



CITY OF PROVIDENCE, RHODE ISLAND

Department: Policy

RFP Title: Sound Camera Pilot Program 2025 One Year Contract With Two One Year Options to Renew

Opening Date: 10/20/2025

Addendum #: 1

Issue Date: 10/10/2025

The purpose of this addendum is:

The Purpose of this addendum is to address questions related to the RFP from the non-mandatory pre-bid conference held on Wednesday, October 8, 2025, as well as questions received via email. We have also attached slides from the pre-bid conference.



CITY OF PROVIDENCE

Brett P. Smiley, Mayor

Department: Police Department

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Question: What is the expected number of systems [acoustic cameras]?

Answer: The number of systems will depend upon the final budget for the program.

Question: How will locations of acoustic cameras be determined?

Answer: Camera locations have not yet been determined. Locations will be determined using data on noise-related calls to 311, the City's system for residents to report non-emergency issues and access city services, and in consultation with the City Council – there are 15 wards in Providence and 15 City Councilors.

Question: May acoustic cameras be attached to existing infrastructure?

Answer: Cameras may be placed to leverage existing utilities (such as traffic signals). Cameras may also be mobile units or stand alone systems.

Question: How will the start date of the contract be determined, especially with consideration of pre-work?

Answer: The start date of the contract, as well as other terms, will be negotiated. The amount of pre-work required (e.g. permits, determining location of acoustic systems) will be considered in these negotiations.

Question: Are data on noise-related 311 complaints available publicly?

Answer: We have summarized data on noise-related 311 complaints in the most recent calendar years, as well as reports of noise violations here.

The table below summarizes the number of cases filed under “Excessive Noise from a House or Business” with PVD 311 in each ward in 2023 and 2024:

Table 1: Summary of Sound Complaints by Ward in Providence 2023-2024

City Ward	Number of Sound Complaints in 2023:	Number of Sound Complaints in 2024:
1	86	121
2	47	42
3	18	24
4	23	25
5	17	14
6	27	30
7	42	20
8	15	25
9	57	51
10	19	28
11	12	36
12	46	33
13	49	57
14	13	40
15	28	41
Total	499	587

The table below summarizes the number of noise-related complaints to Providence Police Department’s non-emergency line from 2022-2024:

Table 2: Summary of Noise-Related Complaints Received by Providence Police Department’s Non-Emergency Line from 2022-2024

Year	Total Calls for Sound Complaints
2022	5600
2023	6198
2024	4960

Additionally, in the 2024 calendar year, there were 162 violations of the City’s noise ordinance.

Question: What are high-level goals of the sound camera pilot program?

This pilot program aims to automate steps of enforcement of the City's noise ordinance to help reduce the burden of enforcement on Providence Police Department.

Question: What are the common sources of loud noise in Providence?

Answer: The most common sources of loud noise in Providence are loud vehicles, loud music from vehicles, and loud noise from licensed establishments or gatherings.

Question: Cost Sharing is mentioned as potential financing option. Could you provide the fine amount(s) for each violation type that would be charged for violations captured by the Sound Detection systems?

Answer: The maximum fine for violation of the City's noise ordinance is \$500.

Attendees at October 8 Pre-Bid Conference for Sound Camera RFP

Name	Organization	Email
Reuben Peckham	Intelligent Instruments	reuben@intelligentinstruments.co.uk
Steve Gosling	Intelligent Instruments	Steve@intelligentinstruments.co.uk
Nick Libutti	Flock	nick.libutti@flocksafety.com
Sara Sigoda	Flock	Sara.sigoda@flocksafety.com
John Rein	Jenoptik	john.rein@jenoptik.com



MAYOR BRETT P. SMILEY
CITY OF PROVIDENCE

Pre-Bid Conference for One Providence for Sound Camera Pilot Program

October 8, 2025



Outline

- Key Dates for [Sound RFP](#)
- Overview of RFP and Sound Camera Pilot Program
- Logistics and Operations for Sound Camera Pilot Program
- Questions?



Key Dates

Wednesday, October 8 (today): Non-mandatory pre-bid conference.

Friday, October 10: Please submit questions to Commander O'Hara via email at tohara@providenceri.gov by 4:30 PM ET. Please cc Annie McGinn (amcginn@providenceri.gov).

Monday, October 20: Bids may be submitted up to 2:15 PM at the Department of the City Clerk, Room 311 at Providence City Hall.

For questions relating to the bidding process, please email Purchasing at: purchasing@providenceri.gov.

For questions relating to the Minority and Women's Business Enterprise Program (MBE/WBE), please email MBE/WBE Outreach Director at: gdiaz@providenceri.gov.

Overview of Providence Sound Camera Pilot Program

Community noise remains a key quality of life concern for Providence residents. Survey data indicates that 40 percent of Providence residents were dissatisfied with community noise levels.

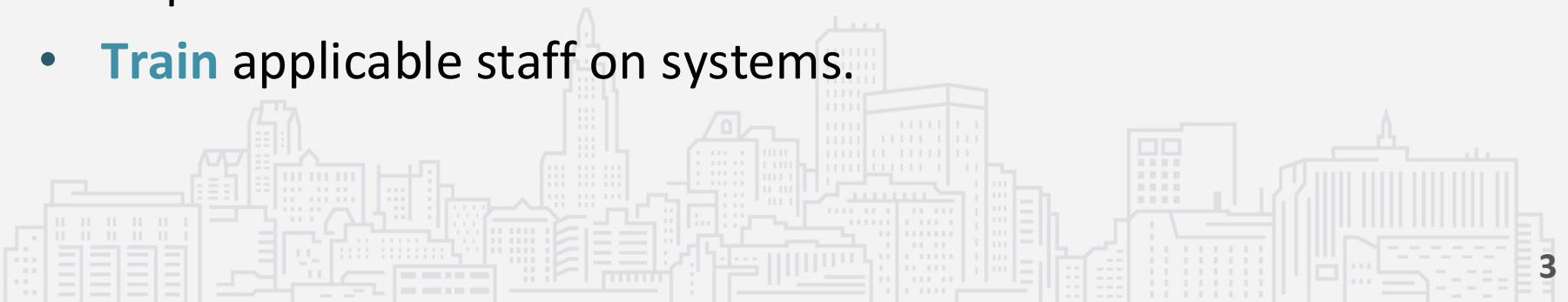
We are seeking to implement a 16-month sound camera pilot program:

- With **acoustic camera services**, including furnishing, installation, maintenance, monitoring, relocation and removal and overall maintenance and management of the system, and storage and management of data;
- Contract term for **an initial year (1) with an additional two (1) year extensions** at the City's sole discretion.

Additional Requirements for Providence Sound Camera Pilot Program

The system should:

- **Monitor, detect, and record violations** of Providence's ordinances.
- **Include post processing features** and documentation suitable to support the issuance of citations in accordance with the Law.
- **Integrate with the Municipal Court case management system** for ticket processing for citations from issuance through court disposition.
- **Train** applicable staff on systems.



Logistics and Operations for Sound Camera Proposal

Proposals must:

- **Include required services in the scope of work**, including site selection, installation, operation, and citation development, payments, and processing
- Also describe **maintenance, training, and reporting**
- Vendors may submit **individual or joint proposals** for acoustic camera services and citation processing software



Questions?



THANK YOU

City of Providence

