®



The screenshot shows the 'BUILDING DATA PORTAL ENROLLMENT FORM' from Rhode Island Energy. It includes a header with the company logo and name, followed by a title and a set of directions. The form is divided into two main sections: 'Requestor Information' and 'Building Information'. The 'Requestor Information' section contains a table with fields for Requestor Name, Building Owner, Phone Number, Requestor Title, Building Role, and Email. The 'Building Information' section contains a table with fields for Building Name, Account #, Meter ID, UBID, Building Address, City, State, and Zip Code. A 'Continue >>' button is located at the bottom right of the form.

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BUILDING DATA PORTAL ENROLLMENT FORM

Directions: Please save a copy of this form to your computer by selecting "File/Save As" before entering text and numbers. Then, fill in your information electronically and select "Save." Download the most recent version of Adobe Reader at <https://get.adobe.com/reader/>.

Complete the information below to enroll in Rhode Island Energy's Building Data Portal. To process your enrollment, all areas of the form must be complete.

Requestor Information
This information below will be used to create your Energy Usage Data System account.

Requestor Name: Building Owner	Requestor Title: Building Owner
Phone Number: 123-456-7890	Building Role: Owner
Email: <i>More than one email can be provided. Enter up to 10 email addresses, separated by commas.</i>	

Building Information
One account or meter number is required for verification.

Building Name: Building Name	<input type="checkbox"/> Account # 1234567890	<input checked="" type="checkbox"/> Meter ID	UBID: (optional)
Building Address: 1234 Main St	City: Providence	State: RI	Zip Code: 02912

Note: You will be able to add additional buildings once enrolled. [Continue >>](#)

Building Data Portal High-Level Steps



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1. Submit an enrollment form for the Building Data Portal
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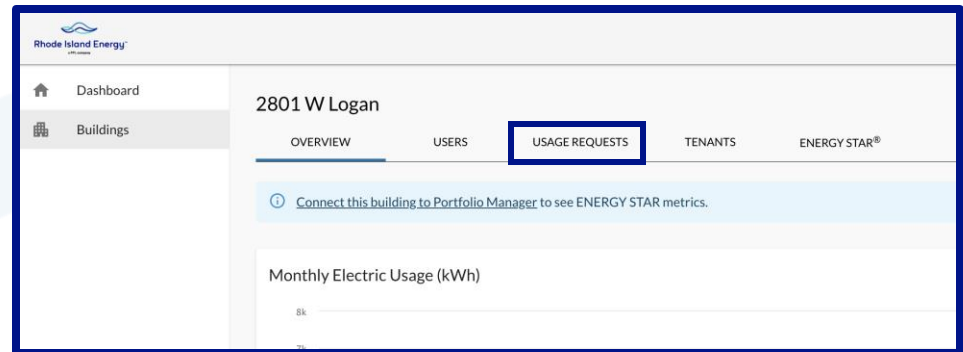
A screenshot of the Rhode Island Energy Building Data Portal interface. The page is titled "Create Building" and is part of a "Buildings" section. It features a "Basic Information" section with a "Building Name" field and a checked "Auto Verify New Tenants" option. Below this is an "Addresses" section with a "Service Address" field and a "Service Address" dropdown menu. A "Continue" button is visible at the bottom right of the form.

Building Data Portal High-Level Steps



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1. Submit an enrollment form for the Building Data Portal
2. Create your building(s)
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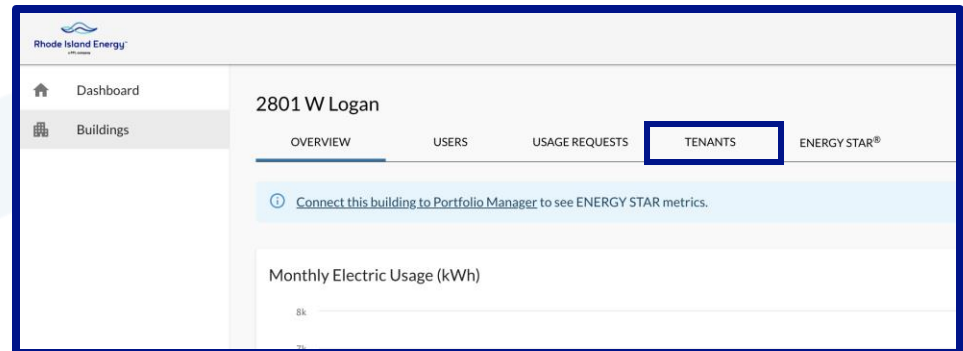


Building Data Portal High-Level Steps



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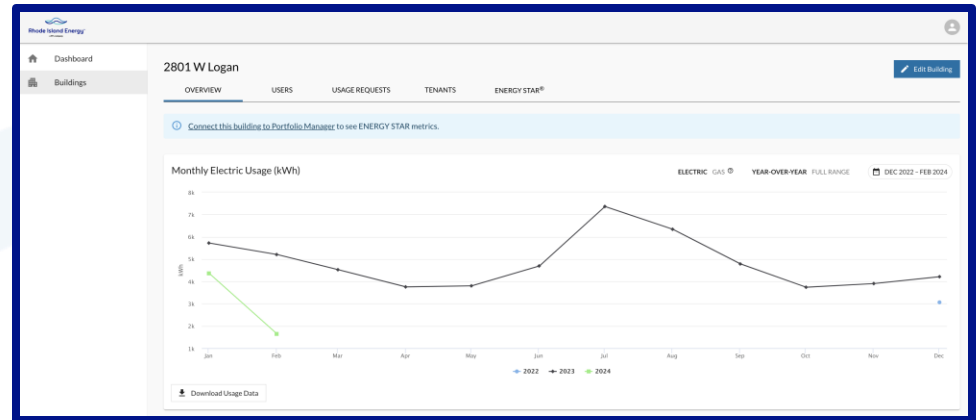


Building Data Portal High-Level Steps



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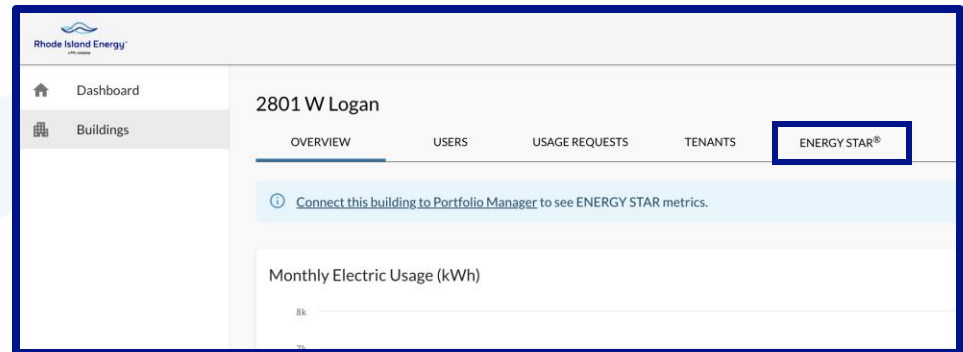


Building Data Portal High-Level Steps



Rhode Island Energy™
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3. Create a usage request
4. Verify your building's tenants
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Building Management



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- A **Building Owner** can access their buildings by clicking on the Buildings link on the navigation pane.
- Search for buildings by Building Name or Address.
- Sort buildings by ENERGY STAR® score or EUI to sort your buildings by efficiency (once buildings have been connected to ENERGY STAR® Portfolio Manager®).
 - You may also sort by Building Name
- Click on a building in the list to view its building details and energy usage.

The screenshot displays the 'Buildings' management interface. It features a search bar, filter options for Address, ES Score, and a 'Reset Search' button. Below the search area is a table with columns for Building Name, Owner, Address, City, State, Zip, ENERGY STAR® Score, EUI, and Usage Requests. The table lists several buildings with their respective details. At the bottom, there is a footer with 'Legal', 'Contact', and 'Portfolio Manager®' links, and a copyright notice for Calico Energy Inc. © 2025.

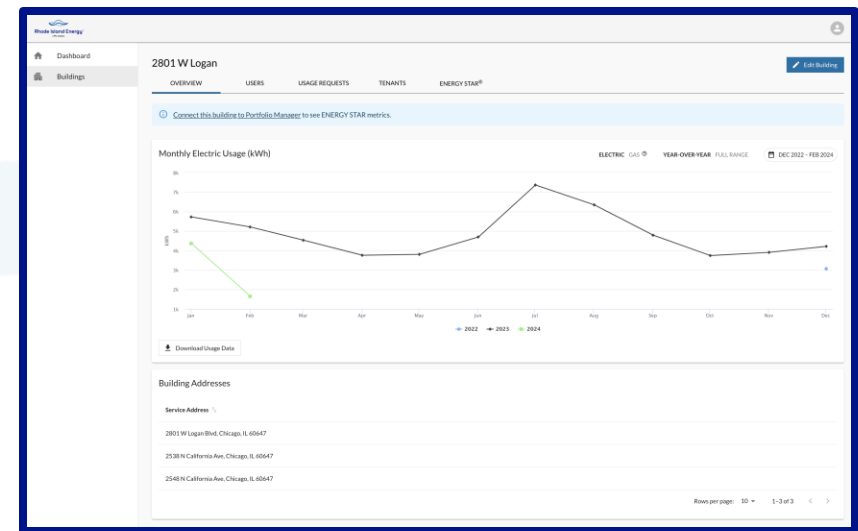
Building Name	Owner	Address	City	State	Zip	ENERGY STAR® Score	EUI	Usage Requests
2600 N Kimball	John and J...nce	2600 N Kimball Ave	Chicago	IL	60647	—		2
2801 W Logan	John and J...nce	2801 W Logan Blvd and J...nce	Chicago	IL	60647	—		2
303 West Madison	John and J...nce	303 W Madison St	Chicago	IL	60606	—		3
325 W Huron	John and J...nce	315 W Huron St and J...nce	Chicago	IL	60654	—		2
5417 N Kenmore Ave	John and J...nce	5417 N Kenmore Ave	Chicago	IL	60640	—		1
Computer Science	John and J...nce	60 E Jackson Blvd and J...nce	Chicago	IL	60604	—		1
Metro Community	John and J...nce	1022 N 2nd St and J...nce	Philadelphia	PA	19123	—		1
SAVEU	John and J...nce	200 Eagleview Blvd	Exton	PA	19341	—		1

Viewing and Downloading Usage Data



Rhode Island Energy™
a PPL company

- To view a building's usage data
 - Navigate to the Overview page for the building whose data you would like to view.
 - You will see a graphical representation of the usage data, with options to view gas or electric data in year-over-year fashion or over the full range of data available.
 - Under both the 'Year-Over-Year' and 'Full Range' options, you can click the data range found on the upper-right of the graphic and change the date range.
- To download usage from the *Overview* page, Press the **Download Usage Data** button



Viewing and Downloading Usage Data



Rhode Island Energy™

a PPL company

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- To download usage from the *Overview* page, Press the **Download Usage Data** button

Download Usage Data

Service Type
 Electric Gas

Building
325 W Huron

Usage Start
01/2024

Usage End
02/2025

Export Type
Comma Separated Values (csv)

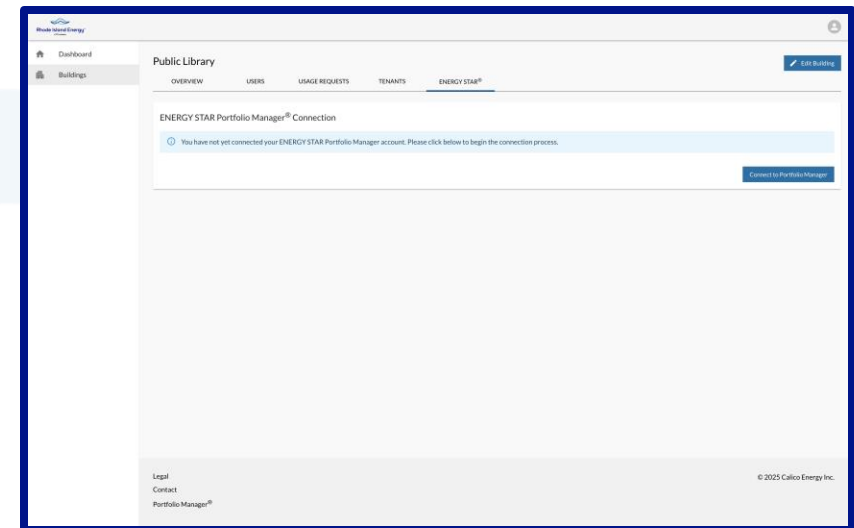
ENERGY STAR® Portfolio Manager® Connection



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- **Connect your building with its ENERGY STAR Portfolio Manager Profile:**
 - Click the Connect to Portfolio Manager button, the tool will take you through a series of steps to complete the connection.
- **Once your building is connected between the BDP and ENERGY STAR Portfolio Manager, the tool will be able to:**
 - Push energy usage data to the ENERGY STAR Portfolio Manager property
 - Pull metrics into the BDP, including ENERGY STAR Score, EUI, gross floor area, and primary function.
- **Check out our training webinar and upcoming user guides for more information on connecting to ENERGY STAR Portfolio Manager.**



Upcoming Training Sessions:



Rhode Island Energy™

a PPL company



- Training Session #1:
 - Tuesday, May 13, 2025 | 10AM – 11AM
 - [Click Here to Register](#)



- Training Session #2:
 - Wednesday, May 21, 2025 | 1PM – 2PM
 - [Click Here to Register](#)

Questions?

Contact Support: support@energyusage.rienergy.com



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Thank you

support@energyusage.rienergy.com

6. Act on the findings

Rhode Island Energy's efficiency programs can help you reduce your energy usage and costs.

Retrofit Programs

- Start with a **no-cost** energy assessment
- Incentives can help you save **30-50%** on equipment and installation costs; access to financing also available
- **Upgrade examples:** combined heat and power, lighting, refrigeration, HVAC, steam traps and pipe insulation, variable speed drives

Small Business Program

- Start with a **no-cost** energy assessment
- Rhode Island Energy pays **up to 70%** of total cost; remaining balance can be paid in installments on electric bill
- **Upgrade examples:** lighting, insulation and air sealing, HVAC, refrigeration, programmable thermostats, custom projects

<https://www.rienergy.com/business>

SUMMARY OF WHAT WE LEARNED

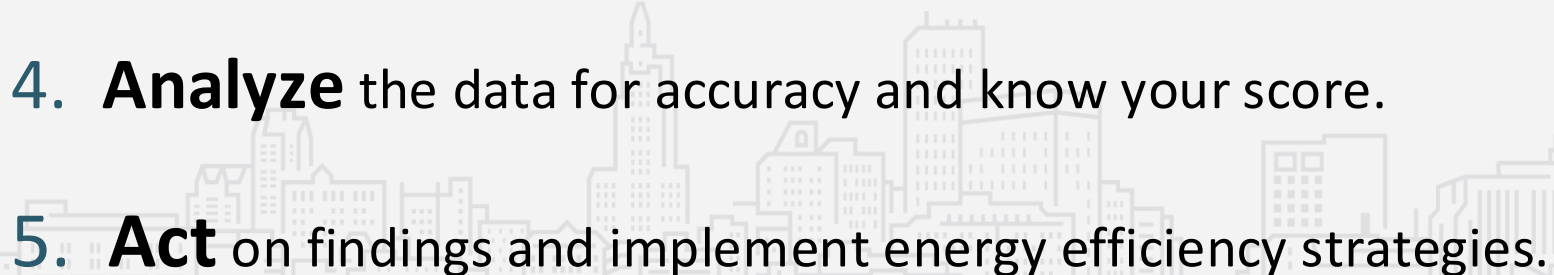
What's Most Important?



Summary

1. **Confirm** your property is listed on the Covered Properties List
& **Contact** the City through the survey. **IMPORTANT**

<https://providence-ri.beam-portal.org/helpdesk/kb>

2. **Set Up** a Portfolio Manager[®] and BEAM account.
 3. **Upload / Transfer** energy data to Portfolio Manager[®].
 4. **Analyze** the data for accuracy and know your score.
 5. **Act** on findings and implement energy efficiency strategies.
- 

Your Trusted Partners

Policy

Data



DEPARTMENT OF SUSTAINABILITY
CITY OF PROVIDENCE



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providence-benchmarking@beam-portal.org



Q & A

What's On Your Mind?



THANK YOU!



References

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- Department of Sustainability, Providence, RI 2021 Inventory of Citywide Greenhouse Gas Emissions (2024). Retrieved May 1, 2025, from https://www.providenceri.gov/wp-content/uploads/2024/10/Providence-2021-Greenhouse-Gas-Inventory-Report_Final-DR-edits-1-PD-10.25.24.pdf
- Map: U.S. city, County, and state policies for existing buildings: Benchmarking, transparency and beyond*. IMT. (2025, March 19). <https://imt.org/resources/map-u-s-building-benchmarking-policies/>
- Portfolio Manager Glossary*. ENERGY STAR Portfolio Manager. (2018). <https://portfoliomanager.energystar.gov/pm/glossary>

