



We are here to help. Any time, day or night.

Call or go online today to take the first step.

carelonwellbeing.com/cityofprovidence

833-556-7768



Carelon Wellbeing

We're here for life's challenges

Privacy is a priority

Your personal information is kept private as required by state and federal laws. No one will know you have accessed the program services unless you grant permission or express a concern that presents a legal obligation to release information (for example, if it is believed you are a danger to yourself or to others).

This brochure is for informational purposes only and does not guarantee eligibility for program services. Carelon Wellbeing services do not replace regular medical care. In an emergency, seek help immediately.

Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.

Carelon Behavioral Health is an independent company contracted by Blue Cross & Blue Shield of Rhode Island to provide EAP services. Referrals or information provided about a particular provider or program do not constitute an endorsement or guarantee of the provider's services. The final decision on selection of services rests exclusively with the participant.



**Blue Cross
Blue Shield**
of Rhode Island



You're covered

We're here for your everyday problems and questions, big or small. Your Carelon Wellbeing benefit offers information, guidance, and support to help you and your family reach your personal and professional goals.

This no-cost benefit is offered by your employer and is completely confidential.

Digital resources

Visit the Carelon Wellbeing website to access articles, videos, podcasts, and other tools that can help you and your loved ones with life's challenges. If you don't know where to start, take an assessment to find resources that meet your unique needs.

Professional counseling

Schedule an appointment with a licensed professional counselor for confidential online or in-person sessions during times that work for you, even evenings and weekends. **You and your household members each receive 3 visits per issue, per year.** Choose from a network of caring clinicians who can help with a range of personal and work related concerns including stress, anxiety, depression, relationships, grief, and life transitions.

Legal and financial services

You and your family may experience legal and financial hurdles at some point, which can lead to stress and worry. We can help you find discounts on these services and assist you with having a safe, confidential discussion with a legal or financial expert.

Work/life support

We can help you successfully navigate personal, work, and family concerns. We provide referral services related to child and eldercare, education, growing families, consumer resources, home maintenance and repair, and daily living resources.



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in-person or
virtual counseling
sessions per issue
per year