



**BOARD OF CONTRACT AND SUPPLY
CITY OF PROVIDENCE, RHODE ISLAND**

INVITATION FOR BIDS

Item Description: RE-BID INTEGRATED PEST MANAGEMENT SERVICES – ONE-YEAR CONTRACT WITH TWO ONE-YEAR RENEWAL OPTIONS

Procurement/MinuteTraq #: 52810

Date to be opened: 5/4/2026

Issuing Department: Public Property

QUESTIONS

- Please direct questions relative to the specifications outlined (beginning on page 13) to the issuing department’s subject matter expert:

Name: Anthony Alves	Nick Bibeault
Title: Deputy Director of Public Property	Facilities Coordinator
Email: aalves@providenceri.gov	nbibeault@providenceri.gov

Please use the subject line “**Solicitation Question**”

- Please direct questions relative to the Minority and Women’s Business Enterprise Program and the corresponding forms (Pages 10-11) to the MBE/WBE Outreach Director for the City of Providence, Grace Diaz
 - Email: gdiaz@providenceri.gov
 - Please use subject line “**MBE WBE Forms**”

Pre-submission Conference

There is no pre-bid conference scheduled for this solicitation.

Deadline for questions submissions: April 23, 2026, via email. All questions will be answered via addendum.

INSTRUCTIONS FOR SUBMISSION

Meeting Date: 5/4/2026

Bids may be submitted up to **2:15 P.M.** on the above meeting date at the **Department of the City Clerk, Room 311, City Hall, 25 Dorrance Street, Providence.** At 2:15 P.M. all bids will be publicly opened and read at the Board of Contract Meeting in Conference Room 305, on the 3rd floor of City Hall.

- Bidders must submit **2 copies** of their bid in sealed envelopes or packages labeled with the captioned **Item Description** and the **City Department to which the solicitation and bid are related and must include the company name and address on the envelope as well.** (On page 1).
- If required by the Department, please keep the original bid bond and check in only one of the envelopes.
- Communications to the Board of Contract and Supply that are not competitive sealed bids (i.e. product information/samples) should have “**NOT A BID**” written on the envelope or wrapper.
- Only use form versions and templates included in this solicitation. If you have an old version of a form do not recycle it for use in this bid.
- The bid envelope and information relative to the bid must be addressed to:

**Board of Contract and Supply
Department of the City Clerk – City Hall, Room 311, 3rd Floor
25 Dorrance Street
Providence, RI 02903**

****PLEASE NOTE:** This bid may include details regarding information that you will need to provide (such as proof of licenses) to the issuing department before the formalization of an award.

This information is NOT requested to be provided in your initial bid by design.

All bids submitted to the City Clerk become public record. Failure to follow instructions could result in information considered private being posted to the city’s Open Meetings Portal and made available as a public record. The City has made a conscious effort to avoid the posting of sensitive information on the City’s Open Meetings Portal, by requesting that such sensitive information be submitted to the issuing department only at their request.

BID PACKAGE CHECKLIST

Digital forms are available in the City of Providence Purchasing Department Office or online at <http://www.providenceri.gov/purchasing/how-to-submit-a-bid/>

The bid package **MUST** include the following, in this order:

- Bid Form 1: Bidder's Blank as the cover page/ 1st page (*see page 6 of this document*)
- Bid Form 2: Certification of Bidder as 2nd page (*see page 7 of this document*)
- Bid Form 3: Certificate Regarding Public Records (*see page 8 of this document*)
- Bid Form 4: Affidavit of City Vendor (*see page 9 of this document*)
- Forms from the Minority and Women Business Enterprise Program: Based on Bidder Category. *See forms and instructions enclosed (pages 10-11) or on:*
<https://www.providenceri.gov/purchasing/minority-women-owned-business-mbewbe-procurement-program/>

***Please note: MBE/WBE forms must be completed for EVERY bid submitted and must be inclusive of ALL required signatures. Forms without all required signatures will be considered incomplete.**

- Bidder's Proposal/Packet: Formal response to the specifications outlined in this RFP, including pricing information and details related to the good(s) or service(s) being provided. Please be mindful of formatting responses as requested to ensure clarity.
- Financial Assurance, *if requested* (as indicated on page 5 of this document under "Bid Terms")

All of the above listed documents are REQUIRED. (With the exception of financial assurances, which are only required if specified on page 5.)

******Failure to meet specified deadlines, follow specific submission instructions, or enclose all required documents with all applicable signatures will result in disqualification, or in an inability to appropriately evaluate bids.***

NOTICE TO VENDORS

1. The Board of Contract and Supply will make the award to the lowest qualified and responsible bidder.
2. In determining the lowest responsible bidder, cash discounts based on preferable payment terms will not be considered.
3. Where prices are the same, the Board of Contract and Supply reserves the right to award to one bidder, or to split the award.
4. No proposal will be accepted if the bid is made in collusion with any other bidder.
5. Bids may be submitted on an “equal in quality” basis. The City reserves the right to decide equality. Bidders must indicate brand or the make being offered and submit detailed specifications if other than brand requested.
6. A bidder who is an out-of-state corporation shall qualify or register to transact business in this State, in accordance with the Rhode Island Business Corporation Act, RIGL Sec. 7-1.2-1401, et seq.
7. The Board of Contract and Supply reserves the right to reject any and all bids.
8. Competing bids may be viewed in person at the Department of the City Clerk, City Hall, Providence, immediately upon the conclusion of the formal Board of Contract and Supply meeting during which the bids were unsealed/opened. Bids may also be accessed electronically on the internet via the City’s [Open Meetings Portal](#).
9. As the City of Providence is exempt from the payment of Federal Excise Taxes and Rhode Island Sales Tax, prices quoted are not to include these taxes.
10. In case of error in the extension of prices quoted, the unit price will govern.
11. The contractor will **NOT** be permitted to: a) assign or underlet the contract, or b) assign either legally or equitably any monies or any claim thereto without the previous written consent of the City Purchasing Director.
12. Delivery dates must be shown in the bid. If no delivery date is specified, it will be assumed that an immediate delivery from stock will be made.
13. A certificate of insurance will normally be required of a successful vendor.
14. For many contracts involving construction, alteration and/or repair work, State law provisions concerning payment of prevailing wage rates apply ([RIGL Sec. 37-13-1 et seq.](#))
15. No goods should be delivered, or work started without a Purchase Order.
16. **Submit 2 copies of the bid to the City Clerk, unless the specification section of this document indicates otherwise.**
17. Bidder must certify that it does not unlawfully discriminate on the basis of race, color, national origin, gender, gender identity or expression, sexual orientation and/or religion in its business and hiring practices and that all of its employees are lawfully employed under all applicable federal, state and local laws, rules and regulations. (See Bid Form 2.)

BID TERMS

1. Financial assurances may be required in order to be a successful bidder for Commodity or Construction and Service contracts. If either of the first two checkboxes below is checked, the specified assurance **must accompany** a bid, or the bid will not be considered by the Board of Contract and Supply. The third checkbox indicates the lowest responsible bidder will be contacted and required to post a bond to be awarded the contract.
 - a) A certified check for \$_____ must be deposited with the City Clerk as a guarantee that the Contract will be signed and delivered by the bidder.
 - b) A bid bond in the amount of _____ per centum (%) of the proposed total price, must be deposited with the City Clerk as a guarantee that the contract will be signed and delivered by the bidder; and the amount of such bid bond shall be retained for the use of the City as liquidated damages in case of default. Any person signing a bid bond as an attorney-in-fact shall include with the bid bond an original, or a photocopy or facsimile of an original, power of attorney.
 - c) A performance and payment bond with a satisfactory surety company will be posted by the bidder in a sum equal to one hundred per centum (100%) of the awarded contract.
 - d) No financial assurance is necessary for this item.
2. Awards will be made within **nighty (90) days of bid opening**. All bid prices will be considered firm, unless qualified otherwise. Requests for price increases will not be honored.
3. Failure to deliver within the time quoted or failure to meet specifications may result in default in accordance with the general specifications. It is agreed that deliveries and/or completion are subject to strikes, lockouts, accidents, and Acts of God.

The following entry applies only for COMMODITY BID TERMS:

4. Payment for partial delivery will not be allowed except when provided for in blanket or term contracts.

The following entries apply only for CONSTRUCTION AND SERVICE BID TERMS:

5. Only one shipping charge will be applied in the event of partial deliveries for blanket or term contracts.
6. Prior to commencing performance under the contract, the successful bidder shall attest to compliance with the provisions of the Rhode Island Worker's Compensation Act, [RIGL 28-29-1, et seq.](#) If exempt from compliance, the successful bidder shall submit a sworn Affidavit by a corporate officer to that effect, which shall accompany the signed contract.
7. Prior to commencing performance under the contract, the successful bidder shall, submit a certificate of insurance, in a form and in an amount satisfactory to the City.

BID FORM 1: Bidders Blank

1. Bids must meet the attached specifications. Any exceptions or modifications must be noted and fully explained.
2. Bidder's responses must be in ink or typewritten, and all blanks on the bid form should be completed.
3. The price or prices proposed should be stated both in **WRITING** and in **FIGURES**, and any proposal not so stated may be rejected. **Contracts exceeding twelve months must specify annual costs for each year.**
4. Bids **SHOULD BE TOTALED** so that the final cost is clearly stated (unless submitting a unit price bid), however **each item should be priced individually**. Do not group items. Awards may be made on the basis of *total* bid or by *individual items*.
5. All bids **MUST BE SIGNED IN INK.**

Name of Bidder (Firm or Individual):

Contact Name:

Business Address:

Business Phone #:

Contact Email Address:

Agrees to bid on (Write the "Item Description" here):

If the bidder's company is based in a state other than Rhode Island, list name and contact information for a local agent for service of process that *is located within Rhode Island*

Delivery Date (if applicable):

Name of Surety Company (if applicable):

Total Amount in Writing*:

Total Amount in Figures*:

****If you are submitting a unit price bid, please insert "Unit Price Bid"***

Use additional pages if necessary for additional bidding details.

Signature of Representation

Title

BID FORM 2: Certification of Bidder
(Non-Discrimination/Hiring)

Upon behalf of _____ (Firm or Individual Bidding),

I, _____ (Name of Person Making Certification),

being its _____ (Title or "Self"), hereby certify that:

1. Bidder does not unlawfully discriminate on the basis of race, color, national origin, gender, sexual orientation and/or religion in its business and hiring practices.
2. All of Bidder's employees have been hired in compliance with all applicable federal, state and local laws, rules and regulations.

I affirm by signing below that I am duly authorized on behalf of Bidder, on
this _____ day of _____ 20_____.

Signature of Representation

Printed Name

BID FORM 3: Certificate Regarding Public Records

Upon behalf of _____ (Firm or Individual Bidding),
I, _____ (Name of Person Making Certification),
being its _____ (Title or "Self"), hereby certify an
understanding that:

1. All bids submitted in response to Requests for Proposals (RFP's) and Requests for Qualification (RFQ's), documents contained within, and the details outlined on those documents become public record upon receipt by the City Clerk's office and opening at the corresponding Board of Contract and Supply (BOCS) meeting.
2. The Purchasing Department and the issuing department for this RFP/RFQ have made a conscious effort to request that sensitive/personal information be submitted directly to the issuing department and only at request if verification of specific details is critical the evaluation of a vendor's bid.
3. The requested supplemental information may be crucial to evaluating bids. Failure to provide such details may result in disqualification, or an inability to appropriately evaluate bids.
4. If sensitive information that has not been requested is enclosed or if a bidder opts to enclose the defined supplemental information prior to the issuing department's request in the bidding packet submitted to the City Clerk, the City of Providence has no obligation to redact those details and bears no liability associated with the information becoming public record.
5. The City of Providence observes a public and transparent bidding process. Information required in the bidding packet may not be submitted directly to the issuing department at the discretion of the bidder in order to protect other information, such as pricing terms, from becoming public. Bidders who make such an attempt will be disqualified.

I affirm by signing below that I am duly authorized on behalf of Bidder, on
this _____ day of _____ 20_____.

Signature of Representation

Printed Name

BID FORM 4: Affidavit of City Vendor

Per our Code of Ordinances [Sec. 21.-28.1 \(e\)](#), this form applies to a) the business, b) any political action committee whose name includes the name of the business, c) all persons holding ten (10) percent or greater equity interest or five thousand dollars (\$5,000.00) or greater cash value interest in the business at any time during the reporting period, d) all executive officers of the business entity, e) any spouse or dependent child of any individual identified in a) though d) above.

Executive officers who are not residents of the state of Rhode Island are exempted from this requirement.

Per [R.I.G.L. § 36-14-2](#), "Business" means a sole proprietorship, partnership, firm, corporation, holding company, joint stock company, receivership, trust, or any other entity recognized in law through which business for profit or not for profit is conducted.

Name of the person making this affidavit: _____

Position in the "Business" _____

Name of Entity _____

Address: _____

Phone number: _____

The number of persons or entities in your entity that are required to report under [Sec. 21.-28.1 \(e\)](#): _____

Read the following paragraph and answer one of the options:

Within the 12 month period preceding the date of this bid submission with the City of Providence, or with respect to the contracts that are not in writing within the 12 month period preceding the date of notification that the contract has reached the \$100,000 threshold, have you made campaign contributions within a calendar year to (please list all persons or entities required under [Sec. 21.-28.1 \(e\)](#)).

a. Members of the Providence City Council? Yes No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):

b. Candidates for election or reelection to the Providence City Council? Yes No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):

c. The Mayor of Providence? Yes No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):

d. Candidates for election or reelection to the office of Mayor of Providence? Yes No

- If Yes, please complete the following:

Recipient(s) of the Contribution:

Contribution Date(s):

Contribution Amount(s):

Signed under the pains and penalties of perjury.

Position

MBE/WBE Participation Plan

Please complete separate forms for each MBE/WBE subcontractor/supplier to be utilized on the solicitation.

Bidder's Name:				
Bidder's Address:				
Point of Contact:				
Telephone:				
Email:				
Procurement #:				
Project Name:				
Which one of the following describes your business' status in terms of Minority and/or Woman Owned Business Enterprise certification with the State of Rhode Island? (Check all that apply).	<input type="checkbox"/> MBE	<input type="checkbox"/> WBE	<input type="checkbox"/> Neither MBE nor WBE	
<p>This form is intended to capture commitments between the prime contractor/vendor and MBE/WBE subcontractors and suppliers, including a description of the work to be performed and the percentage of the work as submitted to the prime contractor/vendor. Please note that all MBE/WBE subcontractors/suppliers must be certified by the Office of Diversity, Equity and Opportunity at the time of bid. The MBE/WBE Directory can be found here. Please visit, the City's MBE/WBE page for details of the program (e.g. instructions and requirements).</p> <ul style="list-style-type: none"> Nonprofit organizations are not required to complete the rest of this form. Construction projects unable to identify subcontractors prior to bid submission (e.g. Design Build) are required to provide updates to the MBE/WBE Outreach Office 				
Name of Subcontractor/Supplier:				
Type of RI Certification:	<input type="checkbox"/> MBE	<input type="checkbox"/> WBE	<input type="checkbox"/> Neither	
Address:				
Point of Contact:				
Telephone:				
Email:				
Detailed Description of Work to Be Performed by Subcontractor or Materials to be Supplied by Supplier Per the Scope of Work provided in the RFP				
Total Contract Value (\$):		Subcontract Value (\$):		Participation Rate (%):
Anticipated Date of Performance:				
I certify under penalty of perjury that the forgoing statements are true and correct.				
Prime Contractor/Vendor Signature		Title		Date
Subcontractor/Supplier Signature		Title		Date

***If you did not meet the 20% MBE/WBE combined participation goal, submit a Waiver Request Form.**

MBE/WBE Waiver Request Form

**Fill out this form only if you did not meet the 20% MBE/WBE participation goal.
State-certified MBE or WBE Prime Bidders are NOT REQUIRED to fill out this form.**

Submit this form to the City of Providence MBE/WBE Outreach Director, Grace Diaz, at gdiaz@providenceri.gov, for review **prior to bid submission**. This waiver applies only to the current bid which you are submitting to the City of Providence and does not apply to other bids your company may submit in the future. **In case a waiver is needed, City Department Directors should not** recommend a bidder for an award if this form is not included, absent or is not signed by the city of Providence MBE/WBE director.

Prime Bidder: _____ Contact Email and
Phone _____
Company Name, Address: _____ Trade _____
Project /Item Description (as seen on RFP): _____

To receive a waiver, you must list the certified MBE and/or WBE companies you contacted, the name of the primary individual with whom you interacted, and the reason the MBE/WBE company could not participate on this project.

MBE/WBE Company Name	Individual's Name	Company Name	Why did you choose not to work with this company?

I acknowledge the City of Providence's goal of a combined MBE/WBE participation is 20% of the total bid value. I am requesting a waiver of _____ % MBE/WBE (20% minus the value of **Box F** on the Subcontractor Disclosure Form). If an opportunity is identified to subcontract any task associated with the fulfillment of this contract, a good faith effort will be made to select MBE/WBE certified businesses as partners.

Signature of Prime Contractor /
or Duly Authorized Representative

Printed Name

Date Signed

Signature of City of Providence
MBE/WBE Outreach Director /
or Duly Authorized Representative

Printed Name of City of Providence
MBE/WBE Outreach Director

Date Signed

FOR CONSTRUCTION PROJECTS

APPRENTICE REQUIREMENTS (Construction Projects Valued at \$100,000 or More).

Attention of prospective bidders is called to the fact that this project is to be bid upon and executed under the City of Providence Code of Ordinances Chapter 21 Art. II [Section 21-28.1](#) c(1) and (2) related to utilizing apprentices in the contract. This ordinance outlines requirements for utilizing not less than 15% of total hours worked by apprentices. The City may lower this percentage only if it determines in writing that compliance is not feasible or that it would be unduly cost prohibitive to the project. The attention of prospective bidders is also called to the fact that reporting the efforts undertaken and progress towards achieving the requirements in this ordinance is a condition for payment. Compliance reporting shall be submitted with any contract payment requisition, in a format to be specified by the City. This demonstration of compliance through such reports shall be a condition of the requisition for payment to be processed. Upon the contract being awarded to the successful bidder, a mandatory meeting will be scheduled to review the project requirements relative to apprenticeship requirements and the process and protocols by which these goals will be achieved. At this meeting, specific forms and procedures for the documentation and achievement of these requirements by the successful bidder will be provided, discussed and agreed upon for the execution of the contract.

“FIRST SOURCE” REQUIREMENTS.

Attention of prospective bidders is called to the fact that this project is to be bid upon and executed under the City of Providence Code of Ordinances [Chapter 21 Art. III 1/2 First Source Agreements](#) Sec. 21-91 through 21-96. This ordinance outlines requirements for hiring Providence residents to work on this project. The City may waive this requirement only upon a determination in writing that qualified residents of Providence are not available for the project, pursuant to Sec. 21-94(e). The attention of prospective bidders is called to the fact that reporting the efforts undertaken and progress towards achieving the requirements in this ordinance is a condition for payment. Compliance reporting shall be submitted with any contract payment requisition, in a format to be specified by the City. This demonstration of compliance through such reports shall be a condition of the requisition for payment to be processed. Upon the contract being awarded to the successful bidder, a mandatory meeting will be scheduled to review the project requirements relative to the First Source Agreements and the process and protocols by which these goals will be achieved. At this meeting, specific forms and procedures for the documentation and achievement of these requirements by the successful bidder will be provided, discussed, and agreed upon for the execution of the contract.

BID PACKAGE SPECIFICATIONS

1. INVITATION AND PURPOSE

The City of Providence (“City”) invites sealed bids from qualified and licensed vendors to provide Integrated Pest Management (IPM) services for **City-owned and City-operated facilities**.

Services shall emphasize **prevention, monitoring, and non-chemical control methods**, with limited and controlled use of pesticides only when necessary and pre-approved.

The intent of this contract is to ensure **safe, effective, environmentally responsible, and code-compliant pest control services** that protect public health, City employees, visitors, and City property.

Bidders shall describe how IPM services will continue using existing equipment until repair or replacement is necessary, including maintenance responsibilities, timelines, and cost impacts.

2. CONTRACT TERM

- Initial Term: **One (1) year**.
- Renewal options: **Two (2) additional one-year options**, exercisable at the sole discretion of the City.
- **Prices shall remain firm** for the entire contract term, including renewal periods.
- **Automatic renewals are prohibited**.

3. CONTRACT STRUCTURE AND CITY RIGHTS (BLANKET CONTRACT)

- This IFB shall result in the award of a Blanket Contract with fixed unit prices, and the City **does not guarantee any minimum volume of work or expenditure**.
- No work is authorized without a valid Purchase Order (PO).
- The City reserves the right to:
 - Cancel the contract **with thirty (30) days written notice**
 - Award the contract to **one or multiple vendors**, or **reject all bids**, if deemed in the City’s best interest

4. SCOPE OF WORK

The Contractor shall provide **inspection, monitoring, treatment, prevention, and reporting** services for pests, including but not limited to:

- Crawling insects (e.g. ants, cockroaches)
- Rodents (e.g. rats, mice)
- Flying insects (e.g. flies, bees, wasps)
- Other pests commonly encountered in municipal facilities

4.1. Service Coordination

- The Contractor shall communicate with the **City-designated point of contact** in the Department of Public Property:
 - Upon arrival on-site, and
 - Upon completion of services.
- Services shall be coordinated to minimize disruption to City operations.

5. SERVICE EXPECTATIONS

Service Type	Minimum Requirements
Inspection	Routine monitoring and reporting
Rodent Control	Baiting, trapping, and exclusion recommendations
Insect Control	Targeted treatment, prevention
Reporting	Service logs within 48 hours
Follow-up	Included until issue is resolved

6. SERVICE FREQUENCY DEFINITIONS

- **Monthly** = 12 visits/year
 - **Bimonthly** = 6 visits/year
 - **Quarterly** = 4 visits/year
-

7. INTEGRATED PEST MANAGEMENT (IPM) REQUIREMENTS

In all situations, the Contractor shall prioritize **non-chemical measures**, including but not limited to:

- Monitoring and trapping devices as primary tools;
- Use of **HEPA-quality vacuums**;
- Investigation and recommendation of **structural, sanitation, and procedural modifications** to reduce pest conditions.

The Contractor is expected to **actively participate in and support the City's IPM efforts**.

8. CONTINUITY OF IPM EQUIPMENT AND FALLBACK PLAN

The Contractor shall propose a **Continuity and Fallback Plan** describing how Integrated Pest Management services will continue using **existing City-owned or previously installed pest control equipment and devices** when Contractor-provided equipment is unavailable, under repair, malfunctioning, or otherwise temporarily out of service.

The City's intent is to continue use of existing equipment **until repair, replacement, or decommissioning is operationally necessary**, as determined by the City.

At a minimum, the Continuity and Fallback Plan shall address:

a. **Equipment Covered**

Types of existing or previously installed equipment that may remain in service (e.g., traps, bait stations, monitoring devices, exclusion systems).

b. **Trigger Conditions**

Conditions that would require fallback to existing equipment, including equipment failure, delayed repairs, supply-chain delays, or safety concerns.

c. **Transition Process**

Procedures and timeframes for transitioning between Contractor-provided equipment and existing equipment.

d. **Maintenance and Monitoring Responsibilities**

Contractor responsibilities for inspecting, maintaining, and servicing existing equipment during fallback periods.

e. **Health, Safety, and Compliance Controls**

How IPM principles, pesticide restrictions, and regulatory compliance will be maintained during fallback operations.

f. **Return to Normal Operations**

Process for resuming full service with Contractor-provided equipment once repairs or replacements are completed.

9. PESTICIDE USE AND RESTRICTIONS

- Pesticides shall be used **only when non-chemical measures are insufficient**
- All applications must:
 - Follow **label directions and Safety Data Sheets (SDS)**
 - Comply with **federal, state, and local regulations**
 - Receive **prior City approval**, unless expressly permitted below

Broadcast foggers, ULV/ULD generators, aerosol “one-shots,” and void injectors are **prohibited unless approved in writing.**

10. SAFETY, COMPLIANCE, AND LICENSING

10.1. Regulatory Compliance

The Contractor shall comply with all applicable:

- OSHA regulations;
- EPA and Rhode Island DEM regulations;
- Manufacturer Safety Data Sheets (SDS);
- Federal, state, and local licensing requirements

10.2. Post-Award Documentation (Upon Request)

The selected Contractor shall, upon request:

- Provide copies of:
 - Required licenses;
 - OSHA 10 certification;
 - Safety Data Sheets (SDS) for all protocols used;
 - Certificate of Insurance naming the **City of Providence as Additional Insured**

11. SERVICE LEVEL AGREEMENTS (SLAs) AND RESPONSE TIMES

11.1. Response Time Requirements

Service Category	Definition	Required Response Time
Emergency Service	Active infestation presenting an immediate health, safety, or operational risk (e.g., rodents in occupied spaces, stinging insects in public areas)	Same business day or within 4 hours , whichever is sooner
Urgent Service	Active pest activity that does not pose immediate danger but requires prompt attention	Within 24 business hours
Routine Service	Scheduled inspections, monitoring, and preventive treatments	Within 5 business days or per service schedule
Follow-Up Visit	Reinspection or treatment after initial service	Within 5 business days , unless otherwise approved

Response time is measured from notification by the City.

Response time requirements shall apply equally during periods when existing equipment is utilized under the Continuity and Fallback Plan.

Equipment repair or replacement delays shall **not relieve the Contractor of SLA obligations.**

11.2. Repeat Infestation

- Re-service shall be provided **at no additional cost** when pest activity persists and City recommendations have been followed.

12. WARRANTY AND GUARANTEE OF SERVICES

12.1. Warranty

The Contractor warrants that all services shall:

- Be performed in a **professional, workmanlike manner;**
- Conform to **Integrated Pest Management (IPM) best practices;**
- Comply with all **federal, state, and local laws and regulations;**
- Adhere strictly to **manufacturer label directions and Safety Data Sheets (SDS).**

This warranty applies to all labor, materials, and methods used in the performance of services.

12.2. Service Effectiveness Guarantee

If pest activity reoccurs within a reasonable period:

- Contractor shall provide **reinspection and retreatment at no cost**
- Exclusions apply only where causes are outside Contractor control and documented

This warranty is **in addition to all other City remedies**.

The Contractor's warranty and service effectiveness guarantees shall apply during fallback operations, including services performed using existing equipment, except where deficiencies are documented as pre-existing and outside the Contractor's reasonable control.

13. INVOICING REQUIREMENTS

Invoices shall include, at a minimum:

- Detailed description of services performed;
- Fixed contract rates applied;
- Department requesting service;
- Location for the service
- Date/time when service is performed
- Purchase Order number.

Incomplete invoices may be returned unpaid.

Vendors are expected to submit invoices electronically as soon as service is completed or as required by the Department of Public Property.

14. EVALUATION AND AWARD

14.1. Basis of Award

Award shall be made to the **lowest responsive and responsible bidder**, in accordance with City procurement requirements.

14.2. Responsibility Determination

The City may consider:

- Vendor experience and qualifications
- Reference checks
- Complaint history
- Debarment or suspension records
- Ability to comply with all contract requirements

Failure to meet minimum requirements may result in rejection as non-responsive.

The City may consider the adequacy and realism of the Contractor's Continuity and Fallback Plan in determining bidder responsibility.

15. GENERAL CONDITIONS

- The City reserves the right to waive minor informalities
 - The City reserves the right to reject any or all bids
 - The City reserves the right to cancel this IFB or resulting contract if deemed in its best interest
-

16. PRICING AND BID SUBMISSION

16.1. Mandatory Pricing Format

Bidders shall submit pricing using the City-provided pricing form (Appendix A).

No alternate formats will be accepted.

16.2. Required Pricing Components:

Bidders must provide:

- A fixed price per location for each facility listed
- Separate pricing for:
 - Rodent Control
 - Crawling
- Total cost per visit
- Annual cost per location
- **Grand Total Annual Cost (evaluation price)**

16.3. Basis of Pricing

All pricing must be:

- Firm, fixed, and all-inclusive
- Inclusive of labor, materials, travel, overhead, and profit
- Based on the **full list of facilities and required frequencies**

16.4. Prohibited Pricing

The following pricing formats are **expressly prohibited**:

- Price ranges (e.g., "\$200-\$500")
- Hourly rates or time-based pricing (unless expressly requested)
- Conditional or variable pricing
- "To be determined" or incomplete pricing
- Pricing submitted outside the designated pricing forms
- Tiered pricing

Failure to comply with these requirements may result in the proposals being deemed non-responsive.

16.5. Unit Pricing (Supplemental Only)

Bidders shall provide pricing for:

- Emergency services
- Bed bug treatment
- Nest removal

Service Type	Unit Price
Bed Bug Treatment (per room/unit)	\$
Flying Insect Nest Removal	\$
Emergency Response (same day)	\$
After-Hours Service	\$
Additional Service (if applicable)	\$

These will **not be used for evaluation**.

16.6. Unbalanced Pricing

The City may reject bids deemed **materially unbalanced or unrealistic**.

16.7. No Additional Charges

Follow-up visit, re-service, and routine maintenance are included in base pricing and shall not be billed separately.

16.8. Estimated Quantities

The City reserves the right to:

- Add/remove locations
- Adjust frequency

Payment is based on **actual services performed**.

17. DISCLOSURE – CURRENT SERVICES (REFERENCE ONLY)

The following table summarizes the City’s current pest control services. This information is provided for **informational purposes only** to assist bidders in understanding the existing service model.

Disclaimer: Current pricing is provided for reference only. The City does not guarantee its accuracy and will not use current pricing as part of the bid evaluation. Bidders are solely responsible for submitting independent, market-based pricing.

Current Service Summary

Service Frequency	Number of Facilities	Rodent Control (Per Service)	Crawling Insect Control (Per Service)	Combined Cost per Visit
Monthly	13	\$100.00	\$80.00	\$180.00
Bimonthly (Every 2 Months)	25	\$100.00	\$80.00	\$180.00
Quarterly	1	\$100.00	\$80.00	\$180.00
Unknown	4			

Facility Distribution by Frequency

Service Frequency	Facilities Included
Monthly	City Hall, Public Safety Complex, Public Safety Garage, Communications, Providence Emergency Management Agency (PEMA), Fire Department (Repair Garage), Fire Station/Communications (Rochambeau Ave), Providence Police Shooting Range, West End Rec Center, John H. Rollins Rec Center, DPW Admin Building, DPW Mechanics Garage, DPW Roller Shed
Bimonthly	Fire Stations: Admiral St, Allens Ave, Atwells Ave, Branch Ave, Broad St, Brook St, Hartford Ave, Messer St, Mt. Pleasant, North Main St, Reservoir Ave; Providence Police Training Academy; Police Department: District 5 Substation, District 6 Substation; Recreation Center (Admin Building); Neutaconkanut Rec Center; McGrane Pool House; Vincent Brown; Madeline Rogers Rec Center; Zuccolo Rec Center; Davey Lopes Rec Center; Sackett Rec Center; Elmwood Community Center
Quarterly	Providence Animal Shelter
Unknown	Mounted Command (Roger Williams Park), Joseph A Doorley Jr, Municipal Building, Roger Williams Park (Casino)

18. SHAREABLE CONTRACT POVISION

The resulting contract may be available for use by other governmental and quasi-governmental entities, subject to the terms and conditions set forth herein.

18.1. Eligible Entities

Eligible entities may include, but are not limited to:

- City of Providence department and agencies
- Other Rhode Island municipalities (cities and towns)
- Rhode Island school districts and educational institutions
- Rhode Island state agencies and political subdivisions
- Quasi-governmental agencies, authorities, and public corporations

18.2. Voluntary Participation

Participation by any eligible entity is strictly voluntary for both the City and the Contractor.

Nothing in this clause shall be construed as:

- A requirement for the Contractor to extend services to additional entities, or
- A guarantee of any minimum volume of work beyond the City's needs

18.3. Independent Agreements

Each participating entity shall:

- Enter into its own agreement or issue its own purchase order with the Contractor
- Be responsible for its own ordering, invoicing, and payment
- Assume full responsibility for contract administration and performance

The City of Providence shall not be held liable for:

- Any obligations of participating entities
- Any disputes arising between the Contractor and participating entities

18.4. Pricing and Terms

All cooperative use shall be based on the same pricing, terms, and conditions established in this contract, unless otherwise negotiated directly between the Contractor and the participating entity.



BOARD OF CONTRACT AND SUPPLY
CITY OF PROVIDENCE, RHODE ISLAND

APPENDIX A – LOCATIONS

The following is a list of the locations that will require service. The City reserves the right to add/remove locations as needed.

Building/Location	Address	Service Frequency	Rodent Control (\$)	Crawling Insect Control (\$)	Total per Visit (\$)	Annual Cost (\$)
City Hall	25 Dorrance St, Providence, RI 02903					
Public Safety Complex	325 Washington St, Providence, RI 02903					
Public Safety Complex Garage	349 W Fountain St, Providence, RI 02903					
Communications	1 Communications Place, Providence, RI 02903 (West Exchange)					
Providence Emergency Management Agency (PEMA)	591 Charles St, Providence, RI 02904					
Fire Department (Repair Garage)	382 Dexter St, Providence, RI 02907					
Fire Station/Communica tions (Rochambeau Ave)	270 Rochambeau Ave, Providence, RI 02906					

Building/Location	Address	Service Frequency	Rodent Control (\$)	Crawling Insect Control (\$)	Total per Visit (\$)	Annual Cost (\$)
Providence Police Shooting Range	595 Plainfield Pike, North Scituate, RI 02857					
West End Recreation Center	109 Bucklin St, Rear Building, Providence, RI 02907					
John H. Rollins Recreation Center	674 Praire Ave, Providence, RI 02905					
DPW Admin Building, Roller Shed, and Garage	75 Chapman St, Providence, RI 02905					
DPW Garage	40 Ernest St, Providence, RI 02905					
DPW Roller Shed	20 Ernest St, Providence, RI 02905					
Fire Station (Admiral St)	426 Admiral St, Providence, RI 02908					
Fire Station (Allens Ave)	776 Allens Ave, Providence, RI 02905					
Fire Station (Atwells Ave)	630 Atwells Ave, Providence, RI 02909					
Fire Station (Branch Ave)	10 Branch Ave, Providence, RI 02904					

Building/Location	Address	Service Frequency	Rodent Control (\$)	Crawling Insect Control (\$)	Total per Visit (\$)	Annual Cost (\$)
Fire Station (Broad St)	847 Broad St, Providence, RI 02907					
Fire Station (Brook St)	223 Brook St, Providence, RI 02906					
Fire Station (Hartford Ave)	489 Hartford Ave, Providence, RI 02909					
Fire Station (Messer St)	201 Messer St, Providence, RI 02909					
Fire Station (Mt. Pleasant)	136 Mt. Pleasant Ave, Providence, RI 02908					
Fire Station (North Main St)	151 North Main St, Providence, RI 02903					
Fire Station (Reservoir Ave)	274 Reservoir Ave, Providence, RI 02907					
Providence Police Training Academy	552 Academy Ave, Providence, RI 02908					
Police Department (District 5 Substation)	246 Magnolia St, Providence, RI 02909					

Building/Location	Address	Service Frequency	Rodent Control (\$)	Crawling Insect Control (\$)	Total per Visit (\$)	Annual Cost (\$)
Police Department (District 6 Substation)	1276 Chalkstone Ave, Providence, RI 02908					
Recreation Center (Admin Building)	11 West Drive, Providence, RI 02904					
Neutaconkanut Recreation Center (A. Vincent Igliazzi Rec Center)	675 Plainfield St, Providence, RI 02909					
McGrane Pool House (at West End Rec Center)	404 Dexter St, Providence, RI 02907					
Vincent Brown Recreation Center	438 Hope St (Corner with Doyle Ave), Providence, RI 02906					
Madeline Rogers Recreation Center	60 Cadmen Ave, Providence, RI 02908					
Zuccolo Recreation Center	18 Gester St, Providence, RI 02909					
Davey Lopes Recreation Center	227 Dudley St, Providence, RI 02907					
Joslin Recreation Center	17 Hyat St, Providence, RI 02909					
Sackett Recreation Center	159 Sackett St, Providence, RI 02907					

Building/Location	Address	Service Frequency	Rodent Control (\$)	Crawling Insect Control (\$)	Total per Visit (\$)	Annual Cost (\$)
Elmwood Community Center	75 Atlantic Ave, Providence, RI 02907					
Department Inspection & Standards	780 Allens Ave, Providence, RI 02905					
Mounted Command (Roger Williams Park)	Cladrastis Ave, Providence, RI 02905					
Joseph A Doorley Jr. Municipal Building	444 Westminster St, Providence, RI 02903					
Roger Williams Park (Casino)	1000 Elmwood Ave, Providence, Ri 02907					
Providence Animal Shelter	200 Terminal Rd, Providence, RI 02905					
Grand Total:						

CERTIFICATION

I certify that the prices submitted are true, correct, and firm for the full contract term, including renewal options, and include all costs associated with performing the services

Authorized Signature: _____

Name / Title: _____

Company: _____

Date: _____



**BOARD OF CONTRACT AND SUPPLY
CITY OF PROVIDENCE, RHODE ISLAND**

SUPPLEMENTAL INFORMATION

If the issuing department for this RFP determines that your firm's bid is best suited to accommodate their need, you will be asked to provide proof of the following prior to formalizing an award.

An inability to provide the outlined items at the request of the department may lead to the disqualification of your bid.

*This information is **NOT** requested to be provided in your initial bid that you will submit to the City Clerk's office by the "date to be opened" noted on page 1. This list only serves as a list of items that your firm should be ready to provide on request.*

All bids submitted to the City Clerk become public record. Failure to follow instructions could result in information considered private being posted to the city's Open Meetings Portal and made available as a public record.

You must be able to provide:

- Business Tax ID will be requested after an award is approved by the Board of Contract and Supply.
- Proof of Insurance.
- Certificate of Good Standing with the Rhode Island Secretary of State.



**BOARD OF CONTRACT AND SUPPLY
CITY OF PROVIDENCE, RHODE ISLAND**

CITY OF PROVIDENCE STANDARD TERMS & CONDITIONS

1. The terms “you” and “your” contained herein refer to the person or entity that is a party to the agreement with the City of Providence (“the City”) and to such person’s or entity’s employees, officers, and agents.
2. The Request For Proposals (“RFP”) and these Standard Terms and Conditions together constitute the entire agreement of the parties (“the Agreement”) with regard to any and all matters. By your submission of a bid proposal or response to the City’s RFP, you accept these Standard Terms & Conditions and agree that they supersede any conflicting provisions provided by bid or in any terms and conditions contained or linked within a bid and/or response. Changes in the terms and conditions of the Agreement, or the scope of work thereunder, may only be made by a writing signed by the parties.
3. You are an independent contractor and in no way does this Agreement render you an employee or agent of the City or entitle you to fringe benefits, workers’ compensation, pension obligations, retirement or any other employment benefits. The City shall not deduct federal or state income taxes, social security or Medicare withholdings, or any other taxes required to be deducted by an employer, and this is your responsibility to yourself and your employees and agents.
4. You shall not assign your rights and obligations under this Agreement without the prior written consent of the City. Any assignment without prior written consent of the City shall be voidable at the election of the City. The City retains the right to refuse any and all assignments in the City’s sole and absolute discretion.
5. Invoices submitted to the City shall be payable sixty (60) days from the time of receipt by the City. Invoices shall include support documentation necessary to evidence completion of the work being invoiced. The City may request any other reasonable documentation in support of an invoice. The time for payment shall not commence, and invoices shall not be processed for payment, until you provide reasonably sufficient support documentation. In no circumstances shall the City be obligated to pay or shall you be entitled to receive interest on any overdue invoice or payment. In no circumstances shall the City be obligated to pay any costs associated with your collection of an outstanding invoice.
6. For contracts involving construction, alteration, and/or repair work, the provisions of applicable state labor law concerning payment of prevailing wage rates (R.I. Gen. Laws §§ 37-13-1 et seq., as amended) and the City’s First Source Ordinance (Providence Code of Ordinances §§ 21-91 et seq., as amended) apply.
7. With regard to any issues, claims, or controversies that may arise under this Agreement, the City shall not be required to submit to dispute resolution or mandatory/binding arbitration. Nothing prevents the parties from mutually agreeing to settle any disputes using mediation or non-binding arbitration.
8. To the fullest extent permitted by law, you shall indemnify, defend, and hold harmless the City, its employees, officers, agents, and assigns from and against any and all claims, damages, losses, allegations, demands, actions, causes of action, suits, obligations, fines, penalties, judgments, liabilities, costs and expenses, including but not limited to attorneys’ fees, of any nature whatsoever arising out of, in connection with, or resulting from the performance of the work provided in the Agreement.
9. You shall maintain throughout the term of this Agreement the insurance coverage that is required by the RFP or, if none is required in the RFP, insurance coverage that is considered in your industry to be commercially reasonable, and you agree to name the City as an additional insured on your general liability policy and on any umbrella policy you carry.
10. The City shall not subject itself to any contractual limitations on liability. The City shall have the time permitted within the applicable statute of limitations, and no less, to bring or assert any and all causes of action, suits, claims or demands the City may have arising out of, in connection with, or resulting from the performance of the work provided in the



**BOARD OF CONTRACT AND SUPPLY
CITY OF PROVIDENCE, RHODE ISLAND**

- Agreement, and in no event does the City agree to limit your liability to the price of the Agreement or any other monetary limit.
11. The City may terminate this Agreement upon five (5) days' written notice to you if you fail to observe any of the terms and conditions of this Agreement, or if the City believes your ability to perform the terms and conditions of this Agreement has been materially impaired in any way, including but in no way limited to loss of insurance coverage, lapsing of a surety bond, if required, declaration of bankruptcy, or appointment of a receiver. In the event of termination by the City, you shall be entitled to just and equitable compensation for any satisfactory work completed and expenses incurred up to the date of termination.
 12. Written notice hereunder shall be deemed to have been duly served if delivered in person to the individual or member of the firm or entity or to an officer of the entity for whom it was intended, or if delivered at or sent by registered or certified mail to the last business address known by the party providing notice.
 13. In no event shall the Agreement automatically renew or be extended without a writing signed by the parties.
 14. You agree that products produced or resulting from the performance of the Agreement are the sole property of the City and may not be used by you without the express written permission of the City.
 15. For any Agreement involving the sharing or exchange of data involving potentially confidential and/or personal information, you shall comply with any and all state and/or federal laws or regulations applicable to confidential and/or personal information you receive from the City, including but not limited to the Rhode Island Identity Theft Protection Act, R.I. Gen. Laws § 11-49.3-1, during the term of the Agreement. You shall implement and maintain appropriate physical, technical, and administrative security measures for the protection of, and to prevent access to, use, or disclosure of, confidential and/or personal information. In the event of a breach of such information, you shall notify the City of such breach immediately, but in no event later than twenty-four (24) hours after discovery of such breach.
 16. The Agreement is governed by the laws of the State of Rhode Island. You expressly submit yourself to and agree that any and all actions arising out of, in connection with, or resulting from the performance of the Agreement or relationship between the parties shall occur solely in the venue and jurisdiction of the State of Rhode Island or the federal court located in Rhode Island.
 17. The failure of the City to require performance of any provision shall not affect the City's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.
 18. If any term or provision of this Agreement, or the application thereof to any person or circumstance shall, in any extent, be invalid or unenforceable, the remainder of this Agreement shall not be affected thereby, and each term and provision shall be valid and enforceable to the fullest extent permitted by law.